

Accessible outings in Flanders and Brussels

2024



Flanders
State of the Art



VISITFLANDERS

COLOPHON

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1 / INTRODUCTION

Curious about what there is to visit in Flanders? Visit one of the thousands of historic buildings and be surprised! The wide range of museums, castles and religious buildings offer something for everyone. Naturally, there is also plenty to enjoy for nature lovers. You can browse, explore, visit and experience: it's all possible! Also for those who need certain adjustments or additional provisions. This brochure provides an overview of accessible outings in Flanders and Brussels. Although we are aware that this information is not yet complete, we hope to tempt you into making a visit.



For whom?

Most of the information in this brochure is first and foremost useful for tourists with a mobility disability. It is these visitors who most often need adaptations in order to ease their visit to a building or site. This should of course not detract from the fact that the brochure also mentions initiatives that offer additional provisions for other forms of disability. We indicate where this is the case using the following icons:



provisions for deaf and/or hard of hearing visitors



provisions for blind and/or partially sighted visitors



provisions for visitors with an intellectual disability



provisions for visitors with a physical disability



provisions for visitors with dementia

With these icons, we only indicate that there are certain provisions. You can find more information in the accompanying text. This does not necessarily mean that the building or the site as a whole is suitable for you.

Moreover, accessibility needs and requirements vary from person to person. After all, every disability is different. So, before your departure, always contact the chosen attraction. By doing so, you can collect more specific information on the basis of your own expectations.

Children and adults with autism spectrum disorder (ASD) primarily require structure and predictability during a day trip or holiday. The step-by-step guides on www.toerismevoorautisme.be guarantee a stress-free and pleasant visit to more and more tourist attractions in Flanders. We also mention this for the attractions that participate and which are listed in this brochure.

What and how?

Not every attraction or place of interest that identifies itself as accessible is included in this brochure. Our information is always based on objective expert research or on the positive experiences of visitors with a disability. Some buildings or sites were additionally tested on-site by staff from Visit Flanders. You can recognise the info offices and visitors' centres that have obtained an accessibility label by the following symbols:



the A+ label means that the building is accessible in a comfortable and independent manner



The label A means that we consider the building offers basic accessibility

More information about the accessibility label can be found on www.visitflanders.com/en/travel-information/labels. No label has yet been developed for museums, attractions, historical buildings, walking and cycling paths, cafés and restaurants.

More info?

Would you like more detailed information about a building or place of interest? Then take a look at www.toevla.vlaanderen.be/publiek/en/information. This database contains detailed accessibility information for many locations, supplemented with illustrative photos. Do you still have questions about the accessibility of the initiatives in this brochure? If so, please contact Visit Flanders. You can share your tips and experiences with other travellers on our website www.visitflanders.com/en/travel-information/accessibility.

Grasmarkt 61 - 1000 Brussels

T: +32 2 504 03 40

accessible@visitflanders.com

www.visitflanders.com/en/travel-information/accessibility



GFIETST

Would you like to hire an adapted bike for an outing?

Bikes come in many sizes and types: tandems, rickshaws, handbikes, recumbent bikes, etc. But where can you find such an adapted bike for an outing somewhere? At 120 locations in Flanders! G-sport Vlaanderen, in collaboration with Visit Flanders among others, has developed the GFIETST network through which you can borrow or rent a bike tailored to your needs. All the rental points can be found on gfietst.be/en/locations.

Smoothly on wheels through the nature

Visitors who are less mobile can also enjoy our nature to the full, because the Agency for Nature and Woods has a large number of wheelchair- and buggy-friendly paths. Check out the selection of areas where you can also enjoy getting around on wheels on www.natuurenbos.be/dossiers/toegankelijke-natuur-voor-iedereen.



2 / WEST FLANDERS & THE COAST

Information offices

Visit Blankenberge



The entrance path and the entrance to the info office provide good accessibility. The counter has roll under clearance and there is plenty of space everywhere. The leaflets are at an easily accessible height. The tables with touch-screen computers have roll under clearance.

Hoogstraat 2
8370 Blankenberge
Tel: +32 50 63 66 20
E-mail: toerisme@blankenberge.be
Website:
www.visit-blankenberge.be/en

Information office Bredene



The Bredene Visitor Centre can be found in the Meeting and Events Centre Staf Versluys. There are reserved parking spaces. The accessibility of the info office is good. There is no door threshold. Part of the counter is lowered. The leaflets and brochures are not all within the reach of a wheelchair user due to their high placement. There is a good adapted toilet with sufficient manoeuvring space and grab bars. The wash hand basin does not have roll under clearance.

Kapelstraat 76
8450 Bredene
Tel: +32 59 56 19 70
E-mail: toerisme@bredene.be
Website: www.bredene.be/en/homepage-tourism

Information office Markt (Historium) Bruges



Historium Brugge is located on the corner of the Markt with Philipstockstraat. This building, which takes you back to the Golden Age of Bruges, also houses a tourist reception desk. The surface of the market is made up of mosaic cobblestones. The building itself is accessible via an alternative entrance which has a lift. There is adequate circulation space and part of the counter is lowered and has roll under clearance. There is an accessible toilet on -1. The toilet has sufficient manoeuvring space and grab bars.

Markt 1
8000 Bruges
Tel: +32 50 44 46 46
E-mail: visitbruges@brugge.be
Website: www.visitbruges.be/en/plan-your-visit

Information office Station Bruges



Next to the station building, there is car parking with reserved and adapted parking spaces. The Stationsplein is barrier-free, but the surface of flat cobblestones is not in good condition everywhere. The info office is located in the passageway to the platforms. The access is sufficiently wide via an automatic door. A section of the counter is lowered and has roll under clearance. The leaflets are within easy reach for everyone.

Stationsplein
8000 Bruges
Tel: +32 50 44 46 46
E-mail: visitbruges@brugge.be
Website: www.visitbruges.be/en/plan-your-visit



Information office 't Zand Brugge



The information office is located on the ground floor of the concert hall in Bruges: situated centrally between the station and the market and with a large underground car park, this is a good place to start your visit to Bruges.

The entrance to the info office is entirely flat. The glass entrance doors are heavy to open by yourself, but otherwise accessibility in the info office is good. There is a lowered counter with roll under clearance. Most of the leaflets and brochures are within easy reach. The computers and info kiosks are also accessible for wheelchair users. Brochures in braille and large lettering are available.

T' Zand 34
8000 Bruges

Tel: +32 50 44 46 46

E-mail: visitbruges@brugge.be

Website: www.visitbruges.be/en/plan-your-visit

Information office De Haan



A ramp brings you to the entrance of the information office. The space in front of and behind the door is a little tight but usable. There is a lowered counter with roll under clearance and there is generally enough circulation space. Only between the display cabinets is it somewhat tight, but it is usable. Some leaflets are positioned too high to be reached from a wheelchair. The display cases can also be a little bit too high to be easily read from a wheelchair, although they are usable.

Tramlijn Oost z.n.
8420 De Haan

Tel: +32 59 24 21 34

E-mail: toerisme@dehaan.be

Website: www.visitdehaan.be/en

Tourism De Haan - Information office Vosseslag



Accessibility to the entrance to the information office is good and there are guiding lines on the entrance path. There is a lowered counter with roll under clearance and there is sufficient circulation space everywhere. There are 2 toilets with sufficient manoeuvring space and grab bars. The door of the public toilet, however, is heavy and the wash hand basin does not have roll under clearance.

The leaflets in the info office are within reach and available at different heights. Someone is always on hand behind the counter for the paid items in the display case. There are 9 adapted parking spaces in the square adjacent to the building.

Vosseslag 131
8420 De Haan

Tel: +32 59 23 44 38

E-mail: toerisme@dehaan.be

Website: www.visitdehaan.be/en

Tourism De Panne



Questions about your stay? Do you need specific information? The staff are true ambassadors for De Panne and have numerous tips for you, tailored to your holiday!

The entrance path and the entrance itself have good accessibility. The counter has a lowered section, with limited roll under clearance. The space is a little tight here and there. Most leaflets and brochures are within easy reach, except for the bottom and top rows. You reach the toilet via a slightly too steep ramp. The door is a bit heavy. In the toilet there is 1 folding grab bar and you have sufficient space. The wash hand basin has limited roll under clearance

Zeelaan 21
8660 De Panne

Tel: +32 58 42 18 18

E-mail: toerisme@depanne.be

Website: www.depanne.be/en/visit

Tourism Diksmuide



There are 5 adapted parking spaces in the Grote Markt. The surface consists of cobblestones.

Wheelchair users can use some help to open the heavy entrance door.

The counter has a lowered section, with limited roll under clearance. The passageways are generally wide enough. You come to the info counter via an automatic sliding door. The ramp before that door is rather narrow (100 cm wide) and there is no run-off protection. The exhibition space in the basement can be reached via the lift from the town hall. Most, but not all, of the leaflets are within easy reach. Some leaflets are placed too high. For some shelves, the turning space is tight, but usable.

Grote Markt 6
8600 Diksmuide

Tel: +32 51 79 30 50

E-mail: toerisme@diksmuide.be

Website: tourism.diksmuide.be

Tourism Heist



The Visitor Centre is situated next to Experience Centre HEY, in seaside resort Heist Aan Zee. Accessibility of the tourism office is good. There is a ramp at the entrance to bridge the height difference of 6 steps. There is adequate circulation space inside. The counter is lowered and has roll under clearance. The leaflets and brochures are within easy reach.

Pannenstraat 138
8301 Heist-aan-Zee

Tel: +32 50 63 03 80

E-mail: toerisme@knokke-heist.be

Website:
www.myknokke-heist.be/en

Visitor Centre Het Heuvelland



The flat cobblestone path runs right up to the door. You may need some assistance here. Otherwise accessibility is good. There is a counter with roll under clearance. A good lift takes you to the upper floors. The passageways are sufficiently wide. You may need some assistance on the short steep ramp between 2 rooms. Most of the leaflets, brochures, objects on display and experience elements are within easy reach and visible. The furniture has (limited) roll under clearance. The toilet in the basement is spacious and has sufficient manoeuvring space and grab bars. Only the space next to the door handle on the inside is a little tight. The wash hand basin has limited roll under clearance.

Sint-Laurentiusplein 1
8956 Kemmel

Tel: +32 57 45 04 55

E-mail: toerisme@heuvelland.be

Website:
www.toerismeheuvelland.be/en



Visitor Centre for Ypres and the Westhoek



Building accessibility is good. There is a lowered counter with roll under clearance. The leaflets and brochures are within easy reach and the info tables are clearly visible from the wheelchair. The café and the nearby toilet also have good accessibility.

Grote Markt 34
8900 Ypres
Tel: +32 57 23 92 20
E-mail: toerismebalie@ieper.be
Website: www.toerismeieper.be/toegankelijk-ieper

Tourism Knokke-Heist



You may require assistance on the long ramp to the entrance. The entrance itself and the office offer good accessibility. There is a lowered counter with roll under clearance. The leaflets and brochures are within easy reach. There is an adapted toilet, but this is too small for use by most wheelchair users. However, grab bars are fitted.

Zeedijk Knokke 660
8300 Knokke-Heist
Tel: +32 50 63 03 80
E-mail: toerisme@knokke-heist.be
Website: www.myknokke-heist.be/en





Visitor Centre Koekelare



The Tourism and Culture Service is located on the ground floor of the old Koekelare Brewery. There is an adapted parking space in the square in front of the brewery site. As well as the glass main entrance (not wheelchair accessible), there is an indicated alternative entrance for wheelchair users. A helping hand can be useful on the steep downward-sloping ramp. The reception area of the info office is approached via a bevelled step of 6 cm. Part of the reception desk is lowered and has roll under clearance. The passageways are sufficiently wide. The lift is 107 cm wide and 127 cm deep. The buttons are positioned in the corner. There is adequate circulation space. Some texts are somewhat small and difficult to read. There is a small adapted toilet by the alternative entrance and by the reception, but the wash hand basin prevents a forward transfer and the grab bars are not easily usable.

Sint-Maartensplein 15 b
8680 Koekelare

Tel: +32 51 61 04 94

E-mail: cultuurentoerisme@koekelare.be

Website: www.toerismekoekelare.be/en

Koksijde-Oostduinkerke Visitor Centre



The entrance and office have good accessibility. There is a lowered counter with roll under clearance.
The leaflets and brochures are within easy reach.

Zeelaan 303

8670 Koksijde

Tel: +32 58 51 29 10

E-mail: toerisme@koksijde.be

Website: www.visitkoksijde.be/en



Visitor Centre Middelkerke



An ramp of 127 cm brings you to the entrance. The office has good accessibility. There is a lowered counter with roll under clearance, although the depth is limited. Most of the leaflets and brochures are within easy reach, but the top row cannot be reached from your wheelchair.

Joseph Casselaan 1
8340 Middelkerke
Tel: +32 59 30 03 68
E-mail: toerisme@middelkerke.be
Website:
www.middelkerke.be/nl/toerisme

Tourism Ostend



You may need a push at the bevelled step to the entrance hall. The office has good accessibility. There is a lowered counter with roll under clearance on the right hand side, indicated by a pictogram, although the depth is limited. Most leaflets and brochures are within easy reach and there is an iPad available at the lowered counter.

Monacoplein 2
8400 Ostend
Tel: +32 59 70 11 99
E-mail: info@visitoostende.be
Website: www.visitoostende.be/en

Tourism Poperinge



The entrance is threshold-free via a ramp at the entrance to the town hall. Inside there is a narrowing that is 90 cm wide. Otherwise the info office has good accessibility. The lowered counter has limited roll under clearance. The leaflets and brochures are within easy reach.

Grote Markt 1
8970 Poperinge
Tel: +32 57 34 66 76
E-mail: toerisme@poperinge.be
Website:
www.toerismepoperinge.be/en

Visit Veurne



The entrance and visitor centre have good accessibility. There is a lowered counter with roll under clearance. Most leaflets and brochures are within easy reach thanks to the vertical placement. The screens and experience elements are clearly visible and usable from a wheelchair.

Grote Markt 29
8630 Veurne
Tel: +32 58 33 55 31
E-mail: visit@veurne.be
Website: www.veurne.be/en/visit-veurne

Waregem Visitor Centre



The Visitor Centre is located in the city shop, at the main entrance to Waregem town hall. You may need some help with the bevelled sill at the entrance. There is a lowered counter with roll under clearance, although the depth is limited to 36 cm. The leaflets in the entrance zone are partly on a slope and are difficult to reach. The most important tourist leaflets in the office itself are easier to reach. A computer is available at an adapted height, but it is difficult to roll under because of a plinth. There is an adapted toilet in the town hall. On the way to the toilet you may need some help opening the doors. The toilet is spacious and equipped with grab bars, although they are quite far apart. The wash hand basin does not have roll under clearance.

Gemeenteplein 2
8790 Waregem
Tel: +32 56 62 12 52
E-mail: toerisme@waregem.be
Website:
www.waregem.be/toerisme

Tourism Zonnebeke



The tourist information office of Zonnebeke can be reached via a wheelchair-friendly path along the library from Berten Pilstraat. At the entrance, you discover what Zonnebeke has to offer you. The beautiful castle domain is already a good start with its paved paths, beautiful nature and the Passchendaele Museum.

A wheelchair-friendly path runs from the De Letterschuur library to the tourist info office. You can avoid the stairs at the entrance by using the glass lift shaft at the side of the building. Use the bell to call a member of staff who will assist you. The counter has a lowered section with limited roll under clearance. Here and there by the doors the manoeuvring and circulation space is limited and you may need help. The lift is 120 cm wide and 132 cm deep. Most leaflets and brochures are within reach from a wheelchair, but you need help for the top rows. The circulation space is somewhat tight here and there.

The door to the toilet in the main building is 78 cm wide. Only the women's toilet has been adapted. The toilet has sufficient manoeuvring space and grab bars. The wash hand basin has limited roll under clearance.

Berten Pilstraat 5 a
8980 Zonnebeke
Tel: +32 51 77 04 41
E-mail: toerisme@zonnebeke.be
Website:
www.toerismezonnebeke.be/en/



Museums & attractions

Blankenberge

Belle Epoque Centre

Elisabethstraat 24
8370 Blankenberge
Tel. +32 50 636 640
E-mail: belle.epoque@blankenberge.be
Website: www.belleepoquecentrum.be/en



The Belle Epoque Centre introduces you to the most beautiful time that we knew in the 19th and 20th centuries: the belle époque. Three belle époque villas, dating back to 1894, have been restored and converted into an extremely attractive visitors' centre. You are immersed in the carefree and festive atmosphere that Blankenberge exuded at the time of the belle époque.

Please call if you need to use the alternative door for wheelchair users. A lift takes you to all floors, also to the roof terrace on +3. The adapted toilet on -1 is too small to be comfortably usable (76 cm of manoeuvring space in front of the toilet), but you can make a lateral transfer. The display cases and screens in the museum are at a good height for wheelchair users, although there is no roll under clearance.
A visual guide is available at www.belleepoquecentrum.be/en/Aanbod/detail/11/toegankelijkheid-belle-epoque-centrum.

Blankenberge

SEA LIFE

King Albert I Laan 116
8370 Blankenberge
Tel. +32 50 42 43 00
E-mail: info@sealife.be
Website: www.visitsealife.com/blankenberge/en/



SEA LIFE is the only seal shelter in Belgium. Outside, get acquainted with the penguins, otters and sea lions. Inside, discover a colourful underwater world with all sorts of species of fish, sharks, seahorses... and even a captured sea turtle. The park is always coming up with quests which provide a challenge for all the family.

Wheelchair users can best visit SEA LIFE Blankenberge together with a companion. Both inside and outside, there are steep paths and ramps, where a wheelchair user can use a helping hand. All animals are clearly visible to all. For the best view of the educational sea lion presentation, wheelchair users should find a place on the sun terrace. Please note that, on the steep path to this terrace, it is best to have some assistance. The same goes for the steep path to the otters and the penguins. The adapted toilet by the entrance hall is too small for comfortable use (78 cm manoeuvring space next to toilet).

Educative presentations in sign language are available if you scan a QR code using your smartphone.

Blankenberge

Swimming pool and sauna complex Sport Vlaanderen

King Boudewijnlaan 15B
8370 Blankenberge
Tel. +32 50 42 64 42
E-mail: blankenberge@sport.vlaanderen
Website: www.sport.vlaanderen/blankenberge



The better accessible swimming pool and sauna complex of Sport Vlaanderen Blankenberge can be found within walking distance of the sea and beach and close to the station (500m). The complex is fully equipped for wheelchair users. The swimming pool itself and the sauna, the cafeteria, the relaxation area and the outdoor terrace are all accessible, although you can use a little push here and there on a few ramps. In one of the spacious individual changing rooms or group cabins, you can transfer to one of the five swimming pool wheelchairs. In addition to a portable hoist, you can also use the ceiling lifts by the pool and the whirlpool. In the sauna, a part of the seating area can be moved for wheelchair users. The communal shower by the lift is the most spacious.



There is an adapted toilet by the front desk as well as in the wet swimming pool area. In the toilet by the front desk, the wash hand basin can impede a smooth lateral transfer.

Bredene

Recreation area Grasduinen

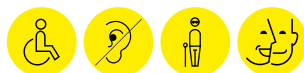
Zandstraat

8450 Bredene

Tel. +32 59 56 19 70

E-mail: toerisme@bredene.be

Website: www.bredene.be/en/see-and-do/sights-and-attractions/recreatiedomein-grasduinen



Recreation area Grasduinen is a green zone for sports and games. For example, there is a mountain bike trail and a cycling and walking path through the domain, and there are also various sports fields, a fit-o-meter, a large pond, play equipment and sanitary facilities.

All the amenities are available to everyone free of charge. The entrance is on Zandstraat by house no. 101, the car park is by no. 103.

The walking trails are laid out using shells, so you may need a push here and there.

The shower and toilet (open daily between 9:00 and 18:00 in July and August) are accessible for visitors with a mobility disability.

Bruges

Bruges Beer Experience

Breidelstraat 3

8000 Bruges

Tel. +32 50 69 92 29

E-mail: info@mybeerexperience.com

Website: www.mybeerexperience.com/en



In this interactive experience centre, you learn all about the brewing process of beer, the raw materials, the Trappist and abbey beers, beer in Bruges and food pairing.

The museum is not accessible for wheelchair users. Blind and partially sighted visitors can listen to all the texts on a tablet. The iPad is provided with 2 headphones so that the blind or partially sighted visitor and their companion can experience the attraction together. A translation into Flemish Sign Language is available for visitors with a hearing disability.

Bruges

Brewery Bourgogne des Flandres

Kartuizerinnenstraat 6

8000 Bruges

Tel. +32 50 33 54 26

E-mail: visits@bourgognedesflandres.be

Website: www.bourgognedesflandres.be/en



In this romantic brewery, you meet the Brouwer himself, who will teach you how 2 of the most artisanal beers are blended into the iconic Bourgogne des Flandres.

Entrance to the brewery is threshold-free via the entrance to the brasserie. The adapted toilet can be reached by the lift. There are several ramps in the exhibition areas. Ramps and mobile inclined platforms facilitate your movement, but assistance is still needed here. The outdoor terrace is also accessible to the wheelchair user and has tables with roll under clearance. The terrace on the waterfront is not accessible for wheelchair users.

Bruges

Choco-story

Wijnzakstraat 2

8000 Bruges

Tel. +32 50 61 22 37

E-mail: info@choco-story-brugge.be

Website: choco-story-brugge.be/en/



The Chocolate Museum immerses the visitor in the history of cocoa and chocolate. From the Mayas, to the Spanish conquerors, to contemporary delicacies. And you can also try something for yourself during a workshop or demonstration.

Audio guides are available (in several languages). Choco-Story also offers activities tailored to visitors with a particular disability. And, of course, you can also indulge yourself! The 15th century building is difficult to access for wheelchair users. At the

entrance you have to bridge 4 steps. The counter is not lowered and does not have roll under clearance. There is not sufficient turning room everywhere and the lift is relatively small. The call buttons are difficult to reach. Height differences are handled using ramps, but these are steep.

On the route to the demo room, there is an adapted toilet. The baby changing table next to the toilet hampers the sideways manoeuvring space. There is however adequate space inside. The wash hand basin has limited roll under clearance, but has an automatic tap.

Bruges

Groeningemuseum

Dijver 12
8000 Bruges
Tel. +32 50 44 87 11
E-mail: musea@brugge.be
Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/groeningemuseum



The museum houses works by the Flemish Primitives, a group of painters dating from the late 14th to the early 16th century. It also provides an overview of Flemish expressionism and surrealism up to 20th century modern art.

On the Guido Gezelleplein, less than 200m away, there are 2 adapted parking spaces. The museum entrance with double door is threshold-free. All rooms are sufficiently large and accessible, only the ramp to the museum shop and the 1st museum room is somewhat steep. The paintings are easily visible for everyone and the accompanying texts are easy to read. Visitors with a visual impairment can request an adapted guide tour. The route to and the adapted toilet itself are cramped. A grab bar is provided, but the wash hand basin is difficult to use.

Bruges

Gruuthusemuseum

Dijver 17C
8000 Bruges
Tel. +32 50 44 84 11
E-mail: musea@brugge.be
Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/gruuthusemuseum



The building houses a museum covering the 3 most important periods of Bruges history, whereby each era comes to life thanks to a magnificent collection of centuries-old objects.

The Gruuthusemuseum is not accessible for the wheelchair user because the historic building has many complex level differences. For visitors with visual impairments, the senses are engaged with models, replicas, and other tactile objects, accompanied by an adapted descriptive audio guide. For visitors with a hearing disability, the audio fragments have been replaced by subtitles and written texts. A visio guide in Flemish sign language and International Sign is a further possibility. The adapted toilet of the Gruuthusemuseum can be reached via the underground passage from the reception pavilion.

Bruges

Historium

Markt 1
8000 Bruges
Tel. +32 50 27 03 11
E-mail: info@historium.be
Website: www.historium.be/en



At the Historium in Bruges, you can immerse yourself, via a fascinating time travel, in the bustling Bruges of the Golden Age. Film, decor and special effects bring the story of Jan van Eyck's apprentice to life. In the Historium Virtual Reality Experience, you take an impressive virtual flight through 15th century Bruges.

The Historium has an alternative entrance with lift: go straight ahead in the entrance hall and just before you reach the inner courtyard you will find the lift on the left in a small hall. At the Historium Story attraction, an alternative route is provided for wheelchair users with accompaniment because, at certain places, you need to use the lift. The occasional cobblestones on the route are accessible. The accessible toilet has the necessary manoeuvring space and grab bars. Only next to the door handle on the inside is the space rather limited. The texts at the attraction are quite small and not readable for everyone, but thanks to the audio guide you can experience everything in your own language. An audio induction loop is provided for the hard of hearing.

Bruges

Lace centre

Balstraat 16
8000 Bruges
Tel. +32 50 33 00 72
E-mail: info@kantcentrum.eu
Website: www.kantcentrum.eu/en/home



In the Lace Museum, you learn all about the origins of lace, the basic techniques and strokes, the types of lace and their geographical origin, the lace industry past and present and Bruges lace teaching. Attention is given to the appreciation of the handiwork and to the aesthetics of lace. There is also the contemporary and international appeal of lace.

On the entrance path, you have to cross cobblestones, but they are well laid. Furthermore, the entrance and all the rooms provide good wheelchair accessibility. A spacious lift with braille markings takes you to all floors. At 2 places, the lift's call buttons are somewhat less accessible.

The exhibits and texts are clearly visible. Among other things, there are mirrors in the viewing cabinets that make the lace easily visible from the wheelchair. Upon request,



we can send the museum texts via e-mail. A blind box is provided, in which the different types of lace can be felt. Museum texts are available at the front desk in large print. All film clips are subtitled. Guided tours and customised workshops can be offered. The toilet has the necessary manoeuvring space and grab bars.

De Panne

Visitor Centre Duinpanne

Olmendreef 2
8660 De Panne
Tel. +32 58 42 21 51
E-mail: duinpanne@west-vlaanderen.be
Website: www.west-vlaanderen.be/domeinen/duinpanne



Discover the Visitor Centre with its unique location between forest and dune. Duinpanne Visitor Centre is located at the heart of a varied walking paradise: in the Oosthoek dunes, near the Calmeyn woods and the Westhoek nature reserve. In the bar you can enjoy local beers, fair trade drinks and farm ice cream. Explore the new permanent exhibition "Sea Change", which is entirely dedicated to the sea.

There are 5 reserved parking spaces. Accessibility to and at the entrance is good. There is a lowered counter with roll under clearance. The passageways and door openings to the various rooms are sufficiently wide. The exhibition space on +1 is reached via a long ramp. Assistance may be required. The exhibition space on +2 can also be reached

via a ramp. The lookout tower is only accessible by stairs. There is a spacious adapted toilet with grab bars and adequate manoeuvring space. However, because the door opens inwards, you do lose a lot of space. The wash hand basin has roll under clearance. Not all elements have roll under clearance for wheelchairs. Some of the texts hang a little too high.

Diksmuide

Dodengang

Ijzerdijk 65
8600 Diksmuide
Tel. +32 51 50 53 44
E-mail: bezoeken.dodengang@warheritage.be
Website: www.tourism.diksmuide.be/trenchofdeath



The Dodengang (Trench of Death) near Diksmuide, is the only preserved Belgian trench system from the First World War. Through fifteen interactive applications, life-size photographs, films and more than a hundred original objects, here you learn the story of the infamous Dodengang.

The visitors' centre is accessible with assistance. There is an adapted toilet. Assistance may be required due to the somewhat less good connection to the access paths. The front desk has only limited roll under clearance. The trenches themselves are not accessible for wheelchair users.

Diksmuide

Museum on the Yser

Ijzerdijk 49
8600 Diksmuide
Tel. +32 51 50 02 86
E-mail: info@aandeijzer.be
Website: www.museumaandeijzer.be/en/home/



The renovated Museum on the Yser in the Yser Tower tells the story of the Belgian-German front during the First World War through the stories of soldiers, refugees and civilians on both sides of the front. The museum does not convey a non-committal message, but instead a clear directive: Never again war! Visit www.museumaandeijzer.be/en/plan-je-bezoek/ where you can download a handy accessibility guide so that you can plan your visit.

You can find adapted parking places next to the ticket building. The access road to the ticket building and the tower provides good accessibility, but assistance may be required on the steep ramp at the entrance. On the ground floor, only the chapel is not accessible because of 3 steps. The elevator in the museum serves only six floors. The other floors are not accessible by wheelchair. Wheelchair users therefore pay slightly less than half of the entrance fee on presentation of the EU disability card. As an alternative to the non-wheelchair accessible roof terrace, wheelchair users can enjoy a beautiful view of the Flemish fields via the lowered windows in the panorama room.



On the ground floor, there is a somewhat cramped adapted toilet. Ask at the reception for the key. On the site, there is an information panel in braille with bronze touch models of the Yser Tower, the Pax Gate and the Crypt that allow you to feel the smallest details. The accompanying relief map gives you an idea of the location and relationship of the three monuments on this site. There are informative texts and all the film clips are subtitled.

Ypres

In Flanders Fields Museum

Grote Markt 34
8900 Ypres
Tel. +32 57 23 92 20
E-mail: flandersfields@ieper.be
Website: www.inflandersfields.be/en



The In Flanders Fields Museum is the starting point for your visit to Ypres and the Westhoek. Hundreds of authentic objects and images tell the historical, multi-faceted stories of the First World War in Belgium, and all along the route through the museum you stand face to face with witnesses of the war. Lifelike characters and interactive installations bring to life the people from that time and confront you with the consequences of the Great War and the relevance of it today.

The museum is accessible with assistance. Two wheelchairs are available at the front desk. These must be reserved in advance. On the somewhat steep, inclined metal

ramp at the entrance, you can make good use of a push. The museum has an adapted toilet. The cafeteria is also accessible and there are a number of tables with roll under clearance.

For blind and partially sighted visitors, a special guided tour can be arranged. A braille guide is also available. On the Grote Markt, in front of the Cloth Hall, there is a bronze touch model. An audio guide is available for children with a visual impairment or reading disability. Using a narrative, the vast exhibition is reduced in 18 chapters to a few very specific objects or telling historical facts.

Ypres

Ypres Cloth Hall Museum

Grote Markt 34
8900 Ypres
Tel. +32 57 23 92 20
E-mail: ypermuseum@ieper.be
Website: www.ypermuseum.be/en



The Yper Museum is situated in the majestic Cloth Hall. There you can discover the exciting story of 11 centuries of Ypres and the Westhoek. The rich museum collection that includes panel paintings, exclusive archaeological pieces and the largest medieval insignia collection in the country will amaze you. Children literally dive in the middle of medieval Ypres thanks to the giant-size city model. The cat's paw armband makes your visit a personal and playful experience. There is an obstacle-free path for

pedestrians to the building. There is a 3 cm step at the entrance. The doors offer sufficient passage width but they are heavy to open. The counter at the entrance to the museum has a lowered part which has roll under clearance. Every visitor receives a badge (armband with cat's paw). At the entrance and exit to the exhibition there are security gates that can be opened with this 'cat's paw badge'. There is a separate aisle for wheelchair users. There is a walker and a trolley available at the counter, which you can reserve in advance. Your companion benefits from a special discount of 3.5 euros on the individual adult price.

There is adequate circulation space throughout the museum. All floors can be reached via a lift with good accessibility. Sufficient circulation space is provided in the exhibition zones and the info tables and experience elements have roll under clearance.

There is an adapted toilet on the ground floor. Due to the positioning of the children's toilet, there is no manoeuvring space next to the toilet for lateral transfer. Otherwise, there is sufficient circulation space in the toilet. There are two good grab bars. For those with a visual impairment, a multi-sensory tour is developed in collaboration with the target group. You can make a reservation for this on reservaties.musea@ieper.be. For those with a hearing disability, all the film clips in the museum are subtitled and there are texts displayed throughout the museum.

Izegem

Eperon d'Or

Prins Albertlaan 5

8870 Izegem

Tel. +32 51 31 64 46

E-mail: musea@izegem.be

Website: eperondor.be/en



In the beautiful art deco building Eperon d'Or, a former shoe factory, you make acquaintance with the unique industrial past of Izegem and the vicinity. The focus is on the region's historically renowned shoe- and brush-making, but a great deal of attention is given to the history and evolution of these industries in the rest of the country as well. Through temporary exhibitions and activities, the museum repeatedly links this heritage story to relevant contemporary international developments.

The entrance path and the entrance itself have good accessibility. The door is light to open. The front desk has a section which has roll under clearance. A good lift takes you to the different floors. Only the cinema is more difficult to access via a 85 x 127 cm platform lift which cannot be operated without assistance. The passageways are generally wide enough. Some rooms on the first floor are difficult to access because of the 77 cm wide doors. The exhibition rooms are spacious and offer sufficient passage and turning space. The experience elements throughout the museum and the visitors' centre do not always have roll under clearance or are within easy reach. A wheelchair is available. The adapted toilet by the entrance hall is spacious and grab bars are fitted. In the toilet near the exhibition area, the turning space is a bit tight, but there is enough manoeuvring space and there are also grab bars. The wash hand basin has roll under clearance. The cafeteria has good accessibility and there is sufficient circulation space. The tables have roll under clearance. The adjacent terrace is accessible via a steep ramp or by means of an

inclined platform lift.

There are tactile markings on the stairs and contrasts are provided throughout the building. The lift gives off an audible signal. There is an audio guide, and guided tours for visitors with a visual impairment are available on request.

You can also request a dementia-friendly guided tour.

Knokke-Heist

Zwin Nature Park

Graaf Leon Lippensdreef 8

8300 Knokke-Heist

E-mail: info@zwin.be

Website: www.zwin.be/en



Welcome to the Zwin Nature Park, the international airport for birds. During a fascinating flight, you get to know the birds in a fun way in the 'do' exhibition, on the park's experience trail in the park and on the Zwin plain. A fascinating journey for the whole family.

The Zwin Nature Park is wheelchair- and pushchair-friendly. Only the Zwin plain and a small side road in the Zwin Park are not. The reception centre is also designed to accommodate wheelchair users.

There are 9 reserved parking spaces in the Zwin Nature Park car park. They are located at the very end of the car park, just in front of the covered bicycle shed and closest by the entrance. Further along, in the Zwin dunes and polders nature reserve, in collaboration with Westkans, a recommended trail for blind and partially sighted visitors has been marked out. There is a model of the Zwin region, with the sea, wetlands, salt marshes and polders. At the reception desk of the Zwin Nature Park, you can borrow a free walking guide for blind and partially sighted visitors.

A free visual guide is available for visitors with autism: www.toerismevooraautisme.be/portfolio/zwin-natuur-park-stappenplan-2/.

Koekelare

Käthe Kollwitz Museum

Sint Maartensplein 15b

8680 Koekelare

Tel: +32 51 61 04 94

E-mail: cultuurentoerisme@koekelare.be

Website: www.toerismekoekelare.be/en/Aanbod/detail/2/kathe-kollwitz-museum



The Käthe Kollwitz Museum is located in the former malt loft of the old Brewery in Koekelare. There is an adapted parking space in the square in front of the brewery site. Next to the glass main entrance (not accessible by wheelchair), there is an alternative entrance for wheelchair users. On the steep descent, a helping hand can come in handy. You then reach the reception via the toilets and a bevelled step of 6 cm. A small lift (107 x 127 cm) takes you to the museum at +2. Everything is clearly visible for everyone, although the small texts can sometimes be difficult to read from a seated position. There is a small adapted toilet by the alternative entrance and by the reception, but the wash hand basin hampers forward transfer.

Koekelare

Lange Max Museum

Clevenstraat 2

8680 Koekelare

Tel. +32 475 58 50 51

E-mail: info@langemaxmuseum.be

Website: www.langemaxmuseum.be



This is the museum that throws light on the German side during the First World War, with as its central subject the giant cannon that shelled Dunkirk. Get to know the military organisation and daily life of the German troops. Also, step into the impressive artillery emplacement that is situated in a beautiful green setting with contrasting artworks.



The adapted parking spaces on flat cobblestones connect to a paved path to the entrance. There is adequate space. The counter does not have roll under clearance. The outdoor paths in the domain vary from clinkers to solid dolomite. The path to the toilet (roomiest for the ladies) is very tight for a wheelchair user and there are no grab bars. The range of information and experience offerings are within easy reach. Tablets provide you with all the information that would otherwise be difficult to see. Guided tours for visitors with a disability can be organised on request.

Koksijde

Abbey Museum Ten Duinen

A. Verbouwelaan 15
8670 Koksijde
Tel. +32 58 53 39 50
E-mail: abdijsmuseum@koksijde.be
Website: www.tenduinen.be/en



In the Middle Ages, the silhouette of Duinen Abbey dominated the Koksijdse landscape. A visit to the Abbey Museum gives you the chance to stroll in peace and quiet along its ancient wall elevations, surrounded by beautiful nature. Marvel at unique collection pieces found on site by archaeologists, at the history of the abbey and the important role played by the Duinen lords in the region.

The entrance and the museum are user-friendly for visitors with a disability. You can find all you need to know about the accessibility of the Abbey Museum on www.tenduinen.be/en

en.be/nl/toegankelijkheid. There are 2 adapted toilets, but turning and manoeuvring space is limited. The ruins are very difficult to access for wheelchair users because of the steep slopes. There are two reserved parking spaces at the entrance. Most of the rooms have good accessibility. You may need assistance with the experience elements. There are information signs in braille in all of the museum rooms. If you are blind or partially sighted, you can discover the VR experience with adapted audio, through which you hear additional information about what is being shown. Outside, you can explore the site and, for example, touch the ornate corbel stones.

Koksijde

NAVIGO, National Fishing Museum

Pastor Schmitzstraat 5
8670 Koksijde
Tel. +32 58 51 24 68
E-mail: onthaal@navigomuseum.be
Website: www.navigomuseum.be/en



The NAVIGO museum offers a contemporary look at the nostalgic world of the Flemish fishing family, the heroic Icelandic sailors and the Oostduinkerke shrimp fishermen on horseback. The rich museum collection brings together the heritage, art, craft and nature of the North Sea.

The museum has a lift, an adapted toilet and is fully accessible. It is only in the old fisherman's cottage

that there are a few steps. The feel aquarium and the nursery for small dogfish are also accessible. An audio guide is available.

Koksijde

Paul Delvaux Museum

P. Delvauxlaan 42
8670 Koksijde
Tel. +32 58 52 12 29
E-mail: info@delvauxmuseum.com
Website: www.delvauxmuseum.com



The Paul Delvaux Museum in Sint-Idesbald displays the largest collection in the world of this internationally renowned artist on more than 1,000 m² of renovated space. In addition to the permanent collection, with a frequently renewed scenography, the Museum organises temporary exhibitions each year with new perspectives on a complex and varied body of work.

In the Museum you will need some help to open the entrance door. All works and information are clearly visible from a wheelchair. On the long steep ramp between the floors, you certainly need assistance. The adapted toilet is located in the men's toilets. There are no grab bars. A lateral transfer and an angled forward transfer to the toilet are possible, but the wash hand basin is difficult to use.



Kortrijk

Brewery Omer Vander Ghinste

Brouwtorenstraat 5
8510 Kortrijk

Tel. +32 56 23 51 71

E-mail: visit@omer.be

Website:

www.omervanderghinste.be/en



Brewery Omer Vander Ghinste from Bellegem is an independent family brewery founded in 1892. It brews a total of 11 different beers, including OMER. Traditional Blond, LeFort & Tripel LeFort, Kriek Max, and Bockor, etc. The brewery has won various international awards and medals for many of its beers, such as 'Best Triple in the World'.

Only the production and brewery tower (via a lift of 90 x 220 cm) are accessible with assistance; the rest of the brewery is not. There is no adapted toilet.

Kortrijk

TEXTURE | museum of flax and textiles

Noordstraat 28
8500 Kortrijk

Tel. +32 56 27 74 70

E-mail: texture@kortrijk.be

Website: www.texturekortrijk.be/en/



Texture is a modern museum dedicated to the flax industry that made Kortrijk a thriving commercial city during the 19th century. You

learn about, taste and feel how flax is transformed into beautiful textile products. You can also regularly take part there in textile workshops.

The museum has good wheelchair accessibility. The counter has roll under clearance and the passageways are sufficiently wide. A spacious lift takes you to the floors (the lift buttons have braille markings, but are located somewhat close to the corner). The exhibited material, the texts and the experience elements are generally within easy reach, visible and usable. Attention has been paid to sufficient contrasts for the partially sighted. There are 3 accessibility toilets with adequate manoeuvring space and grab bars. The passageway to the toilet on the ground floor is 117 cm wide. To the terrace there is a step of 6 cm. Visitors with a hearing disability can use an amplifier with earplugs in order to hear the guide better. There are portable chairs available so that you do not have to stand up all the time during your visit.

'Texture Stimulates' is a tour of up to 1 hour for visitors with dementia and their companions/carers. Texture welcomes them for an interactive visit where the emphasis is on the sensory experience. The atmosphere is calm and relaxing.

Nieuwpoort

Westfront Visitor Centre

Kustweg 2
8620 Nieuwpoort

Tel. +32 58 23 07 33

E-mail: westfront@nieuwpoort.be

Website: www.nieuwpoort.be/westfrontnieuwpoort



The perfect place to tell the story of the flooding is the King Albert I - monument on the edge of the Lock complex "The Ganzepoot". Under the monument, Nieuwpoort has set up a contemporary and interactive visitor centre. A highlight of the visit is certainly the projection of the revived Yser Panorama, originally a painting 115 meters long by 15 meters high. Do not forget to take the lift to the top of the King Albert I monument itself to enjoy the panorama over the coast and the polders of the Westhoek.

You may need some assistance on the long but gentle ramp at the entrance. The building itself has good accessibility. There is a lowered counter with roll under clearance. The passageways are wide everywhere. Only when opening a door on the way to the lift may you need help. The panoramic view from the monument itself is hampered somewhat for wheelchair users because the parapet is too high. There is an adapted toilet with sufficient space and grab bars. The exhibited material is clearly visible and accessible. All screens have roll under clearance. Guiding lines and visual contrasts are largely present.

Ostend

Atlantic Wall Raversyde

Nieuwpoortsesteenweg 636

8400 Ostend

Tel. +32 59 70 22 85

E-mail: info@raversyde.be

Website: www.raversyde.be/en



The Atlantic Wall consists of Battery Aachen (WWI) and Saltzwedel Neu (WWII). Battery Aachen is a unique bunker complex that has been completely restored and refurbished. It is located in a rolling landscape and is wheelchair accessible if accompanied. Some bunkers are not accessible, but they can be viewed digitally. Saltzwedel Neu (WWII) is not wheelchair accessible.

ANNO 1465 with its four reconstructed fisherman's houses and museum take you further back in time. Accessibility of the museum and the cinema at ANNO 1465 is good. There is an adapted toilet with grab bars. The manoeuvring space in front of the toilet is somewhat limited at 103 cm. The reconstructed houses are more difficult to access because of the sometimes narrow and low passageways and the limited circulation space. The different floors of the houses are also not accessible for the wheelchair user.

Raversyde Nature Park is a single piece of nature reserve located nearby and has good accessibility. Visitors are provided with an audio guide during their visit to the Atlantic Wall and ANNO 1465.

There are reserved parking spaces in the service car park near the entrance to ATLANTIC WALL and in the public car park next to ANNO 1465 and the cafeteria. For visitors with autism, the website, the information boards and the audio guide have been kept uncluttered and free of stimuli.

The texts of the audio guide are also available written out for deaf and hard of hearing visitors.

Along the footpath at Battery Aachen (WWI), there are two touch models that offer additional insight into the story of Battery Aachen. On this section of the ATLANTIC

WALL, a signal sent via WiFi to the audio guide tells you the story of the place that you are passing by at that moment. A vibrating function indicates when there is a text that you can listen to.

Ostend

The James Ensor house

Vlaanderenstraat 29

8400 Ostend

Tel: +32 59 41 89 00

e-mail: info@jamesensorhuis.be

Website: www.ensor2024.be/en



As well as Ensor's home, the experience centre includes five interactive experience salons and an exhibition space. You bring Ensor's paintings to life, rummage through his interior stuff and carnival masks, browse through his letters and photographs and then take a look at his authentic home and workplace. Every target group, from children to experts, is introduced to Ensor and his world in an interactive way.

Parking at the entrance to The James Ensor House is not possible. The nearest car parks are Parking Centrum and Parking Kursaal 2, about 150 metres from the Museum. There are several parking spaces for visitors with a disability. The entrance is reachable with a gently sloping ramp. The entrance door is a bit heavy to open by yourself. There is a bell at the door that you can use to ask for assistance. The reception desk has a lowered and wheelchair-accessible section. The shop is also accessible. All floors are reachable via a lift that has good accessibility. The entire Museum is accessible. The route via the lift or the stairs differs, but is explained with the help of the audio guide. The new rooms offer good accessibility. The museum's decor features furniture with roll under clearance, objects to view at various heights, as well as a host of interactive and sensory elements. The visit to the original home starts on the ground floor in the shop. Visitors then take the stairs to visit the living rooms

upstairs. Those who cannot take the stairs follow an alternative route with the lift and automated doors. The passageways in the house can narrow to 70 cm, the turning areas are limited to 120 cm. As conclusion to your visit, you can visit the temporary exhibition, located on the ground floor at the level of the shop. The space can be accessed via a platform lift which you can operate yourself.

Audio guides are also available with audio description. Ask for the correct version at reception. Every audio set has numbers in braille and numbers in large print. In the entrance, there is a beautiful model of the house that you can explore before your visit. In addition to the audio guides, devices with scroll texts are also available.

The toilets and lockers are located at level -1, reachable via the lift. The adapted toilet has good accessibility. As companion of a person with a disability, you can purchase a free ticket. The European Disability Card must be presented to obtain one. The cardholder pays the normal price.

Ostend

Mu.Zee, Art museum by the sea

Romestraat 11

8400 Ostend

Tel. +32 59 50 81 18

E-mail: info@muzee.be

Website: www.muzee.be/en



A visit to Mu.ZEE is a fascinating voyage of discovery through the history of modern and contemporary Belgian art. The DNA of Mu.ZEE is unique. The museum offers a beautiful and spacious overview from 1850 to the present: from Sammy Baloji, Lili Dujourie, James Ensor to Otobong Nkanga, Léon Spilliaert and Luc Tuymans. Mu.ZEE organises one large spring and one large autumn exhibition each year, with the link to the permanent collection never far away. Temporary exhibitions are often organised on the ground floor. Here

there is a ramp that is difficult to access for the museum visitor with a mobility disability. In the exhibition area there are occasionally some narrower passageways (80 cm). In the main building, you can use an accessible lift that takes you to the upper floors. You may require some help on the long ramps on floors 1 and 2.

There is an accessible toilet on the ground floor, although the wash hand basin has a turning tap and the grab bar is less useful due to its position.

The Ensor atelier takes children and young visitors with a intellectual and/or physical disability on a creative journey of discovery through the museum and the creative processing continues in the atelier. The entrance has a ramp so that everyone can come inside.

Pittem

Experience Centre Ferdinand Verbiest

Markt 1
8740 Pittem

Tel. +32 51 46 03 51

E-mail: toerisme@pittem.be

Website: www.pittem.be/nl/vrije-tijd/cultuur-en-toerisme/verbiest-experience-center



The life story of the famous son of Pittem, Ferdinand Verbiest, is presented in a creative and contemporary way in the Experience Centre. Verbiest went to China as a missionary in the 17th century and worked there as an imperial mathematician and astronomer at the Chinese court. Did you know that Verbiest built the steam car and invented the thermometer? So, definitely worth a visit!

Accessibility of the entrance and the visitor centre itself is good. There is a lowered counter with roll under clearance. The door to the exhibition area is somewhat heavy to open by yourself. Most of the leaflets and brochures are within easy reach. Most experience devices such as interactive screens, furniture and

info kiosks are reachable and usable via lowered buttons and screens. A wheelchair is available. Both inside and outside there is an adapted toilet. The toilet outside scores best, although manoeuvring next to the toilet is a little more difficult because of the sloping wall. The inside toilet is also spacious, but you only have 72 cm of manoeuvring space in front of the toilet.

Poperinge

Hop Museum

Gasthuisstraat 71
8970 Poperinge

Tel. +32 57 33 79 22

E-mail: hopmuseum@poperinge.be

Website: www.hopmuseum.be/en



In the Hop Museum you learn about the Belgian hop and beer culture in a fascinating manner. The history of the cultivation of hops is explained by means of hop tools and visual material. The distinctive smell of this plant, the interactive part, the old videos, the beer collection with more than 2,400 Belgian beers, etc. all ensure a successful museum visit.

You may require assistance to open the double heavy door. You can reach the exhibition areas via the lift, but there is little manoeuvring space on the metal walkways. There is an adapted toilet, but it is too small for most wheelchair users (54 cm in front of the toilet).

Poperinge

Talbot House

Gasthuisstraat 43
8970 Poperinge

Tel. +32 57 33 32 28

E-mail: info@talbothouse.be

Website: www.talbothouse.be/en/museum/home



The most famous soldiers club from the Great War has undergone a thorough renovation. After much effort

in the garden, the entire permanent exhibition was renewed in 2022 and, in 2023, a new temporary exhibition was placed in the Slessorium. For the youngsters, a new interactive tablet tour was introduced in early 2023, during which they work with Arthur Pettifer and the local Jeanne Battheu to solve the mystery. As well as being a museum, Talbot House is still the Every Man's Club that it always was. Enjoy a cup of tea in the canteen of the house or book a room and spend the night in the Museum. The 100th anniversary was celebrated on 15 December 2015.

The Museum is accessible with help and a little extra effort. When opening the somewhat heavy glass entrance door you may need some help. The permanent exhibition on the ground floor and the concert hall at +1 offer good accessibility, although the ramp on the way to the lift may cause some inconvenience. The adapted toilet is too small for wheelchair users to use comfortably. Talbot House itself is not accessible for wheelchair users. Each visitor or group of visitors receives a tablet that will guide them through a number of hotspots throughout the House, the garden and the Museum. Once the first hotspot has been reached, a "story" (video, narrative voice, music, print, photo) starts playing automatically. In this way, the Talbot House archive literally comes to life.

Roeselare

Brewery Rodenbach

Spaniard Street 133
8800 Roeselare

Tel. +32 51 27 27 00

E-mail: info@rodenbach.be

Website: be.rodenbach.be/be/en.html?url=/content/rodenbach/be/en.html



Rodenbach is the unique Flemish Red-Brown Beer, recognised as a traditional regional product.

Help is required on various (steep) ramps outside and inside. There is

a threshold of 4 cm at the entrance and further on in the visit there is a step of 7 cm. A good lift takes you to the other floors, including the panorama level. The mash tun is not accessible, neither are the foeder cellars. 1 room with foeder barrels can be visited, after which you leave the group and you see them back in the tasting room. There the tables have roll under clearance.

The adapted toilet is spacious enough, but grab bars are absent. The wash hand basin is somewhat difficult to use.

Roeselare

KOERS. Museum of cycle racing

Polenplein 15

8800 Roeselare

Tel. +32 51 26 24 00

E-mail: koersmuseum@roeselare.be

Website: koersmuseum.be/en



In KOERS, expect an interactive ride through the history of the bike and cycling with exceptional trophies along the route, a Service Course filled with racing bikes, haunting action shots and a rainbow of cycling collection pieces. For a convivial finish or an energy-rich refreshment, visit the KOERSkaffee.

You have to go over flat cobblestones, but they are quite passable. The entrance door is an automatic sliding door. Furthermore, there is sufficient space and the counter has a lowered section with roll under clearance. There are 2 lifts. The lift door by the reception is 80 cm wide. The lift itself is 90 cm wide and 150 cm deep. The call buttons are somewhat difficult to reach. The lift on the other side is spacious. You need to use both lifts to reach the different areas. The passageways are obstacle-free everywhere and are wide enough. Throughout the museum, attention is given to high and low experience elements. The adapted toilet is easy to reach and has good accessibility, with sufficient space and grab bars. There are also separate sanitary facilities that are accessible to cyclists

from the outside. Here there is an accessible toilet again with sufficient space and grab bars, as well as a roll-in shower with shower chair with removable armrests. Tactile markings are present and consideration is given to good legibility through adequate contrasts and a large font size. Spoken fragments are subtitled.

NEW Roeselare

Het Kunstuur

De Coninckplein

8800 Roeselare

Tel. +32 493 34 95 73

E-mail: info-roeselare@hetkunstuur.com

Website: www.hetkunstuur.com/en/roeselare



This exhibition can be found in St. Amandus Church, which is situated on Coninckplein in Roeselare. Het Kunstuur exhibits show pieces from the period 1850-1950. For each painting, a story is told by a well-known or less well-known Flemish person. The artworks are illuminated one by one. You can hear music and stories via a headphone. A visit to the exhibition takes exactly one hour and can start every 20 minutes for groups of a maximum of 8 people.

The church can be reached via 3 steps, each 16 cm high. A fixed ramp is provided on the right, next to the stairs. The door has sufficient passage width. The desk attendant, who can always be found in the entrance hall of the church, will be happy to come and assist where necessary.

The route through the various rooms is via sufficiently spacious passageways with automatic doors. The entry and exit door open automatically; there are automatic curtains between rooms 1 & 2 and between rooms 2 & 3.

There is an adapted toilet with sufficient manoeuvring and turning space in front of and to the right of the toilet bowl. A grab bar is also provided to the right of the toilet. The wash hand basin has roll under clearance.

There is no parking on the square itself. In the streets adjacent to the square, there are always adapted reserved places.

Two wheelchairs and museum chairs are available.

Sint-Andries (Bruges)

Cozmix

Zeeweg 96

8200 Sint-Andries

Tel. +32 50 39 05 66

E-mail: info@cozmix.be

Website: www.cozmix.be/en



Because of the somewhat steep ramp to the entrance, you may require a push. Inside there are two narrower door openings. A platform lift takes you to the planetarium, where you can enjoy the beautiful starry sky. You can see how the sun seemingly moves over the course of a year, the ever-changing face of the moon and the eternal dance of the planets among the twinkling stars. The telescopes in the observatory are not accessible by wheelchair, but the images that are visible through the telescopes can be projected onto the planetarium dome so that everyone can enjoy them. Via an audio induction loop, those with a hearing disability can also follow the commentary and music of the performances perfectly. If you have a visual impairment, you can call on a member of staff who will explain everything in full detail. There is also an accessible toilet, although there is little room in front of the door.

Veurne

Vrij Vaderland Experience Centre

Grote Markt 29
8630 Veurne

Tel. +32 58 33 55 31

E-mail: info@vrijvaderland.be

Website: www.vrijvaderland.be/en



"Vrij Vaderland" does not focus on the battlefields of the Great War, but on the last piece of unoccupied Belgium, the so-called Belgian Sector from which King Albert I held out against the German occupier. The atmospheric exhibition highlights themes such as care, education and justice via modern media and traditional elements.

In the same building there is the A+ labelled and thus comfortably accessible tourist info office and visitors' centre of Veurne. The Vrij Vaderland Museum on +1 can be reached via a spacious lift. In the Museum, there is sufficient circulation space everywhere and the exhibited material is easily visible for everyone. For various experience elements, information is also available via QR codes. The texts in the museum are all read out and the film clips are subtitled. On both the ground floor and the floor above, small differences in height are bridged by ramps. There is a well-equipped adapted toilet on +1, also reachable by lift.

Waregem

Hippo.War

Holstraat 95
8970 Waregem

Tel. +32 56 62 12 11

E-mail: hippo.war@waregem.be

Website: www.hippowar.be/en



HIPPO.WAR, Waregem's visitor centre on the First World War, is located on the second floor of the grandstand at the hippodrome at Holstraat 95. There are two permanent exhibitions covering 900 m²: the

role of the horse during WWI and the importance of the Americans during the same war. From photos, film and audio fragments, numerous authentic items, an interactive quiz and even a reconstructed horse hospital, you learn about these perhaps little-known stories from The Great War.

By car, you can drive right up to the building itself. On foot, visitors must pass some steep points and an open area of the hippodrome (without guidance) to reach the entrance. The entrance is threshold-free, the double doors are narrow. The visitor centre is on the 2nd floor and can be reached via lift and stairs. The lift can be reached via a sliding glass door. The visitor centre has good accessibility, offering plenty of passageway and turning space. Not all experience elements have roll under clearance or are clearly visible for the wheelchair user. The adapted toilet of the visitors' centre is spacious and has good accessibility.

Wervik

National Tobacco Museum

Koestraat 63
8940 Wervik

Tel. +32 56 95 24 25

E-mail: tabaksmuseum@wervik.be

Website: www.nationaaltabaksmuseum.be/en/



Want to learn all about tobacco and its history? Then you have come to the right place. The Tobacco Museum is housed in the listed and restored Briekenmolen.

The exhibits on display are easy to see for wheelchair users. On the somewhat steep ramp between the rooms in the outbuildings of the mill, you may need some assistance. The tobacco factory on the first floor is the only space that is not accessible for the wheelchair user. There is an adapted toilet, but it is a bit small for most wheelchair users to be truly comfortable.

Wevelgem

Brewery Gulden Spoor

Heulestraat 170
8560 Wevelgem

Tel. +32 56 44 41 08

E-mail: info@guldenspoor.be

Website: www.guldenspoor.be



The Gulden Spoor Brewery came about from the restaurant 't Rusteel, which was known at the time as the café with 300 sorts of beer. 't Rusteel grew into a beer-minded restaurant, and thanks to this growth the brewery was also able to continue to improve. As a family business, everything is done transparently with a fun atmosphere and a view to the future. The location next to the restaurant makes it possible to offer tours with tasty snacks, as well as suitable menus. You may need assistance on the convex cobblestones and cross slope of the access path. At the entrance there is a threshold of 4 cm. The brewery has good accessibility. There is no adapted toilet.

Zon, Zee... Zorgeloos

Accessible beaches on the coast

Zon, zee, zorgeloos - Accessible beaches on the coast

Website: www.zonzeezorgeloos.be



Thanks to the Zon, Zee, Zorgeloos initiative, a beach zone and the immediate surroundings have been made accessible for visitors with a disability at a number of places on the Flemish coast. During July and August, you can call on the resources and assistants of this project to accompany you for a transfer to public transport or for a walk. There is an accessible toilet, an adapted care room with a hoist, high-low bed and shower, accessible beach access with paved path, and beach wheelchairs for use on the sand



or in the water. There is adapted parking nearby.

- **Nieuwpoort:**
[Accessible beach | Nieuwpoort](#)
- **Ostend:**
[Accessible beach | Ostend](#)
- **De Haan, Wenduine, Vossenslag:**
[Zon, Zee... Zorgeloos | De Haan](#)
- **Zeebrugge:**
[Zon, Zee... Zorgeloos: accessible beach | Bruges](#)
- **Bredene:**
[Zon, Zee... Zorgeloos | Bredene](#)
- **De Panne:**
[Zon, Zee... Zorgeloos | De Panne](#)

Zonnebeke

De Oude Kaasmakerij

's Graventafelstraat 48a
8980 Zonnebeke

Tel. +32 474 61 60 56

E-mail: info@deoudekaasmakerij.be

Website: www.deoudekaasmakerij.be/



In the Flemish fields, near Tyne Cot Cemetery, there is Sint-Jozef, a cheese producer from the interwar period. Here, the tradition of cheese-making is revived in a fascinating, interactive manner. Discover all about our cheese heritage with the most famous Passchendaele cheese. After the museum visit you can enjoy cheese tastings, beer tastings and workshops in the brasserie.

On the sloping entrance path, wheelchair users can use some assistance, which is also needed for opening the

entrance door. You will need a push to reach the exhibition rooms on the ground floor and in the basement via the ramp. The exhibition space in the basement is accessible via a platform lift, although it is only 79 cm wide and 100 cm deep. There is an accessible toilet in the Museum. The entire tour is also available in braille and can be obtained from the checkout.

Zonnebeke

Passchendaele Museum

Berten Pilstraat 5a
8980 Zonnebeke

Tel. +32 51 77 04 41

E-mail: info@passchendaele.be

Website: passchendaele.be/en/home-en/



Learn about and experience the story of the First World War and the Battle of Passchendaele in the interactive exhibition of the Passchendaele Museum. Descend into the "dugout" and explore the reconstructed British and German trenches. The youngest visitors go on tour with a folding card and listening game following the family-friendly trail.

The museum offers good accessibility, with assistance and an extra effort here and there. The counter staff will be happy to provide you with the necessary information about a customised museum visit. The lift on the side of the main building takes you to the entrance and the various floors. The lift in the

annex takes you to the basement. Although both lifts are on the small side, they are usable for most wheelchair users. However, these alternative routes for wheelchair users are not always clearly marked. Here and there throughout the museum, there are narrow passageways and steps where you can use help. The adapted toilet in the main building is spacious and usable (also serves as women's toilet). The slightly smaller adapted toilet in the basement is less usable. To open the toilet door, you will need some assistance. Not all the experience elements and info panels are equally suitable for seated use. The dugouts on -1, which were recently extended, can be visited by wheelchair. You can only enter the rooms via bumps and steps, but you have a good view of them from the hallway. From the outside vantage point, as a wheelchair user you get a good view of the open-air network of constructed trenches (the trenches themselves are not wheelchair accessible).

The museum is very interactive and appeals to the senses. You can touch many objects from WWI and experience (in a safe manner) how the different sorts of gases smell.

Zwevegem

Transfo

Transfostraat 3-15
8550 Zwevegem

Tel. +32 56 76 55 70

E-mail: info@transfozwevegem.be

Website: www.transfozwevegem.be





Transfo is a protected heritage gem with a unique appearance. Transfo used to be a power station. Today, the site has been fully restored and there you can enjoy adventure sports, visit escape rooms, organise events, live and work. You can visit this heritage site with a guide.

The roads on the outside of the site are asphalted. However, in the heart of the site there are paths made of convex cobblestones and gravel that make accessibility difficult. But a concrete cycling path has been constructed from the car park through the park to the diving tank. At the info point, there is an automatic sliding door that opens at 10:00 and closes at 18:00. There is adequate space inside.

It is always possible to request a guided group visit and in this way ensure good access to the monumental buildings such as the Ketelhuis, but also to the Machinezaal with its large turbines, the show-piece of the site. Tours in the Duiktank and De Circus Brewery are also possible provided a reservation is made in advance. The events calendar is richly filled and can be consulted on www.transfozwevegem.be.





Monuments and buildings

Alveringem

Belgian Military Cemetery Oeren

Oerenstraat
8690 Oeren

E-mail: toerisme@alveringem.be

Website: www.toerismewesthoek.be/en/belgian-military-cemetery-oeren



A military cemetery was created around the small church in the Alveringem borough of Oeren during WWI. 508 Belgian soldiers are buried here. At one time there were many heroism tributes here, identified by the letters AVVVVK. In February 1918, these letters were smeared on some 38 graves. Today you can still find five heroism tributes in this cemetery.

You can use some help when opening the entrance gate, however this gate is usually always left open. The main path in concrete is usable, but on the uneven side paths on grass, a push might come in handy.

Bruges

Basilica of the Holy Blood

Burg 13
8000 Bruges

Tel. +32 50 33 67 92

E-mail: info@holyblood.com

Website: www.holyblood.com/homepage-of-the-basilica-of-the-holy-blood



The lower chapel of the Basilica of the Holy Blood, dedicated to St. Blaise, is the only well-preserved Romanesque church interior in West Flanders. The relic of the Holy Blood has been kept in the upper chapel since the 13th century.

The lower chapel is accessible without steps, but the circulation area at the entrance is limited and the door is quite heavy. A rather steep ramp leads you to a few smaller rooms. If you would like to visit the upper chapel and the treasury, ring the bell by the lift and speak into the speaker. Getting in and out of the lift sometimes requires some manoeuvring. The double door to the upper chapel is quite heavy. On the upper floors, there are narrower but usable passageways. There is adequate circulation space in the rooms themselves. The exhibited material in the treasury is more difficult for a wheelchair user to see.

Bruges

Beguinaige

Begijnhof 30
8000 Bruges

Website: www.visitbruges.be/en/things-to-do/culture-and-heritage/begijnhof-beguinaige



The 'Princely Beguinaige Ten Wijngaerde' with its white painted façades and tranquil cloister garden was founded in 1245. This piece of world heritage used to be home to beguines; emancipated women who although lay persons, still led a devout and celibate life. Today the Beguinaige is inhabited by the sisters of the Order of St. Benedict. In the Beguinaige house, you can still get a good idea of what the daily life was like in the 17th century. Note: the entrance gates close quite definitely at 18:30.

It is best to use the entrance closest to the Minnewater in order to avoid the steep bridge. You will have to cross over some convex cobblestones, but the entire inner circle of the Beguinaige consists of flat and easily navigable cobblestones.



Bruges

Belfry & City Halls

Markt 7

8000 Bruges

Tel. +32 50 44 87 11

E-mail: musea@brugge.be

Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/belfort



The Belfry is protected as a UNESCO world heritage site. The City Halls house exhibitions and host events.

The Belfry is not wheelchair accessible. For blind and partially sighted visitors, there is a bronze touch model in the marketplace with information in braille. The City Halls are wheelchair accessible: the entrance path and the inner courtyard are made of flat cobblestones. In the inner courtyard there is an accessible toilet. The rooms on the upper floors are accessible by lift, but assistance may be required at a number of steep ramps and at a narrowing when exiting the lift on the 1st floor.

Brugge

Concertgebouw

't Zand 34

8000 Bruges

Tel. +32 50 47 69 99

E-mail: info@concertgebouw.be

Website: www.concertgebouw.be/en



The cultural temple at 't Zand stands out due to its red colour and monolithic format. You can explore different art forms there thanks to the Concertgebouw Circuit: an experience route that gives you a unique insight into the building's working, architecture and (sound) art collection and which takes you to places where you would never otherwise come.

The entrance route via the square in front of the building is sufficiently wide and flat. There are several wide entrances with manually opened doors. In the entrance hall there is a counter with limited roll under clearance. There is a lift with good accessibility. Adapted sanitary facilities are available in the entrance hall near the cloakroom. The Concertgebouw Circuit is partially accessible for wheelchair users; you can request guidance and follow an alternative experience route with an iPad. There are audio devices and for those who are hard of hearing, there is a sensory chair that translates sound into tactile sensations.

Bruges

Church of Our Lady

Mariastraat

8000 Bruges

Tel. +32 50 44 87 11

E-mail: musea@brugge.be

Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/onze-lieve-vrouwekerk



The high tower of the church illustrates the workmanship of

Bruges' builders. Inside, you can find a rich collection of paintings and sepulchral monuments with Michelangelo's 'Madonna with child' statue as the showpiece.

The entrance to the church is on the side bordering Guido Gezelleplein, where there are also 2 adapted parking spaces. The entrance has stairs and quite a steep ramp where you will certainly need assistance. The main nave of the church provides good accessibility, although you can use some assistance for a number of ramps. A sensory station has been installed in the church. There, partially sighted and blind visitors can feel a 3D print of the statue 'Madonna with child'.

Bruges

Site Oud Sint-Jan

Mariastraat 38

8000 Bruges

Tel. +32 50 47 61 00

E-mail: info@oudsintjan.be

Website: oudsintjan.be/en/oud-sint-jan-old-st-john-site/



Anyone entering the Site Oud Sint-Jan admires the tangible presence of the rich history of Bruges. One of Europe's earliest hospitals stood here. Later, the nineteenth-century St. John's Hospital was also constructed with its large, communal hospital wards. These wards were restored after the closure of the hospital and are now part of the congress and events centre Site Oud Sint-Jan. They are particularly suitable for the organisation of meetings and

conferences, trade fairs, events and all kinds of celebrations. The site has several entrances, but they are not all equally accessible. The entrance from Mariastraat is the most accessible. No adapted parking spaces are available. You may need some assistance opening the door at the main entrance to the event centre and at the ramp by the entrance via Mariastraat. The side entrance to the catering establishments is perfectly usable. Most indoor spaces offer good accessibility. There are 2 adapted toilets with grab bars, but space in the toilet is tight and the manoeuvring space next to the toilet bowl is 70 and 73 cm respectively.

Bruges

St. John's Hospital

Mariastraat 38
8000 Bruges
Tel. +32 50 44 87 43
E-mail: musea@brugge.be
Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/sint-janshospitaal



As one of the oldest preserved hospital buildings in Europe, the magnificent St. John's Hospital has stood out for almost nine centuries in the heart of the city centre of Bruges. The museum is a place that will speak to the heart.

St. John's Hospital offers good wheelchair accessibility and most rooms are accessible partly thanks to an adequately spacious lift and a second small platform lift (access to one room). The lifts are equipped with embossed buttons. You can probably use some help on a number of somewhat steep ramps and with a heavy door. The exhibits can be comfortably viewed by a wheelchair user. There is a free multilingual audio tour that you can follow with your own smartphone or tablet. You scan QR codes and hear the explanation via your device. So be sure to bring a pair of headphones or earbuds. In the adapted toilet you may need

assistance because of the tight space and the poorly placed grab bar. For more information about accessibility, please refer to p. 10 of the accessibility brochure of Visit Bruges: www.visitflanders.com/en/brochures/bruges-accessible-every-one

Bruges

St. Salvator's Cathedral

Steenstraat
8000 Bruges
Tel. +32 59 33 61 88
E-mail: info@sintsalvator.be
Website: www.sintsalvatorskathedraal.be



St. Salvator's Cathedral is the oldest parish church in Bruges. Inside, in addition to a rich art heritage, there are a number of well-preserved crypts. The square in front of the cathedral is laid out in a stepped form. At the top of the stairs there is a warning strip with studs. On the side of St. Salvator's cemetery, an obstacle-free slope leads you to the entrance to the cathedral.

Bruges

Town Hall

Burg 12
8000 Bruges
Tel. +32 50 44 87 11
E-mail: musea@brugge.be
Website: www.museabrugge.be/en/visit-our-museums/our-museums-and-monuments/stadhuis



Bruges Town Hall is one of the oldest in the Low Countries. An absolute must is the Gothic hall, which is a magnificent work of art. In the hall next to it, there is an interactive display about the vanished Zwin harbours.

The entrance, reception desk and rooms of the town all offer good accessibility. For the lift, you will probably need assistance to open the vestibule doors and operate the

buttons. Indicate that you want to use the lift at the counter that has roll under clearance. In the historic hall, you can use an audio guide.

De Panne

Belgian Military Cemetery Adinkerke

Heldenweg
8660 De Panne
E-mail: toerisme@depanne.be
Website: www.depanne.be/en/things-to-see-do/culture-heritage/places-to-visit/cemeteries/adinkerke-belgian-military-cemetery



This Belgian military cemetery in Adinkerke (De Panne) originates from the beginning of WWI. There are 1651 soldiers buried here, many of whom died at the nearby military hospital Cabour. After bridging the 7 cm step at the entrance, the site offers good accessibility.

Diksmuide

Vladslo German Military Cemetery (Praatbos)

Houtlandstraat
8600 Diksmuide
Tel. +32 51 79 30 50
E-mail: toerisme@diksmuide.be
Website: www.tourism.diksmuide.be/germancemetery



Vladslo is home to one of the largest German military cemeteries in Flanders, with 25,638 fallen soldiers. With her world-famous statue 'The Grieving Parents', the German expressionist Käthe Kollwitz pays tribute to her 18-year-old fallen son. The cemetery is difficult for wheelchair users to access. However, manual wheelchair users who receive assistance to negotiate the cobblestone entrance path and the 15 cm step at the entrance, can view Käthe Kollwitz's famous 'Grieving Parents' sculpture group. A paved path (70 cm wide) leads you across the cemetery to the artwork.

Heuvelland

Bayernwald

Voormezelestraat

8950 Heuvelland

Tel: +32 57 45 04 55

E-mail: toerisme@heuvelland.be

Website: www.toerismeheuvelland.be/en/bayernwald-2



The impregnable German trench positions on the hill in Wijtschate played an important role in the Battle of Messines. The French called the area Bayernwald.

To visit the site, you need to buy tickets in advance from the Heuvelland tourist service (Sint-Laurentiusplein 1, 8956 Heuvelland, +32 57 45 04 55). As a wheelchair user, ask for the special tickets with which you can open the gate for groups. This gate is the wheelchair-friendly alternative to the swing gate at the entrance. When leaving the site, someone accompanying the group must first go through the swing gate and then open the gate for the wheelchair users with the special ticket. Wheelchair users cannot descend into the trenches, but you have a good view of the trench system from a semi-hardened path. At one spot, there is a lowered entrance where you have a better view into the trenches. The model of the site in the pavilion does not have roll under clearance. There are no parking spaces at the site, but you can park on the road in a reserved parking space. In the pavilion there is a relief map of the site.

Heuvelland

Kemmelberg - monument aux Soldats Français

Kemmelbergweg

8950 Heuvelland

Tel: +32 57 45 04 55

E-mail: toerisme@heuvelland.be

Website: www.toerismeheuvelland.be/en/ossuaire-francais-kemmel-2



Since 1932, a memorial column has stood on the summit of the Kemmelberg as a reminder of the many French soldiers who died. They fought here in April 1918 during the Battle of the Kemmelberg. This monument overlooks the French mass grave at the foot of the Kemmelberg.

The site is accessible with assistance, although the surface of the paths is in poor condition. It is possible to park nearby.

Ypres

Artillery Wood Cemetery

Poezelstraat 3

8904 Boezinge

Website: www.wo1.be/en/db-items/artillery-wood-cemetery



Artillery Wood Cemetery is a British military cemetery for 1,307 soldiers in Boezinge. It was created after the Battle of Pilkem Ridge in late July 1917, when the Artillery Wood division captured the area east of the Ypres-Yser canal from the Germans.

At the entrance you will need help to take the step of 10 cm. There is an alternative access via a sloping grassy area, but that is quite steep.

Ypres

Hill 62 - Sanctuary Wood Cemetery

Canadalaan 23

8902 Zillebeke

Website: www.wo1.be/en/db-items/sanctuary-wood-cemetery



Hill 62 is a hill near Ypres. '62' indicates that the hill is 62 metres above sea level.

The alternative entrance for wheelchair users via the service entrance is not clear. The paths are of smooth grass.

Ypres

Menin Gate

Menenstraat

8900 Ypres

Tel: +32 57 23 92 20

E-mail: toerisme@ieper.be

Website: www.toerismeieper.be/menin-gate



The Menin Gate is one of the greatest memorials of the First World War. It was built in the form of a classic triumphal arch, to a design by Sir Reginald Blomfield. The Menin Gate is a 'memorial to the missing'. The names of approximately 55,000 Commonwealth soldiers who were reported missing before 15 August 1917 have been engraved into its walls. Every evening at 20:00, the buglers of the Last Post Association, sound the Last Post under the Menin Gate, as a tribute to all the fallen.

The Menin Gate is only partially wheelchair accessible. The fortifications above the Menin Gate, on which you can read the names, are only accessible via steps. The names on the ground floor/street level can be read without the need to use stairs. The path leading to the alternative route with an incline to the fortifications is not accessible for wheelchair users. However, the central hall, where you can attend the Last Post every day, is accessible. Above the Menin Gate, you can touch the model, an exact replica of the monument.

Ypres

Menin Road South Military Cemetery

Meenseweg 175

8900 Ypres

Website: www.ww1cemeteries.com/menin-road-south-military-cemetery.html



Menin Road South Military Cemetery is located about one km from the Grote Markt in Ypres. There are 1,657



soldiers buried here. The cemetery came into use in January 1916 and was used by medical posts and combat units until the summer of 1918.

You will need assistance on the steep slope to the alternative access which is not signposted.

The cemetery is on a slightly sloping site, surrounded by a brick wall (covered with white natural stone), and is laid out in different levels. There is a threshold at the gate, but also a flat alternative entrance. However, this is not indicated very well.

St. Martin's Cathedral, located behind the Cloth Hall, is an old bishop's church with the graves of Bishop Jansenius and Count Robrecht of Bethune, the 'Lion of Flanders'. After the First World War, it was rebuilt in Gothic style.

The church is accessible via a special side entrance, but the doors are somewhat heavy to open by yourself.

Ypres

New Irish Farm Cemetery

Briekestraat 1
8900 Ypres

Website: www.toerismewesthoek.be/en/new-irish-farm-cemetery



This large Commonwealth cemetery was created in 1917 after this area was declared safe. Previously, the front line ran across here.

The cemetery is accessible without help via the alternative entrance next to the gate. A small part of the cemetery is located higher up and can only be reached via steps.

Ypres

Saint-Charles De Potyze

Zonnebeekseweg
8900 Ypres

Website: www.toerismewesthoek.be/en/french-military-cemetery-saint-charles-de-potyze



Two white stone columns flank the entrance to this French military cemetery in Ypres. Around 4,000 French soldiers are buried here. To the left, beyond the entrance, there is a statue group, a Breton cross with pieta. The graves are marked with upright crosses.

You could use a push on the entrance path which is in a poor state here and there.

Ypres

John McCrae Site - Essex Farm Cemetery

Diksmuidseweg 148
8900 Ypres

Website: www.toerismeieper.be/essex-farm-cemetery-3



Along the Ypres-Yser channel, just outside Ypres, you can find the John McCrae site. Canadian doctor John McCrae wrote the world-famous poem In Flanders Fields here in May 1915. Near the John McCrae site, there is the Essex Farm Cemetery.

You may need a push on the convex cobblestones path on the John McCrae site. The path to the bunkers is in poor condition and very steep. On the cobblestone entrance path of Essex Farm Cemetery you may also need a push.

Ypres

Potyze Burial Ground

Potijzestraat 51
8900 Ypres

Website: www.wo1.be/en/db-items/potijze-burial-ground-cemetery



In the hamlet of Potyze there was a castle known to the British as 'White Château'. Several cemeteries were laid around the castle. There are 586 soldiers buried in this cemetery.

Ypres

Saint Martin's Cathedral

Vandenpeereboomplein
8900 Ypres

Tel. +32 57 23 92 20

E-mail: toerisme@ieper.be

Website: www.toerismeieper.be/toegankelijk-ieper





Ypres

Yorkshire trench and dug-out

Bargiestraat
8904 Boezinge

Website: www.inflandersfields.be/en/in-flanders-fields-museum-1/landschapgetuige-e/yorkshire-trench-dug-out-e



This piece of trench from 1915 came to light in the 1990s during the construction of a new industrial site along the Ypres-Yser canal. The 'Yorkshire Trench' was created after the first gas attack in 1915. This trench from the first British line was later expanded to include a 'deep dug-out' or underground shelter.

The site is accessible without help. Passageways and rooms are shown above ground and can largely be viewed from the path which is accessible for the wheelchair user.

Koksijde

Coxyde Military Cemetery

Robert Vandammestraat
8670 Koksijde

Tel. +32 58 53 34 40

E-mail: toerisme@koksijde.be

Website:
www.coxyde-mil-cem.be/#/en/home



During 'the Great War', Koksijde was 10 km behind the frontline. The village was used as a resting place for the troops and occasionally

shelled by the artillery. The cemetery was originally constructed by the French. Later, Britons were also buried afterwards. It was used again in WWII.

The grass paths are not evenly laid throughout. The alternative route for wheelchair users via the pavilions is not clearly marked.

Langemark-Poelkapelle

Charles Dresse monument

Poperingestraat 27
8920 Langemark-Poelkapelle

Website: www.wol.be/en/db-items/memorial-adjutant-charles-dresse



The Charles Dresse Monument is a memorial cross for Adjutant Dresse. It consists of a Breton calvary cross, enclosed by a low square fence wall.

Next to the road, there is an area from where you can view the monument. The surface consists of earth and sand. Around the monument, the surface is of grass and you reach it through a gate with a 3 cm threshold.

Langemark-Poelkapelle

Guynemer monument

Guynemerplein
8920 Langemark-Poelkapelle

Website: www.langemark-poelkapelle.be/en/activiteiten/detail/63/guynemer-monument



This monument in honour of the French pilot Georges Guynemer is situated in the centre of Poelkapelle. He was a member of the Escadrille des Cigognes, an elite force of the French air force, who managed to bring down more than fifty German fighter planes.

The footpath to the monument is quite narrow and the crossings are not lowered. However, the monument is clearly visible from a distance.

Langemark - Poelkapelle

Poelcapelle British Cemetery

Brugseweg
8920 Langemark-Poelkapelle

Tel. +32 57 49 09 41

E-mail: toerisme@langemark-poelkapelle.be

Website: www.langemark-poelkapelle.be/en/activiteiten/detail/26/poelcapelle-british-cemetery



This cemetery in Poelkapelle is the third largest Commonwealth cemetery in the Westhoek. Poelcapelle British Cemetery did not exist until 1919.

The alternative entrance for wheelchair users by the car park is far from the main entrance. This entrance is indicated. The gate is very heavy to open.

Messines

Irish Peace Park

Armentierssteenweg
8957 Messines
Tel. +32 57 22 17 14
E-mail: info@mesen.be
Website: www.mesen.be/iers-vredespark



Messines is a small town with Irish allure. The Peace Park was built by young people from both parts of the island. In the Peace Park, a round tower stands as a monument in honour of all the fallen from the whole island of Ireland and it transcends religious and political differences.

The site is accessible without help.

Messines

St. Nicholas Church

Kerkstraat
8957 Messines
Tel. +32 57 22 17 16
E-mail: an.geerardyn@mesen.be
Website: www.mesen.be/sint-niklaaskerk-2



The Church of St. Nicholas in Messines is worth a visit for various reasons. Because of the dome, people in the region refer to it as the 'thick head' of Messines. A peace carillon of 46 bells hangs in the tower! In the crypt, there is a plaque commemorating Countess Adela of France, the wife of Boudewijn V, the Count of Flanders.

The alternative entrance through the side of the church is entirely threshold-free. To open the heavy door to the prayer and reflection area, you may require some extra help. The crypt, located in the basement, is not wheelchair accessible.

Ostend

Fort Napoleon

Vuurtorenweg 13
8400 Ostend
Tel. +32 59 33 09 37
E-mail: info@fort-napoleon.be
Website: www.fort-napoleon.be/en



Fort Napoleon was constructed more than two hundred years ago. Since then, it has been used by both French and German soldiers and it has made its mark on the area. Today it is no longer needed to protect us from foreign raids and you can simply visit the fort. As a wheelchair user, you may need a push on the steep long entrance path. The exhibition area on the ground floor of the fort is accessible. A small lift (100 x 115 cm) takes you to the exhibition area in the basement. Because of the uneven surface in the basement (cobblestones and bricks), some assistance can be quite useful. The side rooms that open onto the central passageway are only accessible via steps. The roof (terrace) and caponiers are not accessible for wheelchair users. There is an accessible toilet. If you want to reach the toilet from the exhibition area, you can ask for the key at the counter.

Poperinge

Death cells and execution post

Guido Gezellestraat 1
8970 Poperinge
Tel. +32 57 34 66 76
E-mail: toerisme@poperinge.be
Website: www.toerismewesthoek.be/en/death-cells-execution-spot-poperinge



In the death cells, you experience the last moments of a soldier sentenced to death, and you can try to decipher the graffiti that prisoners left behind. The execution post was moved and is now clearly visible from the death cell.

The inner courtyard with execution post is accessible without help; you reach it via Guido Gezellestraat. The death cells themselves are accessible to wheelchair users, but because of a rather narrow door only 78 cm wide and the limited circulation space in the cells you may need some help or extra manoeuvring.

Poperinge

Lijssenthoek Military Cemetery

Boescheepseweg 35A
8970 Poperinge
Website: www.lijssenthoek.be/en



From 1915 to 1920, the hamlet of Lijssenthoek housed the largest evacuation hospital in the Ypres Salient. The 10,784 patients from the hospital who died there were buried here. Learn about the story of the 11,000 soldiers who are buried here in the visitor centre next to Lijssenthoek Military Cemetery.

The visitors' centre offers good accessibility for wheelchair users. The offer is within easy reach and visible. All information can be consulted on a lowered screen with roll under clearance. The headphones of the listening wall are positioned at various heights so wheelchair users and children can also easily reach them.

There is a sanitary block in the car park, with an adapted toilet. The door of the sanitary block is a bit heavy to open alone. Please also note that there is only 93 cm of manoeuvring space in front of the toilet. Next to the toilet, there is sufficient transfer space. There are grab bars, but the bar is low. The wash hand basin has limited roll under clearance.

At the corner of the car park and the path to the visitors' centre, there is a relief map of the site. A floor plan of the visitors' centre in relief is also available in the building.

Poperinge

New Military Cemetery

Deken De Bolaan 127
8970 Poperinge

E-mail: toerisme@poperinge.be

Website: www.toerismewesthoek.be/en/poperinghe-new-military-cemetery-0



Poperinge was in British hands for almost the entire war. It was an important place because it was the closest place to Ypres that was quite large and relatively safe from bombing. The Old Military Cemetery was used during the first battle of Ypres and was closed in early May 1915. The New Military Cemetery was opened in June 1915. This cemetery contains about 950 graves. The cemetery is accessible without help via an alternative entrance.

Poperinge

St. John's Church

Sint-Janskruisstraat 21
8970 Poperinge

Tel. +32 57 33 97 67

E-mail:

st.bertinus.poperinge@kerknet.be

Website: www.toerismepoperinge.be/en/content/detail/95/st-jans-church



The Gothic St. John's church houses the miraculous statue of the Virgin Mary carried during the annual Virgin Mary procession. There are also a number of 16th- to 19th-century paintings and interesting ecclesiastical treasure.

You reach the church via a flat and obstacle-free path. Access to the church is through a double door, which is easy to open. One of the door sections is on the narrow side, but when both door sections are open, there is enough space. Inside the church, accessibility is good.

Veurne

Belgian Military Cemetery Steenkerke

Steenkerkestraat
8630 Veurne

E-mail: visit@veurne.be

Website: www.toerismewesthoek.be/en/belgian-military-cemetery-steenkerke



In Steenkerke, near Veurne, there is a Belgian military cemetery. 508 Belgian soldiers are buried here. Until 1932, this was the final resting place of Corporal Joe English. Now you can find Joe English's grave in the crypt of the Yser Tower (Diksmuide).

You can park in front of the cemetery, although there is no adapted parking space and the dolomite surface is in poor condition. Other than that, accessibility in the cemetery is good.

Veurne

Ossuaire français

Oude Vestingstraat
8630 Veurne

E-mail: visit@veurne.be

Website: www.toerismeheuvelland.be/en/ossuaire-francais-kemmel-2



A French mass grave for 80 soldiers is present at the urban cemetery in the centre of Veurne. In this cemetery you will also find a French memorial plot with about 150 graves. Among the French crosses are also 8 Arab gravestones. The grave of Charles Cogge is here. He played a crucial role in the flooding of the Yser Plain in 1914. The site is accessible with assistance. Assistance is necessary because the surface of the paths is not in good condition.

Veurne

St. Walburga Church

Sint-Walburgastraat
8630 Veurne

Tel. +32 58 33 55 31

E-mail: visit@veurne.be

Website: www.veurne.be/en/discover-veurne/sights-and-attractions/sint-walburga-church



The ornate Saint Walburga Church is one of Veurne's many architectural gems. The early Gothic choir (13th century) with choir ambulatory and apse chapels has been preserved. The Gothic west tower (14th century) remained unfinished. The church interior has choir stalls in Flemish Renaissance style (1596), an 18th-century pulpit, and numerous artworks from the 16th-18th centuries. There are two steps behind the entrance door, where a mobile ramp is provided. However, this is too steep to use without assistance.

Westvleteren

Belgian Military Cemetery

Sint-Maartensstraat
8640 Vleteren

Website: www.toerismewesthoek.be/en/belgian-military-cemetery-vleteren



French soldiers began the construction of this cemetery in the autumn of 1914. After the war, this cemetery was expanded with the graves of Belgian soldiers. The French soldiers were dug up and taken to their homes. Today you find 1,207 Belgian graves here. You will need some assistance on the main gravel path and on the uneven grass paths between the graves.

Zonnebeke

Tyne Cot Cemetery + Visitor Centre

Vijfwegestraat
8980 Zonnebeke

E-mail: toerisme@zonnebeke.be

Website: www.toerismewesthoek.be/en/visitor-centre-tyne-cot-cemetery



Tyne Cot Cemetery is the largest Commonwealth memorial in the world with an imposing cemetery containing 11,961 graves of WWI victims. The Tyne Cot Memorial lists some 35,000 missing soldiers, a supplement to the Menin Gate in Ypres. More than 180,000 people visit the cemetery each year. The free-to-visit visitors' centre tells you more about the cemetery and the Battle of Passchendaele in 1917.

The cemetery can be accessed via an alternative entrance at the back of the cemetery (car park side). The inclines on the paths are sometimes a bit steep. You may also need some help on the ramp to the visitors' centre and when opening the door. There is an adapted (paid) toilet, but that is difficult to reach because of the gravel path. The space in the toilet is limited but usable.



Walking & Cycling

Harelbeke

Provincial Domain De Gavers

Eikenstraat 131
8530 Harelbeke

Tel. +32 56 23 40 10

E-mail: gavers@west-vlaanderen.be

Website:

www.west-vlaanderen.be/gavers



The accessibility of most of the walking paths is good. There are two accessible cafeterias.

Ypres

Palingbeek Provincial Visitor Centre

Vaartstraat 7
8902 Zillebeke

Tel. +32 57 23 08 40

E-mail: bc.palingbeek@west-vlaanderen.be

Website: www.west-vlaanderen.be/domeinen/palingbeek



Palingbeek is a large walking area with accessible paths. You can download a map that indicates the wheelchair accessible paths on the website or you can ask for one at the reception desk of the visitor centre (address: Vaartstraat 7, 8902 Zillebeke).

Visitors with an intellectual disability can go on a scavenger hunt here (not suitable for wheelchair users). There is also an eco farm with accessible activities, suitable for



visitors with a physical or intellectual disability and for deaf, hard of hearing, blind and partially sighted participants.

Ypres

Wander through the war landscape of the Ypres Salient



The Bluff

Palingbeekstraat
8902 Hollebeke (Ypres)

An info box was created for 'The Bluff' telling the story of Palingbeek and the Southern Ypres Salient. Wander through the crater landscape on a boardwalk. The entrance to The Bluff starts at the boardwalk path by the pavilion. The paths are sufficiently wide and obstacle-free. There is a spacious zone on the boardwalk by the crater wall. Here there is an info board and, after that, the path leads via stairs to the viewing point. As a wheelchair user, you return to the main path to go to the viewing point. The path rises steeply just before the viewing point. Assistance may be required.

Hill 60

Zwartheleenstraat
8902 Hollebeke (Ypres)

The moonscape of Hill 60 is an authentic testimony to the First World War. The artificial hill from 1850 was about 60 metres high, hence the name Hill 60. During the war, the fighting was heavy. Some soldiers have remained there forever and are still buried under this hill. There is an adapted reserved parking space on the site. The entrance is in the car park or near the amphitheatre by the railway bridge. There are no obstacles between the parking spots, the road, the footpath and the boardwalk. You may need some help to open the heavy gates. A sufficiently wide boardwalk winds its way through the site. The path is steep (7 to 8%) at some places. There is no accessible loop, thus wheelchair users must turn back to the entrance at the lines. The footpath takes you to the other entrance (amphitheatre) where you can enter the site to once again view the proximity of the lines.

Crater site Caterpillar

Zwartheleenstraat
8902 Hollebeke (Ypres)

On the other side of the Hill 60 railway line, you can see the Caterpillar crater site, a mine crater that was created during the Mines Battle, which, like the Pool of Peace, has also turned into a pool. You can reach the Caterpillar site via the footpath over the railway bridge. There is a path to and around the crater, with a semi-paved surface. At the beginning of the path, you need to navigate a long incline (between 5 and 8%). You may need some assistance with this.

NEW Coastal cycling route

E-mail: info@westtoer.be

Website: www.belgiancoast.co.uk/biking/cycling-coast



The coastal cycling route is a journey of 85.5 km between De Panne and Knokke-Heist. On www.iedereenfietst.be you can find the route plan for the 'West' section (from De Panne to Ostend) and for the 'East' section (from Ostend to



Knokke). The maps also provide an overview of accessible alternatives and accessible toilets along the route.

Roeselare

Sterrebos Provincial Domain

Sterrebosdreef 66

8800 Roeselare

Tel. +32 50 40 32 56

E-mail: domeinen@west-vlaanderen.be

Website: www.west-vlaanderen.be/domeinen/sterrebos



Walking is possible in the park and alongside the castle pond. The accessibility of the paths is good and an adapted toilet is available.

Zonnebeke

Obstacle-free and accessible walking routes

Berten Pilstraat 5 a

8980 Zonnebeke

Tel. +32 51 77 04 41

E-mail: toerisme@zonnebeke.be

Website: www.toerismezonnebeke.be/en/zien-en-doen/threshold-free-and-accessible-walking-routes/



Explore Zonnebeke via three accessible walking loops that satisfy Tourism Flanders' accessibility standards: Tyne Cot Cemetery walking route (5.8 km), Polygon Wood walking (4.6 km) and Geluveld walking (2.6 km). Download the routes from the website and find the information

that is posted on info panels along each loop. For additional customised information, contact the Zonnebeke Tourism service.

NEW Zwinduinen

Path for the blind

8300 Knokke-Heist

E-mail: anb@vlaanderen.be

Website: www.natuurenbos.be/zwinduinen



The 'Zwin dunes and polders' walking route has been awarded the label Groene Halte+. This walk is not only easy to get to by public transport, but also accessible to visitors with impaired mobility. The majority of the route can be navigated completely independently by blind and partially sighted visitors as well as by wheelchair users - using the route description and map in the brochure and possibly the audio guide, the gpx-track and/or the large-letter version of the brochure available from www.groenehalte.be.



3 / EAST FLANDERS



Information offices

Visit Aalst



The information office of Visit Aalst is the ideal starting point for a day (or several days) in and around Aalst. The staff at the reception are happy to help you plan your stay. The 360° film offers you a short introduction to experiences in Aalst.

The entrance path and the entrance itself have good accessibility. The counter has a lowered section with roll under clearance. The ramp inside is steep, but you can also make use of the platform lift. The passageways are sufficiently wide. The adapted toilet offers sufficient manoeuvring space and is equipped with grab bars. The experience elements are within easy reach and usable. In the paid parking garage under the building there are 11 reserved adapted spaces. The leaflets are within easy reach.

Hopmarkt 51
9300 Aalst

Tel: +32 53 72 38 80

E-mail: info@visit-aalst.be

Website: www.visit-aalst.be/en

Dendermonde Tourism



The tourist office is located in the historic Town Hall, and there is direct obstacle-free access from the footpath level of the Grote Markt. The surface consists of flat cobblestones. In the Grote Markt, there are two reserved adapted parking spaces (next to the Town Hall, by the Palace of Justice). During opening hours, the outside door is left open and the info office can be reached via a wide automatic vestibule door. There is sufficient free circulation space in the info office. The reception desk has a lowered part with roll under clearance, as does the other info table. All experience elements are within easy reach and usable. The leaflets and brochures are within easy reach. From the office, you reach the cloth hall via a slight incline in a wide passageway. There is sufficient free circulation space. The display tables and the table touch screens all have roll under clearance. There is no toilet at the info office. There is an adapted toilet in the town hall, accessible via the lift by the inner courtyard. An audio guide is available.

Town Hall - Grote Markt
9200 Dendermonde

Tel: +32 52 21 39 56

E-mail: toerisme@dendermonde.be

Website: www.toerismedendermonde.be/english



Visit Gent



In Ghent, they want everyone to feel welcome. If you have a temporary or permanent disability, or if you have difficulty walking, the accessibility brochure of Visit Gent can support you during your city trip in Ghent. Read all about it on www.visit.gent.be/en/good-know/practical-information/why-ghent/ghent-accessible-city.

Sint Veerleplein 5
9000 Ghent
Tel: +32 9 266 56 60
E-mail: visit@stad.gent
Website: www.visit.gent.be/en

The information office has 2 entrances, both with wide, automatic sliding doors. The front (main) entrance has a threshold of 3 to 4 cm. The entrance along the side facade has a smaller threshold but is closed during the winter period and in bad weather. There is a lowered counter with roll under clearance. Most of the leaflets and brochures are within easy reach. The digital information tables can be used by everyone. A wheelchair is available upon reservation. There is an accessible toilet and visual contrasts are generally present. Headphones with spoken text can be connected to the first digital data table upon request. A large reading magnifier with lighting is attached to the wall with the leaflets, which partially sighted visitors are free to use. The building has a portable audio induction loop system.

Tourism Maldegem



Welcome to bustling Maldegem! Known for its wide range of tourist attractions and beautiful scenery. For more information, visit www.maldegem.be/toerisme and find out everything you need to know about cycling, walking and mountain bike routes, as well as about accommodation in Maldegem to make your holiday in the 3-Flanders point unforgettable.

Marktstraat 7
9990 Maldegem
Tel: +32 50 72 89 30
E-mail: toerisme@maldegem.be
Website: www.maldegem.be/toerisme

The building has good accessibility and has been awarded the A+ label. There is adequate circulation space. The counter has a lowered section with roll under clearance. Most of the leaflets and brochures are within easy reach. The toilet has sufficient manoeuvring space and grab bars. The space next to the door handle on the inside is a little tight. All leaflets are available in digital form and can be printed in any font size. The building has a portable audio induction loop system.



Tourism Ronse – High Mote experience centre



The innovative experience centre Hoge Mote is home to Visit Ronse and the perfect starting point for a city walk or exploration of the region. Through interactive panels, listening stories, videos and virtual reality, visitors discover more about Sint-Hermes, the city's urban development and the textile past. The heritage gem has the A-quality label of Visit Flanders awarded for accessible tourism.

De Biesestraat 2
9600 Ronse
Tel: +32 55 23 28 16
E-mail: toerisme@ronse.be
Website: www.visitronse.be/en

The path to the entrance is of fairly flat, well-joined cobblestones. The accessibility of the entrance is good. There is a lowered counter with roll under clearance. There is plenty of space throughout. A good lift takes you to the different floors, including the panoramic terrace on the second floor. The experience elements and objects on display are within easy reach and usable. Most leaflets and brochures can be reached without assistance. There is a spacious accessible toilet with grab bars and a wash hand basin with roll under clearance. The audio stories are also available in large print.

Tourism Temse



The tourist information office in Temse is located in the restored town hall on the Markt. The entrance path is slightly inclined. You may need help to open the second door part. Use the bell to call for assistance. The lowered counter has limited roll under clearance. On the way to the toilet you may need some help with the doors. Most leaflets and brochures are within easy reach but the top and bottom rows are difficult or impossible to reach from a wheelchair. There is a toilet with good accessibility on the first floor. You reach it via a good lift, the buttons of which are a bit close to the corner. A wheelchair is available.

Markt 1
9140 Temse
Tel: +32 3 710 12 00
E-mail: toerisme@temse.be
Website: www.temse.be/toerisme

Museums & attractions

Dendermonde

Brewery Dilewyns

Vlassenhout 5
9200 Dendermonde
Tel. +32 52 20 18 57
E-mail: info@vicaris.be
Website: www.vicaris.be/en/home/



Today, father Vincent and daughter Claire are at the helm of the brewery, which is known for high-fermentation quality craft beers. Pure: Brewery Dilewyns brews 100% naturally with just four basic ingredients. Nothing more and nothing less. You can taste that! Family: The only beer in the world brewed by a father and his four daughters. A real family business with passion. You can feel that! Authentic: Brewed traditionally, with love and patiently left to mature for 14 weeks. Unfiltered and unpasteurised. And you can tell!

The entrance, production area, warehouse and shop (only route via warehouse to shop, the door of the shop is 78 cm wide) are accessible. Largely comfortably accessible. The tasting room on +1 is only accessible by stairs, but if someone with a disability is present, the tasting takes place downstairs. There is no adapted toilet.

Ghent

Brewery Gruut

Rembert Dodoensdreef
9000 Ghent
Tel. +32 9 269 02 69
E-mail: booking@gruut.be
Website: www.gruut.be/en/



The Ghent city brewery Gruut was founded by Annick De Splenter in April 2009 at the Grote Huidevettershoek in Ghent. At an early age, she was introduced to the wonderful world of fermentation and beer. Annick's love for brewing is clearly in her genes, because on both her mother's and father's side, relatives were active in the brewing world. Would you like to get to learn something about the history of Gruut? With our wide range of different formulas, there is something on offer for everyone: Gruut brewery visit, beer alchemist workshop, boat trips or a delicious Ghent dinner. A combination of these options is also possible.

The new location is accessible to wheelchair users. There is an adapted toilet.

Ghent

House of Alijn

Kraanlei 65
9000 Ghent
Tel. +32 485 54 19 37
E-mail: info@huisvanalijn.be
Website: www.huisvanalijn.be/en



Reminisce together in the museum of everyday life. During an interactive visit, discover many recognisable objects, photos, sounds and videos from the 20th and 21st centuries. They encourage a conversation about our traditions, rituals and customs from the past and from the present.

The museum can apply for a temporary permit allowing cars to enter the pedestrian zone by the museum. This allows passengers to disembark at the entrance to the museum. However, the permit does not allow you to drive through

the lights or park in the Kraanlei. Would you like to take advantage of this? Then contact the museum by e-mail or telephone. If you would like additional support qua accessibility, during a museum visit or activity, or if you have any questions, please contact the accessibility officer Liesa Rutsaert - liesa.rutsaert@stad.gent or 0485 54 19 37.

Blind and partially sighted visitors can find the museum texts in PDF format on the website so that they can be listened to on their smartphones. Personal assistance from the station/bus stop to the museum is available on request. A volunteer from the House of Alijn provides this extra service. A route description in words can be found on the website.

You can request a guided tour with a Flemish Sign Language interpreter.

You can download a social story and a map from the website. A clear written text with pictures of what you can expect during a visit to the museum. Ideal as preparation for the visit. Many of the stimuli in the museum are controllable and marked with symbols.

There are adapted tours for visitors with dementia. You can book the guided tours with BoekjeBezoek via an online web form at www.huisvanalijn.be/en or by telephone on +32 9 210 10 75.

Ghent

Museum of Industry

Minnemeers 10
9000 Ghent
Tel. +32 9 269 42 00
E-mail: info@industriemuseum.be
Website: www.industriemuseum.be/en



The Museum of Industry is housed in an impressive factory building in the centre of Ghent. In the former cotton factory, big and small stories bring the eventful industrial history back to life. Different generations of entrepreneurs, traders and workers take you along in a universal story about people and machines and how they changed the world around us. Before your visit, please take a look at www.industriemuseum.be/en/accessibility.

On the entrance path you have to cross a strip of cobblestones and there is an uneven kerb. You may need assistance on the slope and when opening the door. The counter has a lowered section with roll under clearance. A lift takes you to the various floors. The passageways are sufficiently wide. The exhibited objects and experience elements are usually within easy reach and visible. You can use some assistance to operate them. The museum café Bar Baudelo has good accessibility and there is an adapted toilet, although it is a little cramped. Blind and partially sighted visitors can call on visual interpreters. Guided tours are available on request for visitors with an intellectual disability. The museum has a sensory-friendly kit for visitors who want to avoid sensory stimuli during their visit.

Ghent

De Krook

Miriam Makebaplein 1
9000 Ghent
Tel. +32 9 323 68 00
E-mail: bibliotheek@stad.gent
Website: www.dekrook.be/en



This modern architectural artwork in a bend in the Scheldt houses the public library of the city of Ghent and is a unique meeting place for residents, students and visitors. Here you can meet others, soak up culture, have a quiet drink or get started yourself with innovations and technologies such as 3D printing and virtual reality. As well as people, the building also connects the Historic Centre with the Arts Quarter. At the main entrance you go inside via a revolving door with spacious compartments. You can slow the door down by pressing a button. You can also enter via a normal side door by pressing a button there and asking for assistance via an intercom. The Krook café also has a separate entrance with good accessibility. There is a spacious lift and the passageways are wide throughout. The adapted toilets are spacious and equipped with grab bars. 1 toilet also serves as a care area, and has a large folding and height-adjustable care table. There is no hoist near the toilet itself. A wheelchair is available. Accessibility in the Krook café is good. The tables have limited roll under clearance. There is an interactive city model which is within easy reach. The touch model is on a fairly high table which offers partial roll under clearance. There are guiding lines and tactile markings. The lift has a voice module and relief markings. The operating buttons of the touch model have braille markings. Contrasts are for the most part present.

The lift also gives a visual signal. The touch model shows film clips where the spoken language (headphones) is converted into sign language.

Ghent

Museum Dr. Guislain

Jozef Guislainstraat 43
9000 Ghent
Tel. +32 9 398 69 50
E-mail: info@museumdrguislain.be
Website: www.museumdrguislain.be/en/home



A visit to Museum Dr. Guislain is much more than just a peek at a medical collection or local history; it is more of an unforgettable experience. It pushes illusions and stereotypical thinking about illness, health and the arts to the limit.

The museum provides good accessibility, although the door itself is a little difficult to open. A few doors in the exhibition spaces are somewhat heavy and there is limited turning and manoeuvring space, but with help it is usable. Furthermore, the passageways are wide and obstacle-free. The lifts are spacious, but the call button in 1 wing is somewhat difficult to operate without assistance. Most objects and experience elements are within easy reach, but some have only limited or no roll under clearance. The café is accessible, although the tables only have limited roll under clearance. In both wings, there is an adapted toilet with sufficient manoeuvring space. The wash hand basin does not have roll under clearance. Texts are available in large print near the artworks. Visual contrasts are largely present. Guided tours for visitors with a visual impairment and for visitors with dementia are possible. A Flemish Sign Language interpreter can be present by appointment.

Ghent

MSK: Museum of Fine Arts

Fernand Scribedreef 1
9000 Ghent

Tel. +32 9 323 67 00

E-mail: museum.msk@stad.gent

Website: www.mskgent.be/en/



The Ghent Museum of Fine Arts (MSK) is the oldest museum in Belgium. It wants to be a museum that is open to the world: not only with a broad view of the multi-cultural community, but also of the ever-evolving visual language. It wants to make connections between 'old' and 'contemporary' art, not only looking to the past, but also to the future. Be sure to take a look on www.mskgent.be/en/visit/accessible-visits.

You go inside via a separate entrance with a ramp and all levels are accessible. Here and there you may need some help opening doors. Most artworks are clearly visible. There are 2 paintings in relief and there are tactile plates in braille for blind and partially sighted visitors. Tactile markings are also provided on the stairs and visual contrasts are present.

There are adapted toilets in the north patio and at the wheelchair entrance. Space in the toilet is tight, but usable with assistance. Wheelchairs are available. The museum pays particular attention to blind and partially sighted visitors. Several times each year, we organise tours or workshops on the occasion of a temporary exhibition or around a particular theme in the collection. Learn about the artworks via a tactile experience and a verbal description from the specialised guides. We also organise these activities on a customised basis. There are also tactile plates of artworks. Tactile markings were provided by the stairs. There is an audio guide.

A visual guide and a sensory map can be downloaded on www.mskgent.be/en/visit/accessible-visits.

There is also a dementia-friendly tour that is built around a carefully chosen theme: 'together', 'the different seasons of life' or 'connectedness'. Together, we interactively learn about a number of artworks from the collection.

Ghent

SMAK: City Museum for Contemporary Art

Jan Hoetplein 1
9000 Ghent

Tel. +32 9 240 76 01

E-mail: info@smak.be

Website: www.smak.be/en



The City Museum for Contemporary Art puts artists at the centre of thinking and actions for a diverse audience. As a transparent and generous house, we profile ourselves as an artistic laboratory; a place for experimentation and innovation. In our exhibitions, we show today what may be important tomorrow.

The museum is accessible to the wheelchair user with assistance. The passageways are sufficiently wide. The lift is 100cm wide and 240cm deep, the platform lifts to the 2 expo platforms are 86cmx130cm. Most works of art are within easy reach and visible, although the inscriptions are quite small. The SMAK café can be accessed from the entrance hall, although the tables only have limited roll under clearance. There is an adapted toilet, but this is quite small. You do have adequate manoeuvring space next to the toilet and grab bars are fitted. The wash hand basin is difficult to roll under. The guides organise tours for groups of visitors who are blind or partially sighted and the museum guide is happy to work

with a Flemish Sign Language interpreter and also takes into account visitors who can lip read. For visitors with an intellectual disability the interactive tour is tailored according to their wishes. There are also tours available for visitors with autism and visitors with dementia.

Ghent

STAM: City Museum

Godshuizenlaan 2
9000 Ghent

Tel. +32 9 267 14 00

E-mail: info@stamgent.be

Website: www.stamgent.be/en



The STAM tells the story of Ghent from the Middle Ages to the present day with imaginative collection pieces and interactive multimedia.

A ramp next to the bicycle racks provides good wheelchair access to the entrance. The counter has a section with limited roll under access. There are a number of steeper ramps in both the abbey and the monastery. A spacious lift brings you smoothly to all the rooms, but the call button downstairs is situated in the corner. Most display cases have roll under clearance and most experience elements are accessible for the wheelchair user. The STAMcafé is also accessible, as is the shop. There is an accessible toilet with sufficient space and grab bars. The wash hand basin has roll under clearance, although the height is limited. The lift buttons have braille markings and there are guiding lines to the counter. There is auditory support during the presentation. Visual contrasts are largely present. For tours, you can request a Flemish Sign Language interpreter in advance.



Ghent

The world of Kina: The house

Sint-Pietersplein 14
9000 Ghent

Tel. +32 9 323 62 50

E-mail: kinahuis@stad.gent

Website: dewereldvankina.stad.gent



The world of Kina is a nature museum in Ghent for children and young people. We house a large and old natural history collection. It shows how life on Earth has evolved.

The museum is for the most part accessible to visitors in a wheelchair. Most rooms can be reached via a central lift, the platform lift or the ramps. The platform lifts cannot be used for electric wheelchairs. The ramps are not accessible for wheelchairs with uneven front and rear wheels. To make the museum more enjoyable for visitors with visual impairments, there are blind guiding lines throughout the museum and there is an adapted banister in the stairwell with Braille markings. Furthermore, accessible touch screens provide more information about the biotopes and the bird songs along the 'Suskewiet' feel and listen trail. There are also route descriptions available on the website.

Kruishoutem

The Flemish Ardennes Carriage

Reutelstraat 10
9772 Kruishoutem

Tel. +32 497 575 580

E-mail:

vlaamseardennengenietendbeleven@hotmail.com

Website: www.vlaamseardennenkoets.be



Ride in a carriage or covered wagon through the rolling landscape of the Flemish Ardennes, past castles and windmills. The covered wagon which can accommodate 14 people is wheelchair accessible, while the carriage can hold 7 and the small covered wagon 10 people. Rides of 2 hours and half day or full day trips are possible.

Lokeren

Badhuis Lavendula

Schraagveld 7
9160 Lokeren

Tel. +32 496 23 88 11

E-mail: info@badhuislavendula.be

Website: www.badhuislavendula.be



Unique in East Flanders, a private wellness establishment that is fully accessible. Everything has been thought of: a ramp up to the entrance door, threshold-free doors, wide doors to the hammam, Finnish sauna and infrared sauna. Roll-in shower with option of

using a shower chair. Swimming pool lift for the heated indoor pool. Adapted wash hand basin and toilet. Electricity sockets at a good height. Enough space to move about in. Hoist for the daybed of the pergola in the garden. Water noodles and float equipment available. You can also book a care massage here, which is an extra enjoyment!

Melle

Brewery Huyghe

Geraardsbergsesteenweg 14B
9090 Melle

Tel. +32 9 252 15 01

E-mail: dan.lemmens@skynet.be

Website: www.delirium.be/en



Brewery Huyghe, also known as the Delirium Tremens brewery, is a large Belgian family brewery in Melle, East Flanders.

The bottling plant, barrel department, storage rooms and warm room are accessible with assistance, the other parts of the brewery are not. There is no adapted toilet.



Oudenaarde

Ronde van Vlaanderen Centre

Markt 43
9700 Oudenaarde
Tel. +32 55 33 99 33
E-mail: info@crvv.be
Website: www.crvv.be/en



The Ronde van Vlaanderen Centre is an active visitor and experience centre that embodies the different facets of cycle racing. Under the motto "Live Ride Love", the Centre links the provision of information about the Ronde to the total Ronde experience. Tourist information about the Flemish Ardennes is available at the reception desk.

Adapted parking spaces are available nearby. You may need some help opening the entrance door. The counter has a lowered section with roll under clearance. To get to the exhibition area, you can take the lift. The lift is 100 cm wide and 128 cm deep. The call button on floor -1 is close to the corner. Not all experience elements are accessible, sometimes because of the height, sometimes because of the limited roll under clearance. Not all the display tables are within easy reach and visible, although the majority of the information is. The turning room is a little tight here and there. A virtual reality bicycle without pedals is available for visitors with a physical disability. There is a toilet with good accessibility, with

grab bars and sufficient space. The showers are threshold-free, but the turning space is limited and there are no grab bars or a shower chair. 2 wheelchairs are available. The RondeShop has good accessibility. There are audio guides for partially sighted and hearing-impaired visitors.

Oudenaarde

Museum of Oudenaarde (MOU)

Markt 1
9700 Oudenaarde
Tel. +32 55 31 72 51
E-mail: mou@oudenaarde.be
Website: www.mou-oudenaarde.be/index-E.html



In the MOU, housed in the richly decorated Gothic town hall situated on the Markt in Oudenaarde, you become acquainted with the tapestry industry that made this city so prosperous in the 16th century. In addition to a rich, extensive collection of tapestries exhibited in the fourteenth-century cloth hall and historical rooms of the town hall, expect to find an extraordinary collection of the goldsmith's art, one of the largest in Flanders.

Visit Oudenaarde, also the entrance to the MOU museum, is located at the front of the town hall and has good accessibility. The counter staff are always available to open and close doors. A low counter is available. There are

cobblestones downstairs in the museum. There is a lift so that the 3 floors are all accessible. The room with tapestries is accessible via a platform lift. There is a spacious accessible toilet with grab bars.

Oudenaarde

The Outsider Vlaamse Ardennen

Donkstraat 50
9700 Oudenaarde
Tel. +32 55 20 70 30
E-mail: info@outsider.be
Website: www.theoutsidervlaamseardennen.be/en



At The Outsider, you push your boundaries spectacularly, even if you have a disability.

The first platform of the climbing tower is wheelchair accessible. Staff at The Outsider lift you up and then you take on the obstacles together. Real adventurers let themselves slide down from a 9-meter tower via a slip line on the death ride. Much is possible here, too, thanks to the experienced staff. There are also many activities accessible during the summer ... for those who dare. It is best to request all this adventure in advance using the information provided above.

Sitwake sessions are also sometimes offered on the water-ski cableway. You can register for this



on www.avlar.org.

There is an adapted toilet with sufficient space and grab bars.

Oudenaarde

Provincial Heritage Site Ename

Lijnwaadmarkt 20
9700 Oudenaarde-Ename

Tel. +32 55 30 90 40

E-mail: pam-ename@oost-vlaanderen.be

Website: www.pam-ename.be



Pam Ename in East Flanders illuminates the castle's history and the Benedictine abbey of Ename (11-18th century). The pam Ename is located next to St. Laurentius Church.

Pam Ename has good accessibility and has an adapted toilet. There is a reserved parking space near the entrance. There is a lowered counter and a lift. The display cases are sufficiently low and a wheelchair is available. For blind and partially sighted visitors, there are guiding lines and you can touch replicas of valuable pieces, guided by special tablets. Texts in large-letters are also available. There is also a special educational programme for visitors with a mild intellectual disability. For visitors with a hearing disability, there are subtitles. A free visual guide is available for visitors with autism: www.toerismevoorautisme.be/portfolio/pam-ename/

Wachtebeke

Provincial Domain Puyenbroeck

Puyenbrug 1A
9185 Wachtebeke

Tel. +32 9 342 42 42

E-mail:

puyenbroeck@oost-vlaanderen.be

Website: www.puyenbroeck.be



The visitor centre at the entrance of provincial domain Puyenbroeck has good accessibility. There are 8 adapted parking spaces in front of the building and a very wide, well paved and obstacle-free access path. The virtually threshold-free entrance has wide automatic doors. The visitors' centre consists further of one large space with reception and exhibition. The reception desk has a lowered part with roll under clearance. Most experience devices are upright touchscreens at an easily operable height. They are located on a slightly raised area with a bevelled threshold. The sanitation block with separate accessible entrance has sufficiently spacious and well-equipped adapted toilets.

Zottegem

't Lavendelhof

Pierkenstraat 80

9620 Zottegem

Tel. +32 498 91 85 08

E-mail: info@tlavendelhof.be

Website: www.tlavendelhof.be



Half an hour's drive from Ghent, you can find Lavendelhof, a private wellness and holiday location which everyone, regardless of care needs or disabilities, can enjoy to the full. The wellness facility has a heated indoor swimming pool, Vlare 2 jacuzzi, Finnish sauna, a large infrared sauna and a sensory garden with a wheelchair accessible path. There are no steps anywhere and there are hoists to facilitate transfers between the pool and the jacuzzi.

Monuments and buildings

Aalst

St. Martin's Church

Priester Daensplein
9300 Aalst
Tel. +32 53 72 38 80
E-mail: info@visit-aalst.be
Website: visit-aalst.be/en/sint-martinuskerk



St. Martin's church in Aalst is one of the most beautiful churches in the city and it is also the main parish church. You can download a free leaflet with more information about the church via the Visit Aalst website.

Please note that the church is undergoing a large-scale restoration until 2027. Because of this, some parts of the church may sometimes not be accessible to visitors.

Close to the church, there is one adapted reserved parking space. The surface of the entrance path consists of flat cobblestones. The main entrance to the church is threshold-free, with wide doors and a spacious portal.

Dendermonde

Church of Our Lady

Onze-Lieve-Vrouwekerkplein
9200 Dendermonde
Tel. +32 52 21 39 56
E-mail: toerisme@dendermonde.be
Website: www.toerismedendermonde.be/the-church-of-our-lady



The Church of Our Lady in Dendermonde is one of the most beautiful churches in this city. There you can find paintings by Flemish masters such as Antoon van Dyck, Gaspar de Crayer and

David Teniers the Elder. The church also has an impressive sculpted pulpit and a stylish marble main altar.

The church is largely accessible. Guided tours for blind and partially sighted visitors are possible.

Dendermonde

St. Alexius Beguinage

Brusselsestraat
9200 Dendermonde
Tel. +32 52 21 39 56
E-mail: toerisme@dendermonde.be
Website: www.toerismedendermonde.be/the-st-alexius-beguinage



The St. Alexius Beguinage is a green, tranquil oasis in Dendermonde. The Beguinage was founded in 1288 and now has 61 houses.

The Beguinage itself is accessible with assistance. Tours can be booked via the information above.

Dendermonde

Town Hall

Grote Markt
9200 Dendermonde
Tel. +32 52 21 39 56
E-mail: toerisme@dendermonde.be
Website: www.toerismedendermonde.be/product/873/town-hall-and-belfry



The visitors' centre/Cloth Hall (ground floor) and the art collection (1st floor, accessible via the lift) have good accessibility. Guided tours can be booked via the above telephone number and e-mail address.

Eeklo

St Vincent's Church

Kerkplein
9900 Eeklo
E-mail: secretariaat@claraparochie.be
Website: www.eeklo.be/sintvincentiuskerk



The church is accessible via an alternative entrance.

Ghent

Gravensteen

Sint Veerleplein 11
9000 Ghent
Tel. +32 9 266 85 00
E-mail: historischehuizen@stad.gent
Website: www.historischehuizen.stad.gent/en/castle-counts



The Gravensteen is a medieval castle in the heart of the city. It is currently not accessible by wheelchair, although work will be done to remedy this in the coming years. There is however a visio guide for deaf visitors in Flemish Sign Language and International Sign.

Ghent

St. Bavo's Cathedral

Cataloniestraat
9000 Ghent
Tel. +32 9 397 15 00
E-mail: sint-baafskathedraal@bisdomgent.be
Website: www.sintbaafskathedraal.be/en/



St. Bavo's Cathedral is the oldest parish church in lively Ghent and



it has a rich history: it is also home to art treasures, with the world-famous Adoration of the Mystic Lamb as the showpiece. Via Augmented Reality glasses and with the help of historical simulations and interactive modules, you are able to view medieval murals and artworks as if they were actually present on the spot hundreds of years ago.

Via a lift and a few ramps you are able to access all levels of the cathedral obstacle-free. If you have a visual impairment, you can enjoy a modified version of the AR glasses with audio descriptions. There is also a touch model of the cathedral and a relief version of the central panel of the Adoration of the Mystic Lamb. For deaf visitors, guided tours can be organised in sign language and the audio texts of the AR glasses are transcribed.

Ghent

Saint Nicholas Church

Cataloniestraat
9000 Ghent

Tel. +32 9 234 28 69

E-mail: info@sintniklaaskerk.be

Website: www.sintniklaaskerk.be



The church, built in Tournai blue stone, is one of the most beautiful examples of Scheldt Gothic architecture.

The entrance via the Cataloniestraat is accessible with

help. The door is 80cm wide. A somewhat steep slope begins right after the entrance door. Then you have to cross a 2nd steep slope that leads right up to the inner door. In the church you can visit the eastern nave part and the choir ambulatory. There is plenty of circulation space everywhere. A lowered digital info display is available with limited roll under clearance.

Ghent

Saint Peter's Church and Abbey

Sint-Pietersplein
9000 Ghent

Tel. +32 9 266 85 00

E-mail: parochie.gentcentrum@bisdomgent.be

Website: www.openchurches.eu/en/churches/onze-lieve-vrouw-sint-pieter-gent



Designed by Pieter Huyssens, this imposing church was built in the first half of the 17th century on the foundations of the former Romanesque abbey church, in the style of the great Italian Renaissance churches. The space inside is impressive; the art treasures, such as those in the treasury, are unique.

There are four exterior steps in front of the main entrance door. A movable ramp is available on request. You can indicate that you need to use this via the church

clerk on +32 476 45 14 29. The ramp is very steep. Help would also be welcome when opening the vestibule doors. There is a counter with roll under clearance. The nave of the church is spacious and obstacle-free. The 2 steps to the choir and the ambulatory are bridged on the left with a ramp. The treasury can only be reached via a step of 19cm and a door that is 77cm wide.

St. Peter's Abbey is one of Ghent's top monuments. The abbey's impressive refectory is authentically medieval. The ground floor of the abbey with cloisters and courtyard can be viewed free of charge. The beautiful abbey garden with vineyard and ruins is a green oasis in the city.

Saint Peter's Abbey has wheelchair-friendly access to the front facade and a lift with voice technology. This allows wheelchair users to enter the abbey's exhibition areas unassisted. Throughout the building you can use assistance with some hard-to-open doors and steep ramps. The lift is spacious, but the call buttons are difficult to reach and the door is rather heavy. Some of the display cases stand on a high pedestal. At the Pietersbar you can also use some help with the steep ramp that runs up to the door. The tables have limited roll under clearance. There is a spacious, well-adapted toilet with grab bars, but the space in the vestibule next to the toilet is a little tight.



Ghent

Town Hall

Botermarkt 1

9000 Ghent

Tel: +32 9 233 07 72

E-mail: info@gentsegidsen.be

Website: www.gentsegidsen.be/en/



This schizophrenic building is made up of two parts and you can see that - a fascinating attraction in political Ghent. The facade on the Hoogpoort side shows you the flamboyant late Gothic style of the beginning of the 16th century. This style contrasts sharply with the Renaissance style of the facade on the Botermarkt side.

You can only visit the building with a guide, provided via the Ghent Guides. The wheelchair accessible entrance is located on the Poeljemarkt and is threshold-free. Inside you may need help opening a few doors and on some steeper ramps. The passageways are of sufficient width. The lift is wide, but shallow (197 x 100 cm), so you may need help manoeuvring. The door is 80 cm wide. The lift buttons have braille markings. To reach the Troonzaal, there is a platform lift 81 cm wide and 101 cm deep. The adapted toilets are too small for use by most wheelchair users. Adapted tours are possible for blind and partially sighted visitors and for deaf and hard of hearing visitors arranged by the Ghent Guides.

Walking & Cycling

Brakel

Walking with alpacas

Berendries 13A

9660 Michelbeke

Tel. +32 476 80 60 21

E-mail: info@ecosnooze.be

Website: www.ecosnooze.be



Alpacas are highly sensitive animals and first of all they need to trust you before they will go with you. Once you have their trust, you can go for a lovely walk, which both you and the alpaca will greatly enjoy! They love to discover new things, are very curious and thus absolutely want to know who you are. The operators can tailor this walk to meet your needs, so both sporty and less mobile visitors are welcome. Wheelchair users can take to the pasture in dry weather. Unfortunately, if it is too wet then that is not going to work. There are specific workshops for visitors with autism.

Eeklo

Provincial Domain Het Leen

Gentsesteenweg 80

9900 Eeklo

Tel. +32 9 376 74 74

E-mail: bezoek.hetleen@oost-vlaanderen.be

Website: www.hetleen.be



The provincial domain Het Leen is a wooded domain containing over 30 km of walking trails. 13 km of these are paved and suitable for wheelchairs. In the forest info centre, which is located entirely on the ground floor, you can visit the permanent exhibition 'Bos-Boom-Hout', a multimedia presentation or browse a book from the library. Also ask there for the leaflet for the walk 'Het Lichtend bos' which is entirely on concrete paths. The Leen also houses an arboretum with a collection of over 8,000 plants. Here too, there is a paved (dolomite) path which winds between the plants. The reception pavilion of the arboretum is wheelchair-friendly. There are adapted toilets at various places around the domain. The domain has a spacious car park with several extra wide parking spaces and there is a bell bus stop by the cafeteria. The cafeteria itself also has good accessibility.

Ghent

Gandante

Botermarkt 9
9000 Ghent

Tel. +32 9 375 31 61

E-mail: info@gandante.be

Website: www.gandante.be/gandante-in-english/



Curious tourist or Ghent born and bred? No matter, with the guides of Gandante you get to explore the city and its quirky inhabitants in a surprising way. Gandante (freely translated: on foot through Ghent), offers more than 100 guided walks, tours, searches, day trips and lectures. And there is something for everyone! We also like to come up with customised walks for you.

Ghent

Ghent-Authentic

Ajuinlei 1
9000 Ghent

Tel. +32 9 269 52 18

E-mail: info@ghent-authentic.com

Website: www.ghent-authentic.com



Ghent-Authentic specialises in private tours and exclusive customised visits in Ghent. Ghent-Authentic is aimed at everyone, including the less mobile, who wants to visit Ghent in a personal, customised and high-quality manner. Ghent-Authentic also stands for personal service. From practical info/tips, parking, easy pick-up and destination place of the tour, etc. to recommending accessible restaurants, toilets, etc. Ghent-Authentic ensures that you get the most out of your visit to Ghent.

Ghent

Accessible walking

Sint-Veerleplein 5
900 Ghent

Tel. +32 9 266 56 60

Website: www.visit.gent.be/en/good-know/practical-information/why-ghent/ghent-accessible-city



Ghent offers a tourist route and special booklets for deaf and blind visitors. That sounds like a first for Flanders. By means of a booklet with tactile plates, and via audio descriptions or videos, deaf and blind tourists can get to know seven monuments in the historic centre of Ghent much better.

Gentbrugge

Gentbrugse Meersen

Braemkasteelstraat
9050 Gentbrugge

E-mail: info@wgbm.be

Website: www.wgbm.be



Gentbrugse Meersen is one of the four green poles or zones that are being developed in Ghent. The green poles are large parks and nature areas. Gentbrugse Meersen covers an area of about 240 hectares. It lies inside the wide bend of the Scheldt and the built-up area of Gentbrugge. Close to the built-up area, the emphasis is on recreation, sports and games. Closer to the Scheldt, nature prevails with new woods, marshlands and flowery meadows. There are marked walking routes. The yellow (4.5 km) and the green (9 km) routes start at Boer Janssens (final stop bus 9). The red wheelchair-friendly walk starts at DC Gentbrugge (final stop bus 3). Bell bus 140 stops at both departure points.

Lokeren

Walking in Molsbroek Nature Reserve

Molsbergenstraat 1
9160 Lokeren

Tel. +32 9 348 30 20

E-mail: info@vzwdurme.be

Website: www.waasland.be/wandelen-natuurgebieden-molsbroek-buylaers



A 4.5 km asphalted walkway snakes through nature reserve Molsbroek. This higher path is freely accessible and offers the walker a beautiful view of the vast marshland with numerous waterfowl, the alder swamps, the river dunes, the reed fields and the vast wet grasslands. At the Molsbroek visitors' centre, you can use the accessible toilet free of charge and get something to drink.

Mariakerke

Bourgoyen-Ossemers

Driepikkelstraat 32
9030 Mariakerke

Tel. +32 9 227 22 94

E-mail: gent@natuurpunt.be

Website: www.natuurpuntgent.be/de-natuur-in/natuurgebieden/bourgoyen-ossemers



The abundant water and the different vegetation in the Bourgoyen-Ossemers provide a habitat for special plants and animals. In the accessible De Bourgoyen Nature and Environment Centre, you can obtain more information about the area, plans and an exhibition. You can also hire educational materials and request guided tours, including for visitors with a disability. Before or after the walk, you can enjoy a organic drink or fair trade snack in the Natuurpunt café. The barefoot trail also starts nearby. The Meerskantpad (the red route of 4.4 km) is accessible for wheelchairs



and includes an adapted slope to the viewing cabin, bumpers and wheelchair space on the benches. There are also braille consoles on the two turn-offs, adapted crossings on Zandloperstraat, and more.

Oudenaarde

Culinary cycling route

E-mail: desneukelfiets@telenet.be
Website: www.tsneukelwiel.be



This entire route is accessible and signposted with hexagonal signs with a red or blue imprint (red and blue routes). At the 3 starting points there is an info board. A free route map can be obtained from domain De Ghellinck and at Tourism Oudenaarde and Avelgem or digitally via an e-mail to desneukelfiets@telenet.be.

Starting point 1 Domein De Ghellinck:
 Kortrijkstraat 74
 Wortegem-Petegem

From this starting point, you can cycle the blue route to Oudenaarde or one or more loops of the red route to Bossuit-Moen. (loops of 10, 20 or 35 km) (both routes 56 km)

Starting point 2 The Outsider:

Taverne Den Dronk
 Donkstraat 50, Oudenaarde

From this starting point, you can cycle the blue route (21 km), and,

if desired, at the De Ghellinck starting point switch to the red route and cycle one or more loops of it.

Starting point 3 Bistro De Waterkant:

Oeverlaan 33
 Moen

From this starting point, you can cycle one or more loops of the red route and, if desired, switch to the blue route at De Ghellinck. (loops of 15, 25 or 35 km) (total route 56 km)

Sint-Niklaas

4 accessible city walks

Grote Markt 45
 9100 Sint-Niklaas
Tel. +32 3 778 35 00
E-mail: toerisme@sint-niklaas.be
Website: www.sint-niklaas.be



Students from the Sint-Carolus Technical Institute together with the city of Sint-Niklaas have marked out four "accessible" city walks.

There is a leaflet in which the four different routes are outlined. The walks pass over the Grote Markt, go through the city park, along Stationsstraat and Regentieplein and through the neighbourhood around Nieuwstraat and Heymanplein. They are loops of 500 to 1,300 metres, each with all the necessary information. We also provide practical information about the most accessible catering

establishments where you can take a break and keep things exciting. We also came up with a series of 'do' tasks.

Accessible Route Products from Tourism East Flanders

Tel. +32 9 269 70 70
E-mail: info@routen.be
Website: www.routen.be/toegankelijkheid



For an overview of all accessible cycling, walking and car adventures, visit www.routen.be/toegankelijkheid.



Car routes

Reinaert route

E-mail: info@routen.be
Website: www.routen.be/toegankelijkheid



This car route is one of the Accessible Route Products of Tourism East Flanders. The medieval animal epic Van den vos Reynaerde is one of the highlights of our literature. The story takes place in the Waasland and a part of Zeelandic Flanders, and you can see this by the many statues and resting benches that refer to the cunning fox. All the (accessibility) information and the download of the route can be found on the above website.

Flemish Ardennes

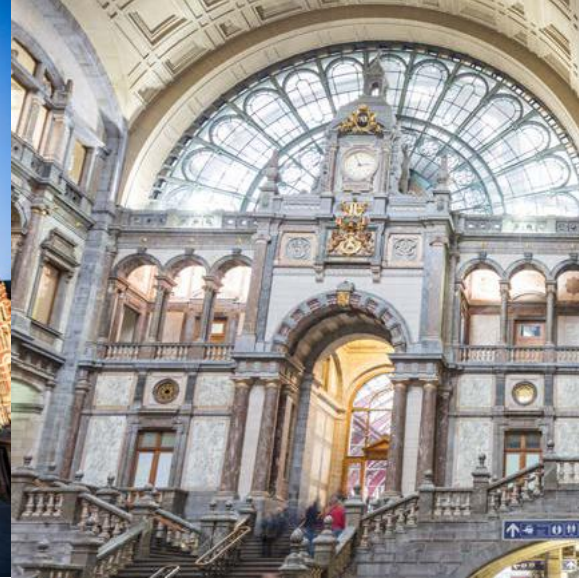
E-mail: info@routen.be
Website: www.routen.be/toegankelijkheid



This car route is one of the Accessible Route Products of Tourism East Flanders. Even from behind the wheel of your car, the climbs from the great classic races regularly make you catch your breath. This route combines two routes in the north and south of the Flemish Ardennes. Together they form an ideal route for a multi-day tour with a stay. All the (accessibility) information and the download of the route can be found on the above website.



4 / ANTWERP



Information offices

Visit Antwerp - Het Steen



Visitor centre Het Steen is accessible to wheelchair users, with the exception of the highest point of the panoramic roof terrace and the chapel on the first floor.

There are adapted sanitary facilities on the first floor, which can be reached by lift. Need help with the lift? Feel free to speak to one of the staff members.

Informative room texts are available for visitors with a hearing disability.

Steenplein 1
2000 Antwerp

Tel: +32 3 221 13 33

E-mail: info@visitantwerpen.be

Website: visit.antwerpen.be/en

Visit Antwerp - Central Station



The entrance is easy to reach and is accessible. The counter has a lowered section with roll under clearance. Most leaflets and products are within easy reach and visible.

Koningin Astridplein
2018 Antwerpen

Tel: +32 3 221 13 33

E-mail: info@visitantwerpen.be

Website: visit.antwerpen.be/en

Tourism Balen



The paths to the entrance and the entrance itself offer good accessibility. The counter has a lowered section with roll under clearance. The passageways are sufficiently wide throughout. The leaflets and brochures are within easy reach. The exhibition space is very spacious. The space is arranged depending on the exhibition.

The space next to the handle in front of the toilet door is tight. There is sufficient turning space and manoeuvring space next to the toilet. The space in front of the toilet measures 97 cm. Grab bars are fitted. In front of the wash hand basin, 105 cm of manoeuvring space is available. There are plenty of adapted parking spaces available.

Bevrijdingsstraat 1
2490 Balen

Tel: +32 14 74 40 50

E-mail: info@ontdekbalen.be

Website: www.ontdekbalen.be



Tourism Essen



For all your questions about Essen and the surrounding area, visit the reception centre “De Tasberg”, where you can find inspiration there with regard to the creative ways in which to spend your time in Essen. We aim to provide excellent service through extended opening hours, our expertise and a wide assortment of brochures and route cards. We have an electric wheelchair bike that can be borrowed free of charge and we also have sensory backpacks containing supporting attributes for visitors with autism to make their visit to our site more enjoyable.

The surface of the entrance path consists entirely of flat cobblestones. The office is accessible thanks to an automatic door. In the car park, the disabled parking spaces have been reconstructed. The lowered counter has roll under clearance. The leaflets at the top in the leaflet racks are not within easy reach. The computer has roll under clearance. The film is operated by the counter staff.

Moerkantsebaan 50
2910 Essen
Tel: +32 3 677 19 91
E-mail: info@vvvessen.be
Website: www.vvvessen.be

Tourism Heist-op-den-Berg



You can find all kinds of tourist information about places of interest, accommodation, walking and cycling brochures at the tourist office.

You may need assistance to open the somewhat heavy door. Furthermore, the entrance and the office provide good accessibility. There is a lowered counter with roll under clearance. To view the information wall behind the counter, you must navigate a passageway of 94 cm. The highest information on the wall is perhaps somewhat difficult to read. Most of the leaflets and brochures are within easy reach, but the top row cannot be reached from a wheelchair. There is an adapted toilet with sufficient space and 2 grab bars. The wash hand basin is small with little roll under clearance.

Postweg 6
2220 Heist-op-den-Berg
Tel: +32 15 46 15 82
E-mail: toerisme@heist-op-den-berg.be
Website: www.heist-op-den-berg.be/toerisme



Tourism Herentals



The office is located in the restored city brewery 't Schaliken in the heart of Herentals.

The entrance door opens automatically. You may need some help with an inside door. There is a lowered counter with roll under clearance. The circulation space is sometimes a little tight, but is usable. Most leaflets and brochures are accessible, although some are too high.

Grote Markt 35

2200 Herentals

Tel: +32 14 21 90 88

E-mail: toerisme@herentals.be

Website: www.herentals.be/toerisme

Tourism Kasterlee



The entrance provides good accessibility. There is enough space everywhere. The counter has roll under clearance. Most experience elements, objects on display and the leaflets are within easy reach and usable. The adapted toilet has enough space and grab bars. Texts can be set in different sizes. There is also a tablet with all the information. Visual contrasts and tactile markings are present. There is an audio induction loop.

Markt 42

2460 Kasterlee

Tel: +32 14 84 85 19

E-mail: toerisme@kasterlee.be

Website: en.visitkasterlee.be

Tourism Klein-Brabant - Scheldeland



The entrance path consists of cobblestones. At the rear of the building there is an entrance with a wide glass door. There is a lowered counter of limited width with roll under clearance. Most leaflets and brochures are within easy reach, but sometimes you cannot reach the bottom and top rows or can reach them only with difficulty. There is a spacious adapted toilet with grab bars, but the wash hand basin hampers the manoeuvring space in front of the toilet. Wheelchair-friendly walks are available. Guided tours are available for visitors with a disability.

Boomstraat 1

2880 Bornem

Tel: +32 3 899 28 68

E-mail: info@tkbs.be

Website: www.toerismekleinbrabant.be



Visit Lier



Visit Lier is located in the historic town hall of Lier. The surface of the entrance path consists of flat cobblestones. There is an alternative threshold-free entrance at the rear of the town hall. Visitors need to sign in here. The push button is somewhat difficult to reach. An employee will then escort you to the lift. A good lift, with markings in Braille, takes you to the different levels. The passageways are of sufficient width. On the way to the sanitary facilities, you have to pass through a door with a width of 83 cm. On the first floor, you may need some assistance at a door. The leaflets at the counter are within easy reach. The space by the digital screens is sometimes a little tight. For a standing screen with walking information, there is an alternative in the form of printed cards at the seated counter. There is a good adapted toilet with sufficient space and grab bars. The wash hand basin has roll under clearance. There is a touch model of the Zimmer tower. Guided tours are available for blind and partially sighted visitors and for visitors with dementia. The city guides adapt to the target group and work on a customised basis.

Grote Markt 58

2500 Lier

Tel: +32 3 800 05 55

E-mail: info@visitlier.be

Website: www.visitlier.be/en/home

Tourism Malle



In the tourism office, you can find information about (free) marked out walks, bike rides and fun activities. You can also book group visits, such as a guided walk around the Trappist abbey, a covered wagon ride or a visit to a blueberry grower and microbrewery.

A ramp runs right up to the door and since it is an automatic sliding door, entry is a simple matter. The office has good accessibility. There is a lowered counter with a width of 84 cm, but the roll under clearance is limited. Most of the leaflets and brochures are within easy reach. The exhibited objects are clearly visible. There is an adapted toilet in the town hall, but that is too small for use by most wheelchair users. However, grab bars are fitted. The wash hand basin has limited roll under clearance.

Antwerpsesteenweg 246

2390 Malle

Tel: +32 3 310 05 14

E-mail: toerisme@malle.be

Website: www.toerisme-malle.be

Visit Mechelen



The Visitor Centre opened in the historic Schepenhuis in 2018 and is the ideal place to start your visit to Mechelen. The Mechelen Schepenhuis was built in the 13th century and was the first stone town hall in Flanders. There today, you can learn about the rich history of both the building and the city.

The building is accessible via an automatic sliding door and platform lift. The spaces are a little tight here and there, but are usable. The various floors are accessible by lift. The counter and the experience elements have roll under clearance. An adapted toilet is also available. The text of the Burgundian application was read in for the blind and partially sighted visitor. Contrasts and fonts were also taken into account.

Vleeshouwerstraat 6
2800 Mechelen

Tel: +32 15 29 76 54

E-mail: visit@mechelen.be

Website: visit.mechelen.be/en

Tourism Sint-Katelijne-Waver



The information office is located in the town hall of Sint-Katelijne-Waver. There are guiding lines leading to the entrance and the counter. It is also perfectly accessible for wheelchair users. The counter has roll under clearance. Most leaflets are within reach for the wheelchair user. The passageways are sufficiently wide, but to go to the toilet you have to pass 2 doors with widths of 83 and 77 cm. The space is big enough. The toilet door is 82 cm wide. Furthermore, the toilet is well adapted, with sufficient space and 1 grab bar. The wash hand basin in the vestibule is more useful than the one in the toilet itself.

Lemanstraat 63
2860 Sint-Katelijne-Waver

Tel: +32 15 30 50 00

E-mail: vrije.tijd@skw.be

Website: www.sintkatelijnewaver.be/toerisme

Tourism & UiT in Turnhout



There is always something going on. The bustling city centre is surrounded by pristine greenery, making it an ideal location for walking or cycling. For more information, please visit our office!

The accessibility of the entrance is good. There is a lowered counter with roll under clearance. You may need some help on a cross slope and ramp on the route to the counter. Here and there the circulation space is tight, but usable. The large table in the middle of the office has roll under clearance. The leaflets and exhibited objects are usually within easy reach and visible. Customised guided tours are available on request.

Grote Markt 44
2300 Turnhout

Tel: +32 14 44 33 55

E-mail: toerisme@turnhout.be

Website: toerismeturnhout.turnhout.be/en

Kolonies Wortel & Merksplas



In Wortel (Hoogstraten, near the Dutch border), the so-called Colony of Wortel has now also received World Heritage recognition. If you want to know more about the purpose of a 'vagrant colony' and what everyday life there was like, the visitors' centre in neighbouring Merksplas is certainly worth a visit.

Kapelstraat 10
2330 Merksplas
Website: www.kolonie57.be

There are 10 adapted parking places. The entrance path consists of flat cobblestones and dolomite. You come inside via an automatic sliding door. There is adequate space inside. On level +1 and +2, there are multi-purpose spaces. These can be accessed via a platform lift and a staircase. On level +2, the lift is too small in order to be able to turn and the call button is in the corner. +1 has good accessibility. Most experience elements and information boards are within easy reach and usable. The brasserie is also easy to reach. The tables have limited roll under clearance because of the centre leg. The terrace can be reached via the brasserie (threshold 2.5 cm), via the hall or the outdoor paths. The adapted toilet is spacious enough, but in front of the toilet bowl the manoeuvring space is hampered by the wash hand basin. There is 114cm between toilet and wash hand basin. The toilet has 2 grab bars. The wash hand basin has roll under clearance.

Tourism Wuustwezel



As 'Gateway to the countryside' we are on hand to help set our visitors on the way to exploring our beautiful rural municipality.

There are two adapted parking spaces. The entrance path and the entrance itself have good accessibility. The counter has roll under clearance. There is adequate space. Most leaflets and experience elements are within easy reach. There is a good accessible toilet with grab bars and sufficient space. The wash hand basin has roll under clearance, but is close to the corner.

Dorpsstraat 36
2990 Wuustwezel
Tel: +32 3 690 46 43
E-mail: toerisme@wuustwezel.be
Website: wuustwezel.be/toerisme-wuustwezel



Museums & attractions

Antwerp

Chocolate Nation

Koningin Astridplein 7
2018 Antwerp

Tel. +32 3 207 08 08

E-mail: info@chocolatenation.be

Website: www.chocolatenation.be/en



Anyone who mentions Belgium, immediately thinks about chocolate, because Belgian chocolate is world famous. In fourteen themed rooms, we take 60 to 90 minutes to tell you the story of our Belgian chocolate. And, of course, you can taste it!

There is an alternative entrance around the corner. You may need some help on the sloping pavement and to open the door. There is a telephone number on the door that you can use to call for assistance from the staff. A platform lift of 88 x 185 cm will bring you up safely.

The visitors' route winds its way through several rooms, most of which have wide doors that open automatically with a fixed time interval. Only the door to the last experience space and the exit door are a little more difficult to use. Here too, you can also request the assistance of the staff. A good lift takes you to the different levels.

All the museum spaces are very spacious, with adequate passageways and manoeuvring space throughout.

On the ground floor, there are several toilets including an adapted one. The turning space in front of the door is quite tight for two of the toilets. The turning space inside is also tight, but there is enough manoeuvring space on both sides of the toilet. The toilet has one grab rail and the wash hand basin has roll-under clearance

Partially sighted and blind visitors can also enjoy Chocolate Nation. Thanks to the audio guide, the music, the smell of chocolate in the museum and, last but not least, the delicious tastings. Some of the museum spaces are very dark, which can seriously hamper the circulation for visitors with a visual impairment.

A written version of the audio guide texts is available for visitors who are deaf or hard of hearing. Some digital screens also have extra subtitles.

Antwerp

DIVA, Antwerp Home of Diamonds

Suikerrui 17-19
2000 Antwerp

Tel. +32 3 360 52 52

E-mail: info@divaantwerp.be

Website: www.divaantwerp.be/en/home/welcome-to-diva-museum-for-diamonds-jewellery-and-silver



Visit the museum that sparkles and marvel at the beauty of diamonds, jewellery and silver in the renovated permanent exhibition A Brilliant Story. In one story spread across seven rooms, you get to discover DIVA's magnificent collection and the extraordinary craftsmanship of diamond workers, goldsmiths and silversmiths. As well as the permanent exhibition, DIVA organises temporary exhibitions in which diamonds, jewellery and silver play the leading role. Information about accessibility can be found on www.divaantwerp.be/en/visit/accessibility. In the context of the accessibility project DIVA Without Barriers, the museum is gradually putting together an additional offer: www.divaantwerp.be/en/visit/inclusive-tourism.

The accessibility of the entrance is good. There is a counter with roll



under clearance. You can easily reach most spaces in the museum via good lifts, comfortable ramps and wide passageways. All the rooms of the exhibition are accessible via wide passageways and are spacious. The exhibition starts in the Wonder Room, where some of the display cases and the accompanying texts are positioned rather high. Not all touch screens can be operated from a wheelchair. The tables with built-in screens in the Atelier have good roll under clearance. This also applies to the touch screens around the multimedia globe in the International Trade Room. The built-in touchscreens in the Dining Room have limited roll under clearance and some of the jewellery is exhibited in high display cases. In the Vault, the museum has ensured that all cards with questions and all labels with answers are within reach for everyone. Finally, in the Boudoir, the circulation space is rather limited, especially if multiple visitors are present at the same time. You can easily take a photo of yourself while sitting down, but the info texts in the drawers are difficult to read. In other places, the texts are sometimes very small, but you receive a brochure with extensive and more readable information. You exit the permanent exhibition through another wide automatic door. The adapted toilet in the basement has enough space and grab bars. The wash hand basin has roll under clearance. The vestibule door to the sanitary facilities is quite heavy. DIVA can provide a wheelchair and

20 folding chairs. Guiding lines lead you from the entrance to the counter. There are studded guidance strips at the top of the stairs and the steps and other barriers are marked with contrast strips. In addition to braille, the lift control panels also have relief buttons. The light contrasts due to the sudden transitions between the illuminated rooms and the dark rooms are rather large. You can also request the visitors' guide in digital form. There is an audio guide. There is no real alternative for the many touch screens. DIVA has developed an exclusive tour for blind and partially sighted visitors. An experienced guide takes you through DIVA, A Brilliant Story using verbal descriptions. Book your visit at least two weeks in advance. The lifts give a visual signal. Most videos are subtitled, but not always in all languages. You get a visitors' guide with additional information that you can read at your leisure. There is an audio guide the sound from which you can amplify in your hearing aid. You can request the texts of the audio content. To receive them, send an e-mail at least 24 hours prior to your visit to info@divaantwerp.be.

Antwerp

Antwerp Photo Museum (FOMU)

Waalsekaai 47
2000 Antwerp
Tel. +32 3 242 93 00
E-mail: info@fomu.be
Website: www.fomu.be/en/



Come to FOMU and immerse yourself in the fascinating world of photography. In the exhibitions, you learn about the work of Belgian and internationally renowned photographers, the work of young talent and pieces from the FOMU collection. In the FOMU shop there are photo books, cameras, magazines, postcards and other gadgets for sale. Finally, end your visit to the museum with a drink and a bite to eat in the museum café. For all accessibility information, be sure to check out fomu.be/toegankelijkheid.

You may need a push on the ramp leading to the entrance door. All exhibition spaces on the various floors of the museum (reachable by lift) provide good accessibility, although the display tables do not have roll under clearance. There are 2 adapted toilets with grab bars and sufficient manoeuvring space (on the ground floor the space in front of the toilet bowl is limited to 100 cm). The library, shop, museum café and terrace are also accessible, although you may need help opening the double

doors of the café and the tables have limited roll under clearance because of the central leg. 2 wheelchairs are available.

NEW Antwerp

KMSKA

Leopold De Waelplaats 1
2000 Antwerp
Tel. +32 3 224 73 00
E-mail: info@kmska.be
Website: www.kmska.be



A visit to the Royal Museum of Fine Arts in Antwerp is an absolute must. In the beautifully renovated museum building, you can admire 7 centuries of top art, from Flemish Primitives to expressionists. KMSKA also houses an important collection of James Ensor and Rik Wouters. The museum is also strongly committed to accessibility. New lifts ensure optimal accessibility to all floors and halls. The KMSKA app shows you the way to those lifts. Many paintings hang lower so wheelchair users suffer less reflection. Tired easily? Benches and rest areas are provided everywhere. With a museum chair - available at the reception desk - you can rest wherever you want. In the KMSKA app, you can listen to the hall texts in 9 languages, including Flemish Sign Language and International Sign. The family trail 'The 10' leads you past various tactile elements. Visitors with autism can prepare their visit using a visual step-by-step plan.

NEW Antwerp

KMSKA - Radio Bart

Leopold De Waelplaats 1
2000 Antwerp
Tel. +32 3 224 73 00
E-mail: info@kmska.be
Website: www.kmska.be/en/event/radio-bart



The Radio Bart hosts are blind hosts who help visitors to look differently and see more. Radio Bart started with Bart Van Peer, an employee of the KMSKA who was gradually going blind. The Radio Bart host takes a seat in a mobile studio in one of the museum rooms. Anyone who wants can sit next to them for a dialogue about an artwork. Every Wednesday and Friday continuously from 10:30 to 16:30.

Antwerp

MAS - Museum aan de Stroom

Hanzestedeplaats 1
2000 Antwerp
Tel: +32 3 338 44 00
E-mail: mas@antwerpen.be
Website: www.mas.be/en/content/welcome



The MAS tells a stream of stories that flow into Antwerp from all over the world.

Someone from MAS will take you by lift to the desired floor(s). A few of the doors are too heavy to open by yourself. The panorama (+10) is only accessible via stairs. There is an accessible toilet on the ground floor (door: 84 cm wide) and 3 wheelchairs are available free of charge. Not all the exhibited objects, texts and screens are visible or usable from a wheelchair or for the blind or partially sighted visitor. There are special guided tours for visitors with a visual impairment. Audio induction loops are available at the reception desk. A micro SD card with the MAS story can be borrowed from the reception desk. You can also download the free Antwerp Museum App for an audio tour.

Antwerp

MHKA

Leuvenstraat 32
2000 Antwerp
Tel. +32 3 260 99 99
E-mail: info@muha.be
Website: www.muha.be/en



The Antwerp Museum of Contemporary Art (MHKA) building used to be a grain silo and warehouse. Today, the museum is a must for those who love contemporary art.

The accessibility of the entrance is good. The counter has a lowered section with roll under clearance. The passageways are sufficiently wide. Two lifts take you to the other floors. In the lift at the rear, the buttons are close to the corner. The front lift door is 79 cm wide. All areas are easily reachable. On the ground floor, the archive exhibition is difficult to reach because of several steps. The top room of Super Host on the sixth floor is harder to reach due to a somewhat steep ramp. The display tables have limited or no roll under clearance. Most texts are easy to read. Most texts are also available digitally via ensembles.org or via the QR codes on the title boards. There are three wheelchairs and portable folding chairs available in the museum. On the ground floor and on the second floor, you can use the walking seats. Downstairs, there is a toilet with good accessibility, with the necessary manoeuvring space and with grab bars. However the door does turn inwards. The MHKAFE has good accessibility, the tables have limited roll under clearance.

Meet Me @ M HKA

There are guided tours for visitors with early onset dementia and their carers, every first Saturday of the month 11:00-12:30 or for groups on request. Reservation is required via reservatie@muha.be.

Guided tours of the exhibitions for blind and partially sighted visitors Reservation is required via reservatie@muhka.be

A max. of 8 + 8 persons, the tour lasts 1.5 hours.

Antwerp

Middelheim Museum

Middelheimlaan 61

2020 Antwerp

Tel. +32 3 288 33 60

E-mail: middelheimmuseum@stad.antwerpen.be

Website: www.middelheimmuseum.be/en/content/startpagina



In a special setting, the art park offers a fascinating overview of more than a hundred years of visual art. The collection pavilion has adapted toilets. The door is too heavy to open on your own as a wheelchair user, but within opening hours there is always a heritage guard who can assist you.

You may need some help on the cobblestones of the entrance path. To reach Middelheim Castle with its café, reception and shop, you can make use of a platform lift. The exhibition space for temporary exhibitions, the Braempaviljoen, has a door pull that is difficult to grasp and, furthermore, there are also three steps. The adapted toilets are located in the inner courtyard of the museum and are always easy to reach. In rainy weather, the unpaved roads are more difficult to navigate with a wheelchair.

Antwerp

ModeMuseum (MOMU)

Nationalestraat 28

2000 Antwerp

Tel. +32 3 470 27 70

E-mail: info@momu.be

Website: www.momu.be/en/



At ModeMuseum (the Fashion Museum) Antwerp, we make every effort to make our collection, building, programmes and services accessible for all visitors. Admission is free for a person accompanying someone with a disability. Ask for a portable folding chair or a wheelchair at the reception desk, or book your tickets for an express tour with the signing interpreter. Accessible parking spaces are available on Drukkerijstraat.

Antwerp

Red Star Line museum

Montevideostraat 3

2000 Antwerp

Tel. +32 3 298 27 70

E-mail: redstarline@stad.antwerpen.be

Website: www.redstarline.be/en/content/welcome



Today, the Red Star Line Museum is located in the historic warehouses of the legendary shipping company with the red star in the flag.

The museum has good accessibility. You may need a little assistance here and there, such as when opening the rather heavy entrance door. The museum reception desk has roll under clearance. The exhibition begins on the ground floor. There is a large lift that takes you to the first floor. The tower and toilets are also reachable by lift. The lift may be a bit tight for some wheelchair users (90 x 133 cm). Although the manoeuvring space next to the toilet is limited (81 cm), the toilet is usable for most wheelchair users.

Blind and partially sighted visitors can ask for the exhibition room texts in advance.

Antwerp

Snijders&Rockoxhuis

Keizerstraat 10

2000 Antwerp

Tel. +32 3 201 92 50

E-mail: infosnijdersrockoxhuis@kbc.be

Website:

www.snijdersrockoxhuis.be/en/



Mayor Nicolaas Rockox and painter Frans Snijders were neighbours on Keizerstraat in Antwerp in the early 1600s. Today their houses together form the Snijders&Rockoxhuis Museum. You get a wonderful picture of the refined life of the wealthy Antwerp inhabitant in the 17th century with numerous renaissance and baroque works of art to admire.

There are no reserved parking spaces at the museum, so you will have to park somewhere on the street. You enter via a wide door with a threshold. Wheelchair users can ring the bell, after which an attendant will place a ramp in front of the door. Inside the museum, there are also many level differences. The first, just past the reception area, is bridged with a platform lift and a stairs. The other smaller obstacles each have a moveable ramp that can be placed on request. Wheelchair users cannot always follow the same route as other visitors. There are 10 spacious exhibition rooms in the museum, 2 of which are on the first floor. That floor can only be reached via very small lifts. Most of the room doors are double doors with a narrow first wing. The second wing can be opened upon request. The museum has a very spacious and well-equipped adapted toilet.

Antwerp

City Brewery De Koninck

Mechelsesteenweg 291

2018 Antwerp

Tel. +32 3 866 96 90

E-mail: visit@dekoninck.be

Website: www.dekoninck.be/en/



Do you want to know more about a true Antwerp icon? The interactive brewery tour will immerse you completely in the world of the City Brewery. It is instructive, fascinating, but above all very enjoyable. In various themed rooms you learn all about Antwerp as a beer city, the Belgian beers and the entire brewing process. Numerous interactive tools and audiovisual effects provide for a 360° total experience. Do not be alarmed if you suddenly find yourself in the middle of the action: on the 4-metre high bridge in the brewery you can feel the unique dynamic of the brewery. And the best thing about this whole adventure? You take the tour with a beer in your hand! The ticket includes 2 tasting beers. Cheers!

All locations on the brewery tour are wheelchair accessible, from the exhibition rooms to the tasting room, and from the footbridge in the brewing hall to the shop, toilets and locker room. The adapted toilets have sufficient manoeuvring space and grab bars. Some of the experience elements are more difficult or impossible to use from a wheelchair, but by far the majority are usable. 1 companion per wheelchair user can take the tour free of charge. Film clips with sound are always subtitled.

Antwerp

Zoo

Koningin Astridplein 26

2018 Antwerp

Tel. +32 3 202 45 40

E-mail: info@ZOOantwerpen.be

Website: www.zooantwerpen.be/en/



Come and enjoy ZOO Antwerp, the city's green oasis, and marvel at its historic architecture. Walk between the gorillas and chimpanzees in the Great Apes Valley to the Buffalo Savannah, where buffalo and birds live peacefully together. And don't forget the koalas, the Reef Aquarium and the rhinos! Get more information from the reservation service: +32 3 202 45 40. For groups please reserve via: +32 03 224 89 35.

Wheelchairs are available upon reservation.

A visual guide for visitors with autism is available: www.toerismevoorautisme.be/portfolio/zoo-van-antwerpen-stappenplan.

Boom

Cycling experience centre De Velodroom

Hoek 129

2850 Boom

Tel. +32 473 96 01 85

E-mail: develodroom@deschorre.be

Website: www.deschorre.be/develodroom.html



De Velodroom is a cycling experience centre in De Schorre in Boom. In De Velodroom, learn about the history of the local cycling heroes and the Boom velodrome builders family Apostle-Mampaey. In the cycling café De Musette, regain strength during your cycling tour. You can also hire regular and electric bikes. The entrance path and the entrance itself provide good

accessibility. The counter has a lowered section with roll under clearance. A good lift connects the different levels. The passageways are sufficiently wide throughout. The experience elements and objects on display are within easy reach and usable. The adapted toilet is sufficiently spacious and equipped with grab bars. There are guiding lines and tactile markings. The lift buttons have braille markings and the lift gives an audible signal.

NEW Dessel

Tabloo

Gravenstraat 3

2480 Dessel

Tel. +32 14 33 40 50

E-mail: info@tabloo.com

Website: www.tabloo.com/en



Tabloo is a visitor and meeting centre that focuses on radioactivity, the management of radioactive waste and research into nuclear applications. It is located in Dessel, out in the green.

There are 10 adapted parking places. The entrance path provides good accessibility. There is no threshold at the main entrance which has glass sliding doors. The reception desk is on the left and it has limited roll under clearance. On the right is the cloakroom with lockers. From this entrance hall, you can go directly to the Bistroom and the sanitary facilities on the ground floor. The circulation space inside is sufficiently wide throughout. A lift takes you to all the floors. On the ground floor there is an area 'Introo' in which you get an introduction to the visitors' centre. On the other side of the entrance hall, next to the theatre, there is 'Turismoo' where information is available regarding the environment. Some experience elements have limited roll under clearance. On floor 2 there are 2



expos. The exhibitions are accompanied by an audio guide. Signs with information are also available. The panorama on floor 3 is also accessible. There are 6 removable seats in the Neutron theatre. 'Bistro' is accessible and has an accessible terrace. The tables have limited roll under clearance because of the centre leg. There are 2 well-adapted toilets with grab bars: one on the ground floor, in the entrance hall and one on floor 2.

Duffel

Fort of Duffel

Mechelsebaan 249
2570 Duffel
Tel. +32 15 22 82 33
E-mail: info@kempenslandschap.be
Website: www.fortduffel.be/en/



Fort of Duffel was built in 1886 and was part of a large outer ring of forts around Antwerp. In the experience centre, you learn about the fort's past and its role during the First World War in an original way. Volunteer fort guides are happy to take you around the fort.

There are two adapted parking spaces. The fort has good accessibility. Here and there the turning space in the historic building is a little tight, but generally it is usable. Perhaps you will need some help on a few ramps. Most of the experience elements are usable. The texts and exhibited objects are clearly readable and visible. The

brasserie and the terrace are also accessible, although you may need some assistance at the entrance. The tables have limited roll under clearance. The vestibule to the adapted toilet is somewhat narrow, but is usable with help. In the toilet itself, there is the necessary space and grab bars. Customised guided tours are available for different target groups.

Heist-Op-Den-Berg

Accessible ballooning

Louis Van Bauwelstraat 20
2222 Wiekevorst
Tel. +32 14 700 600
E-mail: info@wetravel2.eu
Website: www.ballonvarenisvooriedereen.be



Ballooning as a wheelchair user? You can do it too! The basket of the balloon is specially designed for people with a physical disability, but also, for example, for senior citizens with reduced mobility. The basket is equipped with a door. There are also baskets with seating. Their partner is active throughout Belgium, so ballooning in your own region is certainly one of the possibilities. During the balloon ride, you can enjoy the soothing view of nature in comfort. Truly a unique experience! After landing, with a glass of bubbles in your hand, you can relive the experience and you also receive a flight certificate as a memento. We always try to land in a place

that is accessible for wheelchairs and the support vehicle.

Herentals

Hidrodoe

Haanheuvell 7
2200 Herentals
Tel. +32 14 44 26 44
E-mail: info@hidrodoe.be
Website: www.hidrodoe.be



Launch a hydrogen rocket, conjure up mega soap bubbles, walk under a water umbrella ... you can do and try it all in Hidrodoe. Experience an exciting 4D movie about tap water and learn about more than 100 experiments concerning water. A day at Hidrodoe is unforgettable!

Visitors with a disability can park next to the entrance to Hidrodoe in the special reserved parking spaces. So you can quickly get inside. The other car park is a 10-minute walk from Hidrodoe. The accessibility of the entrance is good. Further, accessibility at Hidrodoe is also good, although you can use a little help especially on the ramps and with the doors. Everything has been tailored to children's needs. The turning and manoeuvring space at the door of the adapted toilet is tight, but usable. In the toilet itself, you have enough space and grab bars are fitted. The wash hand basin has limited roll under clearance. The Water Café is accessible and the tables have roll under clearance.

A number of lockers are reserved for visitors in wheelchairs. Noise-cancelling headphones for highly sensitive visitors or a wheelchair can be borrowed free of charge at the counter. There is a first aid area that can be used for care. There are signs for blind and partially sighted visitors on the stairs.

A visual guide for visitors with autism is available: www.toerismevooraautisme.be/hidrodoe-stapenplan/.

Kalmthout

Beekeeping Museum De Vroente

Putsesteenweg 131
2920 Kalmthout
Tel. +32 3 666 61 01
E-mail: bijenteeltmuseum@kalmthout.be
Website: www.kalmthout.be/en/dienst/kalmthout-beekeeping-museum/



Due to planned renovations, the Kalmthout Beekeeping Museum and the Visit Kalmthout building, 'De Vroente, Sustainable Education Point' and Cross-border Park Kalmthoutse Heide will be (partially) closed. When planning a day trip, it is advisable to contact them first. 'De Vroente, Sustainable Education Point' aims to reopen on 1 September 2024. The Visit Kalmthout building hopes to open earlier. From then on all wheelchairs can be borrowed via 'De Vroente, Sustainable Education'. During the renovation work, the De-Bug (new wombat) can be borrowed from Visit Kalmthout (subject to a deposit of 20 euros). The Visit Kalmthout info office is temporarily housed in an office container at the entrance gate to Cross-border Park Kalmthout Heide. The Kalmthout Beekeeping Museum will remain closed for a longer period and there is no indication as yet of when the museum will reopen.

Kalmthout

Suske en Wiske Museum

Beauvoislaan 98
2920 Kalmthout
Tel. +32 3 666 64 85
E-mail: suskeenwiske@provincieantwerpen.be
Website: www.suskeenwiskemuseum.be



The Suske & Wiske museum is located in the former villa of Willy Vandersteen. Take the comic strip tour and learn what the necessary ingredients are for a good comic story through fun, interactive assignments. At the end of the tour you will have created your own comic strip page in which you and those in your group play an important role.

The children's museum is wheelchair accessible. You can make use of a Flemish sign language interpreter free of charge. You need to notify us of this when you book and should do so at least three weeks before your visit.

Kapellen

Rail bikes

Fortsteenweg
2950 Kapellen
Tel. +32 474 481 603
E-mail: reservatie@spoorfietsen.be
Website: www.spoorfietsen.be



Cycle 'in the tracks of the soldiers', from Kapellen to Brasschaat and back. Take your place on a rail bike, listen to the instructions and pedal for 5 km. En route, you ride through the forest in a historically valuable and unspoiled landscape. After an hour of pedalling, you arrive at Perron Noord, a former military camp located next to Belgium's oldest military airfield. Here you can enjoy a well-earned break. Be sure to take a look at

www.perron-noord.be. Reservations can be made on info@perron-noord.be.

Please notify your arrival in advance so that the operators are informed and can make the necessary preparations. Access to the rail bikes is via a gently sloping concrete platform. There is a spacious flat zone at the entrance to the family bikes and the group bikes. Finally, a movable ramp gives you access to the bikes.

Lier

Zimmer tower complex

Zimmerplein 18
2500 Lier
Tel. +32 3 800 03 95
E-mail: info@zimmertoren.be
Website: www.zimmertoren.be/?lang=en



In the Zimmer tower and the Zimmer pavilion, you learn about the life work of Louis Zimmer: the Jubilee Clock, the Astronomical Studio and the Wonder Clock. For wheelchair users who (unfortunately) cannot enter the tower, an audio-visual installation has been developed so that they too can see what is going on in this historic tower.

In front of the museum, there is a bronze scale model of the Zimmer tower with braille lettering. The Zimmer pavilion is accessible for wheelchair users and has adapted sanitary facilities.

Mechelen

Hof van Busleyden

Sint-Janstraat
2800 Mechelen
Tel. +32 15 29 40 30
E-mail: hvb@mechelen.be
Website: www.hofvanbusleyden.be/en



Museum Hof van Busleyden is currently closed due to renovation. The reopening is scheduled for 23 February 2024. In this city palace you learn about the rich period of the Burgundian times and the significance of this era for the city and the world. Meet the various inhabitants of Mechelen along the way: from host Hieronymus van Busleyden to grand dame Margaret of Austria, her cousin Charles V and the reserved hospital nuns.

The museum has good accessibility via the courtyard along Sint-Janstraat. There is a lowered counter with roll under clearance. The passageways are sufficiently wide and the doors open automatically. The different floors are accessible via a lift. Soft ramps and a platform lift bridge level differences between the rooms.

The experience elements are within easy reach and usable. The room texts are easy to read. The renovated shop is also accessible. There is an adapted toilet with sufficient space and grab bars.

Portable chairs and a wheelchair are available. Throughout the museum, there are a number of resting points. There is an audio induction loop at the counter. There is a mix of image and sound throughout the museum. The most important spoken videos are subtitled. There is a free audio guide that offers both in-depth information about the works as well as the hidden voices of history. This guide has not been specifically developed for visitors with a visual impairment.

The lift has an audible and visual signal, and the buttons have braille markings. There are mostly clear guiding lines and contrasts, for example lines in LED lighting or with colour differences. In the dark hall with the altarpiece cabinets, this is a little more difficult.

The signage is clear. The museum continues to work on the expansion of its offer for visitors with a visual or hearing impairment, for example, through an expansion of the audio tour.

For those in need of a calm environment, the museum organises the Silent Visit, a sensory-friendly way of visiting the museum.

Mechelen

Dossin Barracks

Goswin de Stassartstraat 153
2800 Mechelen

Tel. +32 15 29 06 60

E-mail: info@kazernedossin.be

Website: www.kazernedossin.eu/en/



Dossin Barracks is a special place for remembrance of the Holocaust in Belgium. From here, more than 25,000 Jews and Roma were assembled and put on trains mainly to Auschwitz-Birkenau.

At the entrance, safety panels limit the passageway to 82cm. The museum otherwise has good accessibility and has a lift. In the temporary expo spaces, some doors are too heavy to open on your own. Most experience elements are within easy reach. Both the accessible toilets are spacious enough and have grab bars. The shop is also accessible. An audio guide is available. Most of the videos can be viewed with subtitles for the hard-of-hearing visitors.

Mechelen

Toy Museum

Nekkerspoelstraat 21
2300 Turnhout

Tel. +32 15 55 70 75

E-mail: info@speelgoedmuseum.be

Website: www.speelgoedmuseum.be/EN/homeEN.html



(Re)discover the toys of your childhood and those of your parents and grandparents! The recognisability of the collection ensures that the Mechelen Toy Museum is relatable to all. The museum is fully accessible for

visitors with a physical disability. Mechelen Toy museum will be moving in the summer of 2024. Check the opening hours on our website www.speelgoedmuseum.be/EN/homeEN.html

The museum is accessible for wheelchair users. You may need some help when opening the heavy entrance door. You can also use a push on the long and steep ramps to the first floor. Before your visit, take a look at www.speelgoedmuseum.be/plan%20je%20bezoek/toegankelijkheid.html.

Thanks to the relatable theme, the Toy Museum Mechelen is very accessible for visitors with an intellectual disability. The website contains the step-by-step guide 'Visit to the Toy Museum' so that visitors with autism can prepare for their museum visit in advance.

Mechelen

Sports and leisure centre De Nekker

Nekkerspoel-Borch 19
2800 Mechelen

Tel. +32 15 55 70 05

E-mail: reservatie@denekker.be

Website: www.denekker.be/en.html



On the outskirts of Mechelen lies a sports and recreation domain that is best known for the stretch of beach that offers relaxation and fun to thousands of visitors each summer. On this site of 65 hectares of green, there is not only a lake with a swimming zone and beach, but also playgrounds, an educational water playground, extensive indoor and outdoor sports accommodation, a skate street, an indoor playground "Nekki" and an indoor swimming pool, the Nekkerpool. Furthermore, you can also enjoy the on-site catering facilities or stay overnight in one of the lodgings. Easily accessible via paved roads.

The Nekkerpool swimming pool is fully adapted for visitors with a disability. There are adapted changing rooms and accessible toilets and the target group bath is equipped with a hoist. Visual guide available: www.toerismevoorautisme.be/portfolio/de-nekker/.

Mechelen

Technopolis

Technologielaan 1
2800 Mechelen

Tel. +32 15 34 20 00

E-mail: info@technopolis.be

Website: www.technopolis.be/en/



Technopolis is not a museum, it is a 'do' centre. It is the place for anyone who wants to learn about all kinds of things about science and technology. Before your visit, take a look at www.technopolis.be/en/accessibility-and-facilities/.

Technopolis has its own large car park with three adapted spaces and is easy accessible by bus. The long and obstacle-free entrance path is on a slope. The entrance to the 'do' centre has wide automatic sliding doors. The reception desk has a lowered part with roll under clearance. There is a natural straight guiding line from the car park to the entrance. This consists of the approximately 50 m long façade line of the building. In the entrance hall or foyer, there is an artificial guiding line on the floor to the reception desk from the entrance door. The lift buttons have braille markings and there are studs at the top of the stairs. In the large expo hall, there is a great deal of natural light thanks to the large and high glass walls. The very spacious interactive exhibition is spread over two levels that are connected by a fairly steep and very long ramp. If necessary, you can also take the lift which is sufficiently spacious. However, going downwards is only

possible when accompanied by a member of staff.

The interactive exhibition or the 'do' centre consists of a large hall with two levels with lots of space to manoeuvre. It has a very extensive and varied selection of 'do' devices and experience elements. Most of the devices offer good accessibility to the wheelchair user. There are also a few higher-placed devices that you reach via a ramp or, exceptionally, only via stairs. Some experience devices have (mostly) vertical touch screens. In the adjoining children's 'do' centre, certain installations have limited free passage. The workshop rooms generally have good accessibility, except that the doors are sometimes difficult to operate because of their round doorknobs. The same applies to meeting rooms. The Kegel auditorium, with its steep seating area, can only accommodate a few wheelchairs at the front. The multi-purpose rooms such as the Einstein provide good accessibility. In most workshops and meeting rooms there are tables with roll under clearance.

The restaurant has wide passageways (except here and there between the tables). The buffet furniture does not have roll under clearance, however the tables do. Certain dietary products are available on request.

There is also sufficient manoeuvring room in the shop, but some merchandise is placed too high or low. Regular wheelchairs are available as well as an all-terrain wheelchair with wide tyres for the (temporary) outdoor exhibition. Both on the ground floor and on the lower floor, wheelchair users can find adapted sanitary facilities. The 4 adapted toilets in the building have sufficiently wide doors. The toilets are equipped with 2 folding armrests (except for the toilet for the events which has 1). Because of the position of the wash hand basin and the waste bins in the adapted toilets at the reception, the events and

by the auditorium, the transfer and manoeuvring spaces are very limited. In the adapted toilet by the tower, a waste bin hangs on the wall in the transfer space next to the toilet bowl. The accompanying wash hand basins, however, are accessible.

Mechelen

Planckendael Zoo

Leuvensesteenweg 582
2812 Muizen

Tel. +32 15 41 49 21

E-mail: info@kmda.org

Website: www.zooplankendael.be/en/



Planckendael ZOO is much more than just a zoo. On the 40 hectare site, you can admire exotic animals, go on an adventure journey and there is plenty of space for children to play.

The park has good accessibility. There are accessible toilets everywhere, except in De Ooievaar. Ten wheelchairs are available upon reservation. The restaurants are also accessible. There are reserved parking spaces near the entrance. For more information, please contact the booking service: +32 3 224 89 10.

Mol

Water train/WheelWaver

CrazyIdee vzw
Zilvermeerlaan 9
2400 Mol

Tel. +32 485 37 02 30

E-mail: crazyideevzw@yahoo.com

Website: www.crazyideevzw.be



WheelWaver (wheelchair sailing): This wheelchair boat has a fully electric drive and is easy to steer with a joystick. You can move around on the water completely independently and in your own wheelchair. Take the helm yourself,



choose your own course and experience the peace and tranquillity on the water at your own pace. Your partner or a companion can also come along with you, the choice is yours.

FloatXpress (water train):

This unique water train is for everyone! Less mobile people in the group? No problem! They are easy to board and disembark from on the beach or at the jetty, so that wheelchair users can enjoy the voyage from their own wheelchairs.

Nijlen

Visitors' centre Briljante Kempen

Spoorweglei 42
2560 Nijlen

Tel. +32 3 481 81 48

E-mail: info@briljantekempen.be

Website: www.briljantekempen.be



Next to the restored diamond-cutting establishment Lieckens, you find the Kempens Diamond Centre. Here you learn the story of the diamond industry in the Kempen and find out what the 'little stone' has meant for prosperity in the many Kempen villages.

The reachability and accessibility of the entrance is good. The counter has a lowered section, with limited roll under clearance. There is a good lift to the upper floor. The passageways are sufficiently wide. There is a replica of the element

with the grinding methods that can be handled. The visitors' centre also has a tablet that you can use to view information on your lap or at the counter with roll under clearance. Most objects and panels are within easy reach and visible or legible.

In the toilet the turning space is a little tight. Grab rails are fitted and you have the necessary manoeuvring space on either side of the toilet. The wash hand basin has roll under clearance. Visual contrasts are provided. There are braille markings on the lift buttons. There is audio support for the videos and some info panels.

Olmen

Pakawi Park

Bukenberg 45
2491 Olmen

Tel. +32 14 30 98 82

E-mail: info@pakawipark.be

Website: www.pakawipark.be/pk2/?lang=en



No less than 250 different animal species, the one hairier or noisier than the other, all live in the exotic Antwerp Kempen. But a visit to Pakawi Park is far more than just a day of watching animals. It is a sensory total experience that amazes, touches and inspires. You not only learn how the animals live in their natural habitat, you also play an active and fascinating role in their story.

Pakawi Park is largely accessible to wheelchair users via paved paths. The restaurant and the park itself are equipped with accessible toilets.

The guides can customise their tours for visitors with visual and/or intellectual disabilities. A visual guide for visitors with autism is available: www.toerismevoorautisme.be/portfolio/pakawi-park/.

Puurs

Visitor centre "Duvel Depot"

Breendonk-Dorp 66
2870 Puurs

Tel. +32 3 866 95 21

E-mail: brouwerijbezoek@duvel.be

Website: www.duvel.com/en-gb/



The Duvel Moortgat brewery offers you various brewery experiences. Would you like to drop by for a guided tour of the site or have your senses stimulated with a tasting? Are you a complete layman or does your knowledge extend a little further? You will undoubtedly discover what you are looking for.

There is no threshold at the entrance. The lift to the floor above is rather small, but accessible with a standard manual wheelchair. Of the spaces to be visited, only the bottling plant is not accessible. You can reach other spaces via the lift and ramps. The spaces with an explanation of the brewing process, view of the fermentation and lagering, film on

the malt loft, shop and café are all accessible (with help). There is a spacious adapted toilet with grab bars, although the fixed grab bar is difficult to use.

Sint-Katelijne-Waver

Vegetable museum 't Grom

Midzelen 25
2860 Sint-Katelijne-Waver
Tel. +32 15 31 50 55
E-mail: info@tgrom.be
Website: www.tgrom.be



't Grom is the museum of the Vegetable district that stretches from Aartselaar to Rotselaar and from Zemst to Ranst. For 150 years, this region has been the cradle for pioneers and their innovations in vegetable growing: from the discoverer of chicory, via the inventor of the leek punching machine, to the inventor of organic pollination. In the heart of the vegetable district, in the garden village of Sint-Katelijne-Waver, the open-air museum pays tribute to the courage and success of pioneers and horticulturists in horticulture. The entrance to the museum is equipped with wide automatic sliding doors. The reception desk does not have roll under clearance. The passageways in the sheds are obstacle-free and sufficiently wide. Occasionally there is a local narrowing, such as in the storage tunnel and at the exit of the 'under the ground' space. There is an adapted toilet near the reception desk. However, the space is rather small with limited transfer space. There is only a grab bar on the open side of the toilet. The garden paths in dolomite are sufficiently wide everywhere. Scattered around the gardens there are several benches. There are adapted parking spaces near the entrance. The information texts are generally readable. Most display cases and exhibition furniture are usable and are visible. Only the listening

box of the fairy tale room is not easily accessible due to its limited dimensions and the threshold. The long entrance path has a natural guiding line (paved path opposite lawn). The garden paths are also clearly bordered. There is auditory support during the presentation. There are also various types of accompanying audio guides. For example, there is an audio guide with fluorescent buttons for the partially sighted and an audio guide with a neck audio induction loop for the hard of hearing.

Turnhout

Beguinaage Museum

Begijnhof 56
2300 Turnhout
Tel. +32 14 42 12 48
E-mail: begijnhofmuseum@turnhout.be
Website: www.begijnhofmuseum.be



Time seems to have stood still in the Beguinaage Museum. The museum lets you gaze at the vanished world of the beguines, with utensils and art objects that belonged to them. Beguines did not make a vow of poverty and they determined their own rules for living. Exceptional ladies! The museum is accessible with assistance and has an adapted toilet. The Beguinaage church is only accessible to groups and with a guide (by appointment via Tourism Turnhout: +32 14 44 33 55).

Turnhout

Taxandria Museum

Begijnstraat 28
2300 Turnhout
Tel. +32 14 43 63 35
E-mail: taxandriamuseum@turnhout.be
Website: taxandriamuseum.turnhout.be/en



The Taxandria Museum portrays the history and culture of Turnhout and the Antwerp Kempen. The sixteenth-century museum building, the beautiful 'Huis metten Thoren', was once inhabited by prominent families. As a visitor, you can hear the prominent guests speak thanks to the listening phones of 'Radio Taxandria' that can be found in the various museum rooms. From now on 'Radio Taxandria' is also available in a visual version, in which, among other things, the lace worker and the archaeologist take you through the history of the region in Flemish Sign Language.

Verdi: wheelchair accessible boat

Tel. +32 3 711 38 21
E-mail: info@rivertours.be
Website: www.rivertours.be/en?url-language=en



Better cycling and walking paths, cleaner water, new nature and flood zones, panoramic views, idyllic places along the waterfront, fascinating sights, new residential sites on the banks, ... There is so much to discover on and around the waterways.

The Verdi is the wheelchair accessible boat from Rivertours. You board via a 1-metre-wide gangway. You may need some assistance. A platform lift takes you to the upper deck and the accessible toilet. This offers just about enough space and grab bars.



Monuments and buildings

Antwerp

Cathedral of Our Lady

Groenplaats 21
2000 Antwerp
Tel. +32 3 213 99 51
E-mail: info@dekathedraal.be
Website: www.dekathedraal.be/en



The Cathedral of Our Lady in Antwerp is the largest gothic church in the Low Countries. Today, you still find four masterpieces by Rubens in the cathedral: The elevation of the cross (triptych, 1609-1610), The descent from the cross (triptych, 1612), The resurrection (triptych, 1612) and The assumption of the virgin Mary (altarpiece, 1626).

The checkout has roll under clearance. Furthermore, most of the cathedral is good to visit with a wheelchair. Most of the paintings and art treasures can be viewed. Only the crypt, tower and organ cannot be reached by wheelchair. Guided tours for visitors with a visual impairment or an intellectual disability are available on request.

Antwerp

St. Charles Borromeo Church

Hendrik Conscienceplein 12
2000 Antwerp
Tel: +32 477 62 37 94
E-mail: info@scba.be
Website: www.scba.be



This church is the Rubens church par excellence. The Jesuits built this typical Baroque church between 1615 and 1621 with the assistance of Rubens. The apse of the main altar, the Our Lady's chapel and the many sculptures and woodcarvings still bear witness to the former splendour and grandeur. You may need help to get into the church via a steep ramp. The nave, aisles and side chapels with the majority of the paintings are easily reached with the wheelchair. The crypt, sacristy and lace room can only be reached via stairs.

Antwerp

St. Paul's Church

Sint Paulusstraat 22
2000 Antwerp
Tel. +32 494 44 82 53
E-mail: sintpaulusvrienden@proximus.be
Website: www.sintpaulusantwerpen.be/en/



The stunning interior contains more than fifty paintings by famous Antwerp masters such as Rubens, Van Dyck and Jordaens; more than 200 sculptures, magnificent baroque altars and sculpted church furniture that is among the finest in the world.

You may need some help, but feel free to ask the reception staff when you arrive. To get into the church itself, there is a platform lift that is 81 cm wide and 97 cm deep. You may also need some help here. Feel free to ask the reception staff for assistance. Most parts of the church are accessible. You may still need some help on the ramp to the chancel. The treasury is also accessible, although not all objects are easy to see or to reach. The cloister building is accessible. The eighteenth-century calvary (next to the church - corner of Veemarkt / Zwartzustersstraat) is only accessible via a step of about 10 cm. There is also a step of about 10 cm to the Calvary monument. The Friends of St. Paul are never far away to help when needed. They wish every visitor a beautiful visit to St. Paul's Church, one of the five monumental churches of Antwerp.

Antwerp

Town Hall

Grote Markt 1
2000 Antwerp
Tel. +32 3 338 80 20
E-mail: info@visitantwerpen.be
Website: visit.antwerpen.be/en/info/town-hall



Via the new central entrance hall on the Grote Markt, you can enter the large foyer and the temporary exhibition area for free. The other floors of the impressive building can only be explored with a guide. View all tours on: www.experienceantwerp.be/en/venue/city-hall-antwerp/

Lier

Beguinaage

Begijnhofstraat
2500 Lier
Tel. +32 3 800 05 55
E-mail: info@visitlier.be
Website: www.visitlier.be/en/see/heritage/beguinaage



The Beguinaage of Lier was founded in 1258 and is thus one of the oldest in Flanders. It has been recognised by UNESCO as a World Heritage Site since 1998.

As a wheelchair user, please take the many cobblestones into account.

Mechelen

Beguinaage church

Nonnenstraat 28
2800 Mechelen
Tel. +32 15 29 76 54
E-mail: visit@mechelen.be
Website: visit.mechelen.be/beguinaage-church



The access paths to and around the church consist of convex cobblestones. The entrance to the church is threshold-free and there are three sufficiently wide double doors. The first doors remain open when the church is open for visitors. The second entrance vestibule has limited circulation space.

The church is accessible for wheelchair users. The seats are positioned on a 10cm raised platform. Everything is clearly visible from the aisle.

Mechelen

Chapel of the Holy Spirit

Minderbroedersgang 1-3
2800 Mechelen
Tel. +32 468 42 04 45
E-mail: info-mechelen@hetkunstuur.com
Website: www.hetkunstuur.com/en/mechlin



Poor people used to come to this medieval building to ask for assistance. Today, the chapel is home to 'Het Kunstuur' that exhibits top works of art. The Kunstuur exhibits top pieces from the period 1880 - 1950. For each painting, a story is told by a well-known or less well-known Flemish person. The artworks are illuminated one by one. You can hear music and stories via a headphone. A visit to the exhibition takes exactly one hour and can start every 20 minutes for groups of a maximum of 8 people.

There are specially reserved parking spaces diagonally in front of the chapel. At the entrance there is a step of 17 cm. A movable ramp is provided to bridge the height difference. The door has sufficient passage width, but is heavy to open. The counter attendant has a view of the entrance and will provide help where necessary. There is a lowered counter. The counter does not have roll under clearance. The route through the

various rooms takes you through passageways which are sufficiently spacious. There is an automatic door to space 1 & 2 and automatic curtains between spaces 1 & 2. The passageway between the 2nd and 3rd exhibition spaces includes a ramp. Two wheelchairs and museum chairs are available. There is an adapted toilet with enough manoeuvring space in front of and next to the toilet bowl, but the turning space is somewhat limited. Two grab bars have been fitted. The wash hand basin has roll under clearance.

Mechelen

Church of Our-Lady-across-the-Dyle

Onze-Lieve-Vrouwekerkhof 1
2800 Mechelen
E-mail: torensaandedijle@mechelen.be
Website: torensaandedijle.mechelen.be/onze-lieve-vrouw-over-de-dijlekerk



This church was built in the fourteenth and fifteenth centuries at the place where the first parish church of Mechelen was probably situated. There are some masterpieces there, with Peter Paul Rubens' The Miraculous Draught of Fishes being the highlight. Many works of art were commissioned by the Brotherhood of Our-Lady-of-Sorrows, a devotion supported by Philip the Handsome and Margaret of Austria, among others. The entrance to the church under the west tower is wide and threshold-free. The draught vestibule behind the spacious portal has very heavy entrance doors and there is little manoeuvring space. The church is very spacious with plenty of circulation space in the side aisles, transepts and ambulatory. The three-aisled nave and the transepts are on the same level. The choir, ambulatory and choir chapels are higher. In addition to the steps, the ambulatory is also reachable via a dangerously steep

ramp. Many items of interest are visible from the nave, the side aisles and the ambulatory. Two choir chapels with display cases are only reachable via a step. You can visit the church virtually via www.virtueelmechelen.be.

Mechelen

Basilica of Our-Lady-of-Hanswijk

Hanswijkstraat
2800 Mechelen

E-mail: torensaandedijle@mechelen.be

Website: torensaandedijle.mechelen.be/onze-lieve-vrouw-van-hanswijkbasiliek



The Our-Lady-of-Hanswijk church is one of the most important realisations of sculptor-architect Lucas Faydherbe. The original construction concept is a testament to his inventive spirit. It is one of the first domed churches in the Low Countries. In 1987, this church was elevated to Basilica by Pope John Paul II.

The entrance to the church is threshold-free and has a wide door and a spacious portal. However the draught vestibules offer too little free space when the doors are closed.

The basilica is very spacious and has plenty of free circulation space. All items of interest, including the miraculous statue of Our Lady, are accessible and visible. The separate candle chapel with a reproduction panel of the statue of Mary has a somewhat narrow entrance door (80 cm) and the space at the candle tables is limited.

Lendable sheets in four languages provide the most important information. You can visit the church virtually via www.virtueelmechelen.be.

Mechelen

St. John's Church

Sint-Janskerkhof
2800 Mechelen

Tel. +32 15 29 40 32

E-mail: torensaandedijle@mechelen.be

Website: torensaandedijle.mechelen.be/sint-janskerk



The Gothic Church of St. John-the-Baptist-and-St. John-Evangelist, popularly known as St. John's Church, largely dates back to the late 14th and mid-15th centuries. Rubens' baroque Triptych The Adoration of the Magi in the high altar is the highlight of the many church treasures.

The entrance to the west tower is wide and threshold-free. The draught vestibule behind the spacious portal has heavy entrance doors, but there is sufficient manoeuvring space. The church is very spacious with plenty of circulation space in the side aisles, the main nave and the transepts. The three-aisled nave and the transepts are on the same level. The Sacrament Chapel and the chancel are two steps higher, but a ramp has been placed. You may perhaps need some help with that. Most of the items of interest are visible from the side aisles, the nave and the transepts. The murals in the tower room are only accessible via a narrow staircase.

A lendable sheet in three languages and a touch screen provide more information. You can visit both the church and the murals virtually via www.virtueelmechelen.be.

Mechelen

St. Rumbold's Cathedral

Onder den Toren
2800 Mechelen

Tel. +32 15 29 76 54

E-mail: visit@mechelen.be

Website: www.kathedraalmechelen.be



The church was built starting in the thirteenth century in honour of St. Rumbold, and from the very beginning it was conceived as a structure designed to impress. After a series of building campaigns, it became the eye-catcher of the city, with the fifteenth-century tower as the pièce de résistance.

On the Grote Markt side, there is a threshold-free entrance. The access path is laid out in convex cobblestones. The entrance door is sufficiently wide, but the vestibule doors are heavy to open. The nave, the side aisles and the transept are all accessible. The large sacrament chapel can be reached via a fairly steep ramp. The tower itself is not accessible by wheelchair, but you can visit it virtually via www.virtueelmechelen.be. The cathedral contains a wooden model of the church and the tower that you can touch. Outside there is also a bronze miniature version.

Mechelen

Town Hall

Grote Markt 1
2800 Mechelen

Tel. +32 15 29 76 54

E-mail: visit@mechelen.be

Website: visit.mechelen.be/en



Mechelen Town Hall consists of three parts; Keldermansvleugel or the Palace of the Grand Council, the Belfry and the Cloth Hall. Since 1914, these buildings have officially served as the Town Hall.

The inner courtyard of Mechelen Town Hall is accessible to visitors. Both access paths are laid out in cobblestones. On the Befferstraat side, these are flat cobblestones; on the Grote Markt side they are more convex.



Walking & Cycling

Antwerp

"On Wheels"

Koningin Elisabethlei 22

2018 Antwerp

Tel. +32 3 240 63 65

E-mail: jana.deschepper@provincieantwerpen.be



"On Wheels" -quality wheelchair walks in our provincial green and recreation domains - that is what we aimed for in collaboration with Camino vzw. Not only do you have a choice of distance, degree of difficulty and adapted experience, you can also confidently make your visit into a day trip that includes accessible catering and other activities. All information can be found under 'On Wheels' on www.routeyou.be and in the On Wheels app.

Discover the beautiful nature during a walk or bike ride, come and play mini-golf or make use of the pedal boats and enjoy a well-deserved break on the terrace of the brasserie. Walking and cycling node routes wind round and through the domain and you can explore the 7 giant trolls created by Danish artist Thomas Dambo.

There is adapted parking, many walking trails are paved, there are adapted toilets and an adapted outdoor playground that is accessible for every child. The One World bridge is also accessible. Some trolls are harder to get near because of stairs or uneven ground. There is a lift at the main entrance and also a lift and an adapted toilet in the central building De Pitte (where the reception desk and the conference centre are). We do not have objective data about this.

The 4 km long city walk takes you past the most beautiful spots and monuments of the 'Merciful City'. Let yourself be guided by the copper wayfinding studs and find out about the wide diversity that Geel has to offer: the old historic buildings, the convivial shopping streets and the mysterious paths to oases of tranquility right there in the city centre.

The walk starts at the tourism and city entertainment service on the Markt.

You can enjoy the walk on your own or with the help of an accompanying brochure.

The city walk is suitable for wheelchair users and pushchairs.

Boom

Provincial Recreation Domain De Schorre

Schommelei 1 bus 1

2850 Boom

Tel. +32 3 880 76 00

E-mail: onthaal@deschorre.be

Website: www.deschorre.be



Geel

City walk

Markt 1

2440 Geel

Tel. +32 14 56 63 80

E-mail: toerisme@geel.be

Website: www.visit-geel.be/stadswandeling



Heist-Op-Den-Berg

Provincial Green Domain De Averegten

Boonmarkt 4a

2220 Heist-op-den-Berg

Tel. +32 15 22 81 00

E-mail: averegten@provincieantwerpen.be

Website: www.provincieantwerpen.be/aanbod/dvt/averegten.html



The Provincial Green Domain De Averegten (100 hectares) is a unique domain thanks to the natural alternation between trees and meadows. Of the various



walking trails, the red route (3.3 km) is specially designed for wheelchair users and pushchairs. At the Blokhut and the reception building, there are accessible toilets and adapted picnic tables. In De Averegten, you can also find an accessible botanical garden and tavern Boshuis with its large terrace next to the playground. A visual guide for visitors with autism is available: www.toerismevooraautisme.be/portfolio/de-averegten-stappenplan/.

Herselt

Provincial Green Domain Hertberg

Diestsebaan 28
2230 Herselt
Tel. +32 14 55 88 00
E-mail: hertberg@provincieantwerpen.be
Website: www.hertberg.be



With its 236 hectares, Provincial Groendomein Hertberg is an seemingly endless area of forest and nature. The domain is part of the former Merode forest and has been continuously forested since 1775, which is unique in Flanders. In Hertberg you can walk, cycle or go mountain biking and there is even a bridle trail. For visitors with a wheelchair, there is a paved accessible path of three kilometres. This is best reached from the car park of tavern Mie Maan, Diestsebaan in Herselt.

Kalmthout

Butterfly Path

Putsesteenweg 129
2920 Kalmthout
Tel. +32 3 620 18 30
E-mail: devroente.omgeving@vlaanderen.be
Website: omgeving.vlaanderen.be/de-vroente



The Butterfly Path in the Kalmthoutse Heide is an educational footpath adapted for blind and partially sighted visitors, developed by De Vroente, Sustainable Education Point. You start at Vroente, Putsesteenweg 129 in Kalmthout or at Heide railway station. With the free "butterfly path" app, blind and partially sighted visitors are guided through the route with 7 info and experience points. More information can be found on: omgeving.vlaanderen.be/wandelpad-vlinder-%E2%80%93-aangepast-voor-blinden-en-slechtzienden.

NEW Kasterlee

The Beasty Foresters

Lichtaartsebaan 45
2460 Kasterlee
E-mail: toerisme@kasterlee.be
Website: www.visitkasterlee.be/product/823/de-beestige-bosbewoners-een-bospel-met-puzzelstukken



A hike of approximately 4.3 km for children between 7 and 12 years where, with GPS device in your hand, you search for ten puzzle pieces of animals hidden in the forest. In an accompanying booklet, there are fun facts about all the animals and an accompanying fun assignment. You walk on an unpaved and hilly terrain, thus climbing is part of the fun. Parking is free of charge at the Slapende Reus car park, Lichtaartsebaan 45 in Kasterlee. That is where the hike starts. This forest game is also accessible for deaf and hard-of-hearing children. When you make your reservation, inform the tourist assistant that you are deaf or hard-of-hearing and they will give you a sheet with QR codes that are linked to short videos in Flemish Sign Language.

Kasterlee

Walking with the Joëlette

Markt 42
2460 Kasterlee
Tel. +32 486 20 54 19
E-mail: info@vvvkasterlee.be
Website: www.visitkasterlee.be/product/711/joëlette-zuiderkempen and www.wandelgemeente.be



The Joëlette is a portable wheelchair that allows you - with the help of 2 strong carriers - to enter even difficult terrain. This means that the Joëlette can also be used

for nature walks and mountain trips. You can hire a Joëlette all year round from the Kasterlee-based organisation IE. IE has 4 of these wheelchairs at its disposal and volunteers are available on request to accompany the walk. More information about prices and renting Joëlettes: www.ievw.be/joelette.

NEW Kempen route

2000 Antwerp
E-mail: toerisme@provincieantwerpen.be
Website: www.provincieantwerpen.be/content/provant/nl/aanbod/dvt/toerisme-provincie-antwerpen/drempelvrij-toerisme/drempelvrij-fietsvakantie.html



For those who are less mobile or who venture out with an “extraordinary” bike, the Kempen route offers all the possibilities for a successful cycling holiday. Dozens of volunteers screened the Kempen route (100 km) and this yielded a detailed kit for an accessible cycling holiday via the Kempen route in the province of Antwerp. You can find the kit via the following link: <https://www.provincieantwerpen.be/content/dam/provant/dvt/TPA/drempelvrijtoerisme/Download%20hier%20het%20draaiboek%20-%20Bouwpakket%20voor%20een%20drempelvrij%20fietsvakantie.pdf>.

Lichtaart

Walking with Wheels

Markt 42
 2460 Kasterlee
Tel. +32 14 84 85 19
E-mail: toerisme@kasterlee.be
Website: www.visitkasterlee.be/product/896/themawandelingen-met-wielen



Kasterlee wants to be an accessible (walking) municipality for everyone.

This is why a wheelchair path was developed in Lichtaart. The paved footpath runs through the wooded area and over the rolling landscape of the Witte Bergen and the Hoge Bergen of Lichtaart. You can choose the full loop of 4.7 km or a shortened one of 2.7 km. Request your brochure free of charge via en.visitkasterlee.be or via +32 14 84 85 19.

Lier

City walk

Grote Markt 58
 2500 Lier
Tel. +32 3 800 05 55
E-mail: info@visitlier.be
Website: www.visitlier.be/en/home



The Havenpad (3.3 km), the Nazarethpad (6.9 km) and Pallieter-Polderpad (5 km) are nature walks that, with help, are accessible to wheelchair users. The Timmermanspad (5.2 km) highlights historic items of interest. In the Beguinage, the old cobblestones make passage difficult, but 3 entrances provide an alternative view. The signage is in the form of 6-sided white boards with a coloured arrow. At each starting point there is a clear map of the route.

The cobblestones in the beguinage make things less convenient for wheelchair users. But as an alternative, they have a view from each of the six entrances. Work to make parts of the Beguinage more wheelchair-friendly is planned for the near future.

Mechelen

Dementia-friendly walking

Vleeshouwerstraat 6
 2800 Mechelen
Tel. +32 15 29 76 54
E-mail: visit@mechelen.be
Website: visit.mechelen.be/dementie vriendelijke-wandelingen?translate=en



Mechelen is a dementia-friendly city and visitors with dementia can now experience this, among other things, during the new dementia-friendly walks. Choose the ‘Burgundian walk’ or ‘Nature in the city’. The walks are structured in such a way that they respond to the participants’ memories and senses. Old stories resurface and different senses are stimulated. Together with your walking partner, you enjoy life in the city and the blissful spots of nature that you encounter along the way. Or you can go for walks in the Tivoli domain. Here you can choose to take a long or a short walk through the farmyard and the petting farm.

Mechelen

Accessible heritage walk with guide

Vleeshouwersstraat 6
 2800 Mechelen
Tel. +32 15 29 76 54
E-mail: visit@mechelen.be
Website: visit.mechelen.be/mechelen-accessible-for-everyone



Set off with a Mechelen city guide and discover Mechelen’s most beautiful spots. Historical monuments, gems in the greenery, charming spots by the water? Everything is within walking or rolling distance. We turn the spotlight on a top moment in the



story of Mechelen: the Burgundian period. The time of Margaret of Austria and Margaret of York. Two fascinating women who made their mark on the Dyle City. This walk follows in the footsteps of these powerful ladies. We have marked out an attractive route with as few obstacles as possible. In the historic centre of Mechelen, you will find that there are quite a lot of small cobblestones. This walk goes partly over cobblestones, which are mostly flat and well laid. There is often a strip that is more manageable. Convex cobblestones have been avoided as much as possible. Older tourists, holidaymakers with a temporary or permanent disability or visitors in need of extra comfort can explore the city with peace of mind. A customised walk can also be arranged if there are specific wishes.

Mol

Provincial Recreation domain Zilvermeer

Zilvermeerlaan 2
2400 Mol

Tel. +32 14 82 95 00

E-mail: info@zilvermeer.be

Website: www.zilvermeer.be/en.html



Swimming, playing, sports, walking, fishing and so much more, you can do it all at the Zilvermeer. The domain is open

all year round, from sunrise to sunset, and has a wide range of options for all ages, including five catering establishments and numerous facilities that guarantee a pleasant day out. Besides the accessible campsite and holiday homes, there are adapted diving facilities, an accessible mini-golf course, adapted sanitary facilities and plenty of paved walking and cycling paths. Feel like visiting the sandy beach of our inland sea? Borrow a Wombat wheelchair!

Oud-Turnhout

Landschap De Liereman

Schuurhovenberg 43
2360 Oud-Turnhout

Tel. +32 14 42 99 66

E-mail: bc.landschapdeliereman@natuurpunt.be

Website: www.deliereman.be



In the Kempen, between Oud-Turnhout and Arendonk, you can find Landschap De Liereman, an old and protected nature reserve with cork-dry land dunes and sodden peat bogs. In the visitors' centre, enjoy a drink or explore the small shop with regional and nature products. Seven walking trails, a play forest and plenty of grazers make it a trip never to be forgotten.

There are two adapted parking spaces at the visitors' centre. The centre has good accessibility. Part of the counter has roll under clearance and the passageways are

wide. Most experience elements are usable and objects and texts are clearly visible and readable. The shop, cafeteria and terrace are also accessible. There are tables available with roll under clearance. Before and in the adapted toilet, the turning room is somewhat tight, but it is usable. There is sufficient manoeuvring space next to and diagonally in front of the toilet bowl. The wash hand basin does not have roll under clearance. There is a care table in the women's toilet. There is one wombat - an all-terrain wheelchair - available if you want to take a nature walk along the unpaved paths. Along the cycle path you can also visit part of the area with a regular wheelchair. In 2017, a new viewing hut was installed 300 metres from the visitors' centre, which is accessible with both a wheelchair and the wombat. The road to it is usually also doable with a regular wheelchair.

Retie

Village walk

Markt 1
2470 Retie

Tel. +32 14 38 92 30

E-mail: toerisme@retie.be

Website: www.retie.be/wandelen



The Village Walk is a themed walk suitable for wheelchair users: www.retie.be/dorpswandeling.



Retie

Provincial Green Domain Prinsenvolk

Kastelsedijk 5
2470 Retie

Tel. +32 14 37 91 74

E-mail: prinsenvolk@provincieantwerpen.be

Website: www.provincieantwerpen.be/aanbod/dvt/prinsenvolk.html



The 215-hectare Prinsenvolk has several signposted walking trails, including the 2.3-km red route suitable for wheelchair users. In the domain, there are various ponds and a bird-watching wall, which gives the domain an absolute added value. Prinsenvolk regularly organises events, guided walks and scavenger hunts; all information can be found on the website.

Schoten

Accessible walks

Tel. +32 3 680 32 54

E-mail: toegankelijk@schoten.be

Website: www.schoten.be/10-rustige-rolstoelwandelingen-in-schoten



The municipal has marked out 10 wheelchair-accessible walking routes for visitors with a disability, signposted with red arrows and a wheelchair logo. They take

you to all the elements of the municipality: the centre, the villa neighbourhoods, the canal and the nature reserve Vordenstein. The distances vary between 2.3 and 4.4 km. You can download the walks for free via www.schoten.be/10-rustige-rolstoelwandelingen-in-schoten. The folder is also for sale for € 2.00 at the Outpoint in the library, the service centres and at the reception desk of the town hall or by ordering by e-mail from toegankelijk@schoten.be.

Accessible cycling loops in the province of Antwerp

Koningin Elisabethlei 22
2018 Antwerp

Tel. +32 3 240 63 90

E-mail: liesbet.dewit@provincieantwerpen.be

Website: www.kempen.be/iedereen-fietst



Cycling in the Kempen forests or along the water in Scheldeland: it's possible with an adapted bike. Tourism Province of Antwerp has marked out four beautiful loops for you, and supplemented them with accessible sights of interest and catering establishments. The loops will be renewed in 2024 and 2025, but be sure to keep an eye on www.kempen.be/iedereen-fietst and www.scheldeland.be/en for the most up-to-date information.

Willebroek

Blaasveldbroek

Het Broek 1
2830 Willebroek

Tel. +32 479 67 94 78

E-mail: hans.vanpraet@vlaanderen.be

Website: www.natuurenbos.be/blaasveldbroek



This domain has numerous walking trails, signposted in the walking node network. There is an overview map at all the entrances to the Het Broek domain. The folder with a map of the walks can be found here: www.natuurenbos.be/blaasveldbroek. In the centre of Het Broek, on the Scheyvaerts domain, there are sanitary facilities, picnic areas, a log cabin (to be used in bad weather) and a playing field. In wet weather or in the winter, the ground surface can be more difficult to navigate and a sturdy guide, possibly equipped with boots, is sometimes necessary.



Car routes

Abbeys route

Koningin Elisabethlei 22-24
2018 Antwerp

Tel. +32 3 240 63 90

E-mail: liesbet.dewit@provincieantwerpen.be

Website: www.kempen.be/route/abdijenroute



Ten centuries old and still fascinating: the Kempen abbeys. Follow the blue and white signs of this car route and learn inspiring stories and discover remarkable heritage. The Abbeys route will be renewed in 2024, so be sure to keep an eye on www.kempen.be/route/abdijenroute for the most up-to-date information.

Scheldelandroute

Koningin Elisabethlei 22
2018 Antwerp

Tel. +32 3 240 63 90

E-mail: liesbet.dewit@provincieantwerpen.be

Website: www.toerismekleinbrabant.be/met-de-auto.html



With 277 kilometres of navigable waterways and numerous large and small lakes, Scheldeland is by far the most water-rich region in Flanders. Follow the hexagonal blue signs with 'Scheldeland route' and explore noble, military and industrial heritage, always with the water in the background. The car route connects absolute highlights

such as d'Ursel Castle, Brik Boom, De Schorre and the city centre of Mechelen, and also offers plenty of accessible stopping spots for a snack and a drink.

Ask in one of the Scheldeland tourist info offices for the attractive brochure with a route map, tourist information and the accessibility details of the participating catering establishments. Or check www.toevla.be for detailed information per building.





5 / FLEMISH BRABANT & BRUSSELS

Information offices

Accessibility provided by Tourism Flemish-Brabant



Tourism Flemish-Brabant has an overview of all the accessible addresses in the Province with something for everyone.

- The fully accessible tourist offer: www.toerismevlaamsbrabant.be/iedereentoerist
- The accessible cycling offer: www.toerismevlaamsbrabant.be/iedereenopdefiets
- The offer for tourists with autism: 11 attractions now also have a step-by-step guide for visitors with autism (in collaboration with Tourism for Autism and Tourism Flanders-Brabant): www.toerismevlaamsbrabant.be/thema/iedereen-toerist/toerisme-voor-autisme

Tel: +32 16 26 76 20

E-mail: toerisme@vlaamsbrabant.be

Website:

www.toerismevlaamsbrabant.be/en

Visit Diest



The entrance is accessible via a fairly steep ramp that is 108 cm wide. There is adequate circulation space. The counter has a lowered section with roll under clearance. Most leaflets and objects are within easy reach from the wheelchair. There is an adapted toilet, but the space is tight and on route to the toilet you may need help with the doors.

Koning Albertstraat 16 a
3290 Diest

Tel: +32 13 35 32 74

E-mail: visit@diest.be

Website: www.visitdiest.be

Tourist visitor centre De Warandepoort



Multilingual touch screens provide a good overview of the various leisure options.

Threshold-free access from the Markt. The accessibility of the entrance is good. There is sufficient circulation space and the counter has roll under clearance. The passageways are sufficiently wide. The experience elements are arranged in such a way that they can be used by all. There are adapted spaces in the underground car park. You can reach the entrance easily via a good lift. Most leaflets are within easy reach.

The texts on the experience elements are available in large print and there is hearing support. Visual contrasts are provided.

Markt 7B

3080 Tervuren

Tel: +32 2 766 53 40

E-mail: toerisme@tervuren.be

Website: www.visittervuren.be/en



Regional Tourist Information Office Tienen



The information office is located at the renovated Grote Markt in Tienen. As well as information and documentation about the Hageland, Flanders and Wallonia, you can also find details of cycling and walking routes and all information about Tienen itself. The Info office also houses the regional shop. There you will find a wide range of regional products. Go there to put together a gift basket - an original and much appreciated gift!

Grote Markt 4
3300 Tienen

Tel: +32 16 24 76 04

E-mail: toerisme@tien.be

Website: www.toerisme.tien.be

There are adapted walks for visitors with a disability. The entrance and office have good accessibility. There is a lowered counter with roll under clearance, although the depth is very limited and you only approach the counter via a ramp (next to a staircase). Most leaflets and brochures are within easy reach, however the top rows are somewhat more difficult to reach.

In the adapted toilet, the space is very tight. You can make a lateral transfer and there are grab bars. The wash hand basin does not have roll under clearance.

Visit Vilvoorde



The visitor centre is situated in the Mattenkot administrative centre. The ramp to the entrance is quite steep, but once inside the accessibility is good. There is a counter with roll under clearance. The passageways are sufficiently wide. Some doors lack manoeuvring space next to the handle. Most leaflets are accessible from the wheelchair, but you may need help to access the highest and lowest rows. The tables in which screens are integrated have roll under clearance.

Lange Molensstraat 44
1800 Vilvoorde

Tel: +32 2 255 79 77

E-mail: toerisme@vilvoorde.be

Website: www.vilvoorde.be/visitvilvoorde

Museums & attractions

Aarschot

Vinobelga

Diestsesteenweg 272
3202 Rillaar
Tel. +32 16 23 23 23
E-mail: info@vinobelga.be
Website: www.vinobelga.be/



Vinobelga, a wine estate that combines business with pleasure, is located just outside of lively Aarschot. Rent a room there for your meeting or start with a fascinating visit to the vineyard. This can also be the starting point for a trip through the Hageland hills with a 2pk or a Vespa. Jos Daems, the father of the current owner Rik Daems, started planting grapes here in 1972, believing that there was a future for Hageland wine. Joseph Brut and Josephine, the vineyard's delicious sparkling wines, were named after pioneer Jos. The domain is close to cycling node point 7 and walking node point 225.

You can drive up to the adapted parking space next to the main entrance. The entrance provides good accessibility. The cellar is not accessible, but the tasting areas are. You may require assistance on some short but steep ramps near the doors as you make your way around. There is a good adapted toilet with sufficient space and grab bars. The wash hand basin has roll under clearance.

Alseberg

Herisem paper mill

Fabriekstraat 20
1652 Alseberg
Tel. +32 473 38 32 30
E-mail: myriam@herisem.be
Website: en.herisem.be



The museum is located in a 19th century cardboard factory. Today, Herisemmolen is an educational museum for paper, cardboard and drive techniques. An historical industrial site where the team shares the art of creating paper with visitors. Part of the old forge has been converted into a convivial tavern/restaurant.

For the most part, the museum has good accessibility and there is an accessible toilet. However, the door opening of that toilet is only 75cm wide.

Beersel

Beer Centre De Lambiek

Gemeenveldstraat 1
1652 Beersel
Tel. +32 2 359 16 36
E-mail: visit@beersel.be
Website: en.delambiek.be



Get acquainted with the spontaneous fermenting Lambic beer in beer centre De Lambiek. Lambiek forms the basis for the production of Oude Geuze and Oude Kriek and is still brewed today in the traditional manner. The beer centre is the ideal place to experience this artisanal brewing process with all your senses. After watching a wonderful film about the lambic brewing process, you get the chance to taste this unique and characterful beer.

Accessibility in the beer centre is good. The passageways are sufficiently wide throughout. There is a spacious adapted toilet with grab bars. The experience elements are within easy reach and usable from a wheelchair. The shop, tasting room and terrace also have good accessibility, with tables that have roll under clearance. In the audi-

torium, you can follow the performance from your wheelchair, both audibly and visually. Braille guides are available for blind visitors at the visitor centre. Blind and hard of hearing visitors can make use of special audiovisual facilities in the multimedia room.

Brussels

Autoworld

Jubelpark 11
1000 Brussels
Tel. +32 2 736 41 65
E-mail: info@autoworld.be
Website: www.autoworld.be/en/



The museum is home to one of the largest collection of cars in Europe with more than 250 beautifully restored vehicles, supplemented by many temporary exhibitions.

The cobblestones in the square in front of the museum are in poor condition and you might need a push on the ramp to the entrance. Otherwise, the museum provides good wheelchair accessibility with a lift and wide passageways. The museum is divided over 2 floors and, accompanied by a museum staff member, you can take the lift upstairs. There is an adapted toilet both downstairs and upstairs, which may require assistance to access. Some objects and accompanying signs in the display cabinets are placed somewhat high, but most objects and texts are easy to read.

An audio guide is available in several languages. (Customised) guided visits are possible upon request.

Brussels

Brussels for All

A. Renoirstraat 5/4
1140 Evere

Tel. +32 2 705 03 48

E-mail: info@handy.brussels

Website: www.handy.brussels/en/



The website www.handy.brussels/en/ contains information about the accessibility of transport, leisure facilities, hotels, restaurants, cafés, museums, attractions, etc. for wheelchair users, visitors with walking difficulties and visitors with a visual or hearing impairment. Everything was checked on-site. Information is available in French, Dutch and English.

Brussels

Hallepoort

Zuidlaan 150
1000 Brussels

Tel. +32 2 533 34 52

E-mail: portedehal@mrah.be

Website: www.hallepatemuseum.be/en



Dating back to 1381, the mythical Halle Gate was a link in the second set of defensive walls that surrounded Brussels. This only preserved Brussels city gate - located on the small ring road between the Louizaplein and Zuidstation - is the most striking witness to the city's medieval past. The building is a unique historical monument where you can learn more about the history of the city through remarkable works of art spread over four floors.

The entrance path is made up of rather convex cobblestones. The entrance itself has good accessibility. The four floors with (temporary or permanent) exhibitions are reachable by lift. The lift is deep enough, but the door is only 75 cm wide. So take that into account.

The attic and the panoramic view from the battlement, in contrast, can only be reached via stairs from the 4th floor. Most texts, exhibited objects and experience objects are reachable, visible and usable. Benches are provided. The adapted toilets are too small for use by most wheelchair users.

There is a free audio guide (6 languages). The audio guide is available in a written version combined with images, and can be downloaded free of charge from Google Play or the Apple Store. Please note! There is no WiFi on-site.

Brussels

House of European History

Belliardstraat 135
1000 Brussels

Tel. +32 2 283 12 20

E-mail: historia-learning@europarl.europa.eu

Website: www.historia-europa.ep.eu/en/welcome-house-european-history



In the Brussels European quarter, by Leopoldpark, you will find a museum dedicated to the - sometimes turbulent - history of Europe. Supporting texts for the exhibitions are available in all 24 official languages of the European Union and admission is free of charge. For schools, families and groups, the museum offers customised programmes, ensuring a fascinating experience for everyone.

There is a driveway to the entrance to the museum, but no parking. With the exception of the cobblestones on the sloping entrance path, the entrance has good accessibility. The counter has roll under clearance. You may need help opening some of the heavy or double doors. There are members of staff everywhere who can provide assistance. The museum has adapted toilets, one of which has a care table

suitable for adults. In most toilets, the wash hand basin restricts the manoeuvring space in the toilet area itself, but it is possible to manoeuvre next to and diagonally in front of the toilet bowl. Turning space is tight here and there. Grab bars and an alarm cord are fitted. There is something for everyone and the different senses are addressed (feeling, hearing, smelling, etc.). Some experience elements do not have full roll under clearance. Texts and screens are sometimes difficult to read or see. The museum's contents can be shared in 24 EU languages via a tablet. You can listen to or read the texts. There are braille markings on the lift buttons and by the stairs. Tactile markings and guiding lines are provided. There is a tablet with hearing aid which you can connect to your own hearing aid with Bluetooth.

Brussels

Museum of Art & History

Jubelpark 10
1000 Brussels

Tel. +32 2 741 73 31

E-mail: info@kmkg.be

Website: www.kmkg-mrah.be/en



The Museum of Art & History is one of the sites of the Royal Museums of Art and History.

Visitors in a wheelchair can take the entrance at the bottom right of the large entrance stairway. All floors are accessible by lift. An adapted toilet is available as are wheelchairs. Guided tours are organised for visitors with a visual impairment. Reservations must be made at least three weeks in advance. Guide dogs are permitted.

Brussels

Royal Museums of Fine Arts of Belgium

Regentschapsstraat 3
1000 Brussels
For wheelchair users:
Regentschapsstraat 1A, 1000 Brussels
Tel. +32 2 508 33 48
E-mail: museumopmaat@fine-arts-museum.be
Website: www.fine-arts-museum.be/en/education/acces-made-to-measure



The Royal Museums of Fine Arts of Belgium (KMSKB) group together various museums located in Brussels, including:

- Old Masters Museum
- Modern Museum (selection)
- Magritte Museum
- Fin de Siècle Museum
- Wiertz Museum
- Meunier Museum

'Museum op Maat' operates throughout the entire Royal Museums of Fine Arts, thus also the permanent collection, the temporary exhibitions and outside of the museum. Guided tours are organised according to four programmes: deaf and hard of hearing visitors, blind and partially sighted visitors, visitors with intellectual and/or physical disabilities, young people and adults with economic, social or cultural difficulties in search of better social and cultural integration. The 'art and care' tours are intended for residents of residential, care and rehabilitation centres, as well as palliative day centres and psychologically vulnerable people. These tours are directed at the patient and his or her environment: the care staff, family and/or friends. The number of patients is therefore limited to five per group (not including companions). There are two parking spaces available for visitors with reduced mobility, on the corner of the Koningsplein with Regentschapsstraat.

For visitors with a physical disability, there is an alternative entrance on Regentschapsstraat. Folding chairs and wheelchairs are available at the cloakroom in exchange for a proof of identity (for the individual visitor). For groups, the guide provides everything that is needed.

Brussels

Magritte Museum

Koningsplein 1 (entrance via Regentschapsstraat 3)
1000 Brussels
For wheelchair users:
Regentschapsstraat 1A, 1000 Brussels
Tel. +32 2 508 33 48
E-mail: museumopmaat@fine-arts-museum.be
Website: www.musee-magritte-museum.be/en



In the Magritte museum, you get an overview of the impressive oeuvre of surrealist artist René Magritte. 'Museum op Maat' offers guided tours, creative courses, workshops and themed activities tailored to specific target groups (healthcare, social and socio-cultural organisations, as well as for visitors who are deaf, hard of hearing, blind or partially sighted). See also www.fine-arts-museum.be/en/education/acces-made-to-measure

Visitors with a visual impairment should definitely try the Equinox programme. With relief drawings, music, poetry and all kinds of objects, you learn about the wonderful world of Magritte. For a group visit, a reservation is required. Individual visitors can borrow a visio guide at the reception. Furthermore, an explanation of many works in the museum is provided in Flemish sign language.

Brussels

Mini-Europe

Bruparck
1020 Brussels
Tel. +32 2 474 13 13
E-mail: info@minieurope.eu
Website: www.minieurope.com/en/



Mini-Europe is a miniature park where the visitor strolls through a 2.5 hectare domain containing miniature versions of the most important buildings and monuments in the European Union.

To get to Mini-Europe, wheelchair users can take the road up via Voetballaan. Mini-Europe has good accessibility. There is an adapted toilet in the cafeteria. There is a reserved car park at the second entrance of Bruparck (Athletenlaan - back of the King Baudouin Stadium and Voetballaan 1).

Brussels

Musical Instrument Museum (MIM)

Hofberg 2
1000 Brussels
Tel. +32 2 545 01 30
E-mail: info@mim.be or bespreekbureau@mim.be (workshops)
Website: www.mim.be/en



The MIM houses a world-renowned collection of musical instruments in a beautiful art nouveau building. The museum showcases both ancient and modern, world and folk musical instruments. You can spend hours dreaming about music here.

A spacious lift takes you smoothly to all the exhibition rooms. There is also an adapted toilet and wheelchairs are available. The restaurant is temporarily closed for renovations.



For visitors with an intellectual disability, blind and partially sighted visitors and visitors who are deaf or hard-of-hearing, the museum organises workshops and guided tours.

For the workshops, please e-mail: reservations@kmg-mrah.be.

Brussels

Museum of Natural Sciences

Vautierstraat 29

1000 Brussels

Tel. +32 2 627 42 11

E-mail: info@natuurwetenschappen.be

Website: www.naturalsciences.be/en



Rediscover our Earth, that teems with life, in 'Living Planet: a feast for the eye', suitable for the whole family and scientifically responsible.

There are 2 adapted parking places. A ramp takes you to the entrance door (the outer door does not open automatically, but the parking attendant can help you). The museum has two wheelchairs that you can reserve. All floors are accessible via a lift, making it easy to visit the exhibition rooms. In the Gallery of the Dinosaurs and in the Evolution Gallery, two smaller balconies are not wheelchair accessible. The Dino Café and the Museum Shop have good accessibility and you can reach them without visiting the museum. There are several adapted toilets: in the dino gallery (level -2) and in

the minerals hall (level -1). One of the toilets is equipped for use with a lifting device (dino gallery, level -2). The PaleoLAB is accessible for wheelchair users.

The Educational service offers workshops for visitors with an intellectual disability or a visual or hearing impairment on request. Questions about accessibility: security@naturalsciences.be or tel.: +32 2 627 41 98.

A visual guide for visitors with autism is available: www.toerismevoorautisme.be/portfolio/museum-voor-natuur-wetenschappen/.

Brussels

Parlamentarium

Willy Brandtgebouw

Luxemburgplein 100

1050 Brussels

Tel. +32 2 283 22 22

E-mail: parlamentarium@europarl.europa.eu

Website: visiting.europarl.europa.eu/en/visitor-offer/brussels/parlamentarium



Take a unique dive into European politics in Europe's largest parliamentary visitor centre.

Automatic doors and lifts, equipped with buttons specially designed for wheelchair users, as well as a direct entrance from Ardennestraat without steps, makes the Parlamentarium accessible for wheelchair users. All the counters

in the building have limited roll under clearance.

The exhibition areas, the cafeteria and the shop can all be reached via stairs and lift. Wheelchair users will need to make a slight retour after their visit in order to get back to the entrance via the lifts. Others can return directly to the reception area using the stairs. The space in 3 of the 4 toilets for wheelchairs is somewhat tight and the grab bars are not ideally positioned. The best scoring toilet is the toilet in the reception area. This is usable, and has grab bars and the wash hand basin has roll under clearance. A wheelchair is available. The shop is located on level -1 and can be reached via lift 2. The checkout has limited roll under clearance. The cafeteria is located on level -2 and can be reached via lift 2 or via the expo (lifts 3 and 4). The tables have roll under clearance. The self-service counter is also usable. There is sufficient space in the rooms. The tables all have roll under clearance, but not all elements are within reach for everyone.

For blind and partially sighted visitors, the centre has media guides with special audio files describing the space, the contents and important other aspects. Tactile braille maps in Dutch, English, French and German lead you on the way. There are braille keyboards in two parts of the centre. No routing is provided throughout the building. However, at the important points (counter, tactile signage, etc.) and at dangerous points (stairs, obstacles, etc.)



there is stud marking. There is also a short guiding line to the lifts. The lift has braille markings and gives off an audible signal. For deaf and hard of hearing visitors, the media guides are equipped with sign language videos in Flemish (VGT), Belgian-French (LSFB), Dutch (NGT), English (BSL), French (LSF), German (DGS), Hungarian (HSL) and International Sign Language (ISL). This offer will be expanded further in the future. Audio induction loops are available at the reception desk.

Brussels

Train World

Prinses Elisabethplein 5
1030 Schaarbeek

Tel. +32 2 224 74 37

E-mail: info@trainworld.be

Website: www.trainworld.be/en



The museum tells the fascinating story of the train throughout the ages and provides a glimpse into the future.

Schaarbeek station offers no facilities or assistance for visitors with limited mobility who want to come to Train World by train. You can however use the TaxiBus service of the MIVB.

Train World has good accessibility. In the old building, the circulation space may be a little tight here and there, but in the new building the accessibility is good. You can easily access every part of the

museum via the various lifts. The passerelle at the top of the building is also wheelchair accessible, giving you a very good view of the showpieces. There is an adapted toilet. There are 2 wheelchairs available free of charge, but they need to be reserved.

Brussels

War Heritage Institute

Jubelpark 3
1000 Brussels

Tel. +32 2 737 78 33

E-mail: info@warheritage.be

Website: www.legermuseum.be/en



Experience 1000 years of military history in the heart of Brussels, from medieval weapons and armour to the F-16 fighter jet. View the unique panorama of Brussels from the Cinquantenaire Arcade in Jubelpark!

There is access for less mobile visitors via the lateral gate to the aviation hall. The Arcaden is not accessible for wheelchairs. The adapted toilets are accessible with help.

Dilbeek

Brewery Timmermans

Kerkstraat 11

1701 Dilbeek

Tel. +32 2 569 03 57

E-mail: timmermans@johnmartin.be

Website: www.brtimmermans.be/en/



For more than 300 years, Brewery Timmermans has continued the true Lambic tradition. A unique chance to immerse yourself in the world of Lambic and Oude Geuze. Your journey begins in the brewing room with its historic stirring tub and its mash tuns, its grain crusher, the largest original coolship in the region and a lambic brewing museum. The visit ends with a tasting of our beers and the possibility to purchase them.

You enter via a large hall which wheelchair users can easily enter. The tour of the brewery includes many stairs; only the ground floor is accessible to wheelchair users. There is an adapted toilet that can be used with assistance. A guide can be reserved who will explain the production process.

Grimbergen

MOT museum

Guldendal 20
1850 Grimbergen
Tel: +32 2 270 81 11
E-mail: info@mot.be
Website: www.mot.be/en/



The MOT in Grimbergen is a technical museum, spread over three locations: Guldendal, Liermolen and Tommenmolen. At the MOT, you will find a unique collection of hand tools, machines and water mills. Explore this vibrant 'do' museum in a beautiful green setting near Brussels. Enjoy a walk along the water mills or a local beer on a sunny terrace.

The MOT is housed in historic buildings that were not originally intended as a museum. There is no lift and the many stairs make access difficult for visitors with reduced mobility. For wheelchair users, the buildings only have limited accessibility; an overview per museum department can be found on www.mot.be/en/praktisch/toegankelijkheid. For visitors with specific needs, physical or intellectual disabilities, adjustments will be considered on request. Feel free to contact us. For visitors with a visual impairment, the MOT offers an adapted programme. The room texts are also available in a larger font.

Haacht

Experience centre '14 - '18

Kruineikestraat 5a
3150 Tildonk
Tel: +32 16 26 76 26
E-mail: grooteoorlog@vlaamsbrabant.be
Website: www.toerismevlaamsbrabant.be/en/thema/groote-oorlog/



A visit to the Experience Centre '14-'18 immerses you in life during the war in a fascinating and interactive way.

The pavement in front of the entrance is 150 cm wide. You may need help to open the somewhat heavy door. The entrance door is open during opening hours. Inside, accessibility is good with a counter that has roll under clearance. The passageways are spacious everywhere and the accessibility of the lift is good. The toilet has good accessibility, with sufficient manoeuvring space and grab bars. However, the wash hand basin has limited roll under clearance. The textual information and experience elements are easy to read, reachable and usable from the wheelchair. For non-native speakers, written information texts are available at the reception desk. The brasserie also provides good accessibility and has tables with roll under clearance. The terrace is accessible, but there the tables only have limited roll under clearance. For visitors with a visual impairment, the information texts can be borrowed in large font format at reception or are available digitally. A visual guide is available: www.toerismevoorautisme.be/portfolio/belevingscentrum-14-18/

Halle

Brewery Boon

Fonteinstraat 65
1502 Halle
Tel: +32 2 365 98 50
E-mail: info@boon.be
Website: www.boon.be/en



Visits to Brewery Boon: register online via www.boon.be/en for one of the guided tours. Opportunities for small or large groups are available on Thursday, Friday and Saturday. The duration of the visit is +/- 90 min, including the tasting of 3 beers. Guided tours

are available in Dutch, French and English.

The route of the tour is not wheelchair accessible. However, the ground floor can be visited via an alternative visitor circuit. This makes up about 1/2 of the visitable part of the brewery.

Huldenberg

Brewery De Kroon

Beekstraat 20
3040 Neerijse
Tel: +32 16 43 94 72
E-mail: etcafe@brouwerijdekroon.be
Website: www.brouwerijdekroon.be



The new De Kroon brewery allows the Delvaux family to fully demonstrate its passion for speciality beers. The brewery is an unusual combination of science, brewing, tourism and gastronomy. It is a creative family business in a historical setting.

You can use help on the cobblestones of the inner courtyard. Otherwise, the new part of the brewery plus the consumption hall has good accessibility. The old part of the brewery is not accessible. There is a good adapted toilet.

Lennik

Gaasbeek Castle

Kasteelstraat 40
1750 Gaasbeek
Tel: +32 2 531 01 30
E-mail: kasteelvangaasbeek@vlaanderen.be
Website: www.kasteelvangaasbeek.be/en



The castle is undergoing major renovation and will reopen in 2024. Great efforts are being made to make the castle more accessible. More information to follow soon. At the reception desk, you can

feel a new unique model of the castle. Blind and partially sighted visitors who would like to visit the castle on an individual basis can borrow unique TwinVision cards free of charge. These contrasting relief drawings with large letters, braille and colour, help our visitors orientate themselves in the park, the courtyard garden and the castle. The tactile relief display with a colourful underlying map ensures that blind and partially sighted visitors as well as sighted visitors can find their way around. An audio tour accompanies the visit in the castle or the exhibition. The TwinVision cards can be borrowed free of charge when you purchase an entrance ticket. There is also an audio guide tour for and by visitors with intellectual disabilities.

A visual guide is available free of charge: www.toerismevooraautisme.be/portfolio/kasteel-van-gaas-beek-2/

Leuven

Brewery De Coureur

Borstelsstraat 20 bus 1
3010 Kessel-Lo (Leuven)

Tel. +32 485 17 86 95

E-mail:

brouwerijdecoureur@gmail.com

Website: www.brouwerijdecoureur.be



Visit neighbourhood brewery De Coureur where Ine and Bart brew innovative beer on a small scale that can only be drunk on site! Their philosophy is based on brewing with passion. Coureur beers are energetic, exciting, brave, unique and powerful, just like the leaders in the race.

Everyone is welcome to take a break in the 'Bevoorrading' with a tasty, fresh pint and a brewing chat. There are a number of regular beers and a new beer appears quite often. You can also join a brewing workshop for a day.

Leuven

House Brewery Domus

Tiensestraat 8

3000 Leuven

Tel. +32 16 20 14 49

E-mail: info@domusleuven.be

Website: www.domusleuven.be/en/



Around the year 1900, Belgium had more than 4,000 breweries. Most beers brewed back then were regional beers and some were only served in the local pubs. Since September 1985, home brewery Domus in Tiensestraat in Leuven has been brewing its own old-fashioned, delicious beers, without additives and using small-scale equipment.

Eetstaminee Domus is wheelchair accessible via the entrance in Eikstraat. Domus Brauhaus is partly accessible via a ramp if you can pass through doors that are 76 cm wide. In the Brauhaus there is a very steep ramp to the brewing kettles.

On the ground floor, by the entrance from Eikstraat, there is an adapted toilet. The manoeuvring space next to the toilet is limited and the wash hand basin is difficult to use.

Leuven

Botanical Garden

Kapucijnenvoer 30

3000 Leuven

Tel. +32 16 27 23 80

E-mail: visit@leuven.be

Website: www.visitleuven.be/en/botanical-garden



The Botanical Garden in Leuven is the oldest botanical garden in Belgium. The University of Leuven established it in 1738 for its medical students. In the 450 m² greenhouse complex, you will find numerous herbaceous plants, herbs, water plants and pot plants,

as well as various tropical and subtropical species. Exhibitions take place regularly.

At the back, there is a public toilet where there is also an adapted toilet for wheelchair users.

Leuven

M Leuven

Leopold Vanderkelenstraat 28

3000 Leuven

Tel. +32 16 27 29 29

E-mail: bezoekm@mleuven.be

Website: www.mleuven.be/en



M is a museum and visual arts platform that establishes meaningful connections across time, with society, and between artistic disciplines. M realises its international ambitions from Leuven, European capital of innovation.

M Leuven and Saint Peter's Church are accessible for wheelchairs and pushchairs. M is fully equipped with lifts and ramps. The museum has 2 wheelchairs and 20 mobile folding chairs that you can borrow free of charge, depending on availability. It is best to reserve them in advance.

Are you visually impaired? M has an adapted offer tailored to this target group, ranging from group tours to introductory tours. You can also visit the museum individually with an audio description tour. At the reception, there is an extra-large visitors map. M also offers free accompaniment to and from M and Saint Peter's Church. A volunteer will make sure you get to and from your destination safely. There is also a guided tour tailored for visitors with dementia.

A free visual guide is available for visitors with Autism Spectrum Disorder: www.toerismevooraautisme.be/portfolio/m-museum-leuven/. Space is limited in front of the door of the adapted women's toilet. In the toilet, the wash hand



basin limits the space in front of the toilet bowl. Other than that, there is enough space. Grab bars are fitted. There is also a changing table for babies and toddlers.

Londerzeel

Brewery Palm

Steenhuffeldorp 3
1840 Steenhuffel
Tel. +32 52 31 74 11
E-mail: info@palm.be
Website: www.palm.be/en/



The Palm/De Hoorn brewery brews many well-known beers such as Palm and Cornet. Besides visiting the brewery, the own hop field and the visitors' centre, you can also admire the thoroughbreds at the Diepensteyn stud farm.

Only the visitors' centre and the stud house are accessible, the rest of the brewery is not. There is an adapted toilet that can be used with assistance.

Overijse

Visitor Centre Druif, home of the table grape

Waversesteenweg 2
3090 Overijse
Tel. +32 2 687 59 59
E-mail: vrijetijd@overijse.be
Website: www.overijse.be/bezoekerscentrum



The entrance path from the public road to the entrance gate of Druif Visitor Centre slopes a great deal. From the entrance gate to the entrance of the Visitor Centre, the entrance is sufficiently wide, the surface consists of flat cobblestones and there are no steps. There is a lowered counter with roll under clearance. The exhibition space of the Druif Visitor Centre and the toilet can be accessed from the inner courtyard using a platform lift. The exhibition space is upstairs and can only be accessed via a chair stairlift. Downstairs there is sufficient circulation space everywhere. The leaflets and brochures are within easy reach and the info table has roll under clearance. A wheelchair is available upstairs. The exhibition spaces are connected by steep ramps on which you can use some help. The exhibited objects are within easy reach and can be experienced. There is a well-equipped adapted toilet. The toilet is accessible via the platform lift from the inner courtyard. However the limited circulation space on the route to the toilet can hinder the visitor. A free visual guide is available for visitors with autism: www.toerismevoorautisme.be/portfolio/bezoekerscentrum-druif/.

Meise

Botanic Garden

Nieuwelaan 38
1860 Meise
Tel. +32 2 260 09 70
E-mail: info@plantentuinmeise.be
Website: www.plantentuinmeise.be/en



Meise Botanic Garden is an enchanting green oasis of tranquility. Every day different, every season at its best! Walk in wonder and discover 20,000 species of plants from all over the world in a stunning 92-hectare domain.

At the entrance, parking spaces are reserved for visitors with a disabled card. Most paths are paved in dolomite or clinkers. There are wheelchair-accessible toilets at several places in the Botanic Garden.

An electric train bridges long distances through the domain and runs on Sundays, bank holidays and during the school holidays.

Rotselaar

Hageland Wine Visitor Centre

Kerkstraat 16
3111 Rotselaar
Tel. +32 16 61 64 40
E-mail: toerisme@rotselaar.be
Website: www.rotselaar.be/bezoekerscentrum-van-de-hagelandse-wijn



If you want to learn about Hageland wine and the Hageland, we recommend a visit to Wezemaal and the wine visitor centre.

Maybe you need some help at a step on the footpath. There is an accessible entrance at the back. There is a reception desk with a counter that has roll under clearance. The space in front of the lift is tight but usable. The call button is a little difficult to reach, but the lift is otherwise usable. The circulation space in the toilet is somewhat tight, but usable. There is sufficient manoeuvring space in front of and next to the toilet and grab bars are fitted. The exhibition area has good accessibility and the exhibited objects and texts are clearly visible. A voice-over version of the Hageland wine-making film has been made for blind and partially sighted visitors. The wine cellar is also accessible, although you may need help holding the double door open.

Sint-Pieters-Leeuw

Coloma Rose Garden

Joseph Depauwstraat 25
1600 Sint-Pieters-Leeuw
Tel. +32 2 371 22 62
E-mail: toerisme@sint-pieters-leeuw.be
Website: www.sint-pieters-leeuw.be/brul/beleven/groen-speelterreinen/rozentuin-coloma



More than 3,000 different rose varieties from all over the world grow in Coloma Rose Garden. The 15-hectare Rose Garden is also a wonderful place for walking or going for a stroll.

The paths in the Rose Garden are suitable for wheelchair users. To enter the rose garden more easily with the wheelchair, it is best to follow the path behind the rose tower. During opening hours, accessible toilets are available in the nearby country house De Viron (see brulspl.be).

Blind and partially sighted visitors can explore the rose garden and the park using a bronze touch model. The relief, all the paths and avenues, buildings, plantings, bus stops and streets in the neighbourhood are clearly marked on this model. Different textures contribute to a pleasant tactile experience. This tactile model is also an excellent means of orientation for other park visitors in order to discover the beautiful Coloma Park and its unique rose garden.

Tervuren

Africa Museum

Leuvensesteenweg 13
3080 Tervuren
Tel. +32 2 769 52 11
E-mail: info@africamuseum.be
Website: www.africamuseum.be/en



Various themed rooms lead you through Africa's diverse nature and cultural cities.

The paths to the entrance are made of coarse-grained dolomite. They slope. The entrance itself has good accessibility. There is a lowered counter with roll under clearance. The various floors can be reached via ramps and (platform) lifts. The ramps are sometimes a bit steep. The main lifts are spacious. The platform lifts are sufficiently large, although the entrance to the lifts in the rotunda is restricted (width: 84 cm) and the buttons are a little more difficult to reach. The experience elements have good roll under clearance in some cases, but limited clearance in others. Most of the information and experience offer are within easy reach and usable, although you may need some help here and there. The info texts are not always easily readable throughout the museum. There are several adapted toilets. In most of the toilets, the turning space is tight but usable. Grab bars are fitted. The wash

hand basins have (limited) roll under clearance. Wheelchairs, walkers and folding chairs are available.

A visual guide for visitors with autism is available:

www.toerismevoorautisme.be/portfolio/africamuseum-tervuren/

Tremelo

Damien Museum

Father Damiaanstraat 37
3120 Tremelo
Tel. +32 16 53 05 19
E-mail: info@damiaanmuseum.be
Website: www.damiaanmuseum.be/en/



The new Damien Museum takes you on a journey in the footsteps of Jef De Veuster (1840-1889), better known as Father Damien. Visit the living room of Damien's family and from there follow his path as a missionary to the Hawaiian Islands. The Damien Museum takes you through Damien's journey and life choices and it shares Damien's inspiration with visitors from across all borders.

The entrance path and the entrance itself have good accessibility. The exhibition consists of the residential house with the living spaces and chapel, and the rooms in the extension. In the house, there is one historic door which is just 74 cm wide. On request, you can approach the house from the reverse direction (chapel). Otherwise, all rooms and exhibited objects have good accessibility. Some info panels, video screens or touchscreens are perhaps too high to be readable or usable for everyone. The accessible toilet is spacious and has grab bars. The wash hand basin has roll under clearance. There is audio support during the performance and there is an audio guide. Visual contrasts are largely present, but you may need help in a dark part with few contrasts.



A free visual guide is available for visitors with autism: www.toerismevooraautisme.be/portfolio/damiaanmuseum/

Tremelo

Sven Nys Cycling Centre

Balenbergstraatje 11
3128 Bale (Tremelo)

Tel. +32 16 41 72 68

E-mail: info@svennyscyclingcenter.be

Website:

www.svennyscyclingcenter.be/en



The Sven Nys Cycling Centre is the place for and about off-road cycling in Flanders and is located on the beautiful Balenberg domain, where the Sven Nys Grand Prix is organised every year. The experience centre is the hub of the Sven Nys Cycling Centre. There you are immersed in the atmosphere of off-road cycling!

The incline to the entrance is long, but there are two reserved parking spaces right in front of the entrance so you can avoid this incline. The experience centre is very accessible for wheelchair users. The front desk has a section which has roll under clearance. The passageways are sufficiently wide throughout. A spacious lift takes you to the floor with the café. There is plenty of circulation space everywhere. The experience elements are arranged in such a way that they can be experienced and enjoyed by everyone. The exhibited

objects and most of the texts are clearly visible and readable. Due to the large height differences and the surface, which consists mainly of woodland gravel, the path around the Balenberg is difficult to use for visitors with limited mobility.

There is an accessible toilet with sufficient manoeuvring space and grab bars. The wash hand basin has roll under clearance. In addition, there is also a roll-in shower with sufficient space, a chair and grab bars.

For blind and partially sighted visitors, the texts are available digitally on request.

A free visual guide is available: www.toerismevooraautisme.be/portfolio/sven-nys-cycling-center-2/

Vilvoorde

Living Tomorrow

Indringingsweg 1
1800 Vilvoorde

Tel. +32 22 630 133

E-mail: info@livingtomorrow.com

Website: www.livingtomorrow.com



How will we be housed, live and work in the future? Find out at Living Tomorrow in the brand new experience centre. Be inspired by innovative technologies and surprising visions, and marvel at the limitless possibilities of the future.

The experience centre has good accessibility, a lift and an adapted

toilet. The wash hand basin in the adapted toilet has limited roll under clearance.

Vilvoorde

Playgrounds in Vilvoorde

Lange Molensstraat 44
1800 Vilvoorde

Tel. +32 2 255 79 50

E-mail: vrije.tijd@vilvoorde.be

Website: www.vilvoorde.be/vrije-tijd



In Hanssenspark and park Drie Fonteinen, the playgrounds were created to suit all children. This does not mean that everything is wheelchair-accessible. Better accessible paths bring you closer to the play equipment. Some play equipment is specifically wheelchair-accessible, but all the equipment is geared as much as possible towards playing together, developing coarse and fine motor skills, discovery, etc.



Monuments and buildings

Brussels

Koekelberg Basilica

Basiliekvoorplein 1

1083 Ganshoren

Tel. +32 2 421 16 67

E-mail: info@basilicakoekelberg.be

Website: www.basilicakoekelberg.be/documents/home.xml?lang=en



As the fifth largest church in the world, the National Basilica of the Sacred Heart, otherwise known as Koekelberg Basilica, is a beautiful art deco building! Its 53 m panorama offers a 360° view of Brussels and the hinterland. With its two museums and beautiful works of art, as well as the multi-coloured stylish glass windows including those of South Korean artist Kim En Joong in a colourful abstract style, it is well worth making the effort to visit it in Brussels.

The Basilica, its museums and the panorama are accessible to wheelchair users. You may need help on some long and steep ramps. There is a lift. The adapted toilet has insufficient manoeuvring space next to the toilet bowl. There is 1 grab bar. On the panorama, the view is limited by the parapet.

Brussels

Cathedral of St. Michael and St. Gudula

Sint-Goedelevoorplein

1000 Brussels

Tel. +32 2 229 24 90

E-mail: cathedralsecretariaat@gmail.com

Website:

www.cathedralisbruxellensis.be/en



The present church was built in the 13th century, in Brabant Gothic style. The carillon, consisting of 49 bells, can be heard from afar.

Because of its location on a hill, the paths to the entrance slope steeply. By appointment, you can visit the cathedral via the sacristy. This is always an accompanied visit. Assistance is recommended. The main nave of the church is accessible. The chapels and the treasury are only accessible via a step. The archaeological finds, the crypt and the tower are accessible via stairs. The step at the choir ambulatory is bridged by a rather steep ramp. The adapted toilet is too small to be usable by everyone. There are no grab bars.

Leuven

Park Abbey

Abdij van Park 7

3000 Leuven

Tel. +32 16 27 44 80

E-mail: info@abdijvanpark.be

Website: www.visitleuven.be/en/parkabbey



Park Abbey is an exceptionally well-preserved heritage site, dating from the 12th century, on the outskirts of Leuven and surrounded by greenery. Museum PARCUM is accessible via the 'Alternative Entrance'. Here you will find the outdoor lift and the ramp. The monastery building is not accessible everywhere for visitors with limited mobility. There is an adapted toilet on the basement floor. You can travel around the ponds with the wheelchair on a semi-paved path with hard-core foundations. The monastery library and abbot's house are unfortunately not accessible with the lift, but an alternative VR experience is available: Listen to the audio clips as you look around and imagine yourself there.

Leuven

Great Beguinage

Groot Begijnhof 1

3000 Leuven

Tel. +32 16 20 30 20

E-mail: visit@leuven.be

Website: www.visitleuven.be/en/great-beguinage



The Great Beguinage is a typical city beguinage with a dozen small streets, squares, parks and gardens and crossed by the River Dyle. The Beguinage is permanently freely accessible. The church of St. John the Baptist is open from 1 April to 30 September: from Tuesday to Sunday, between 13:30 and 16:30.

There are cobblestones everywhere which make it rather bumpy.

Leuven

St Anthony's Chapel and Damien crypt

Pater Damiaanplein

3000 Leuven

Tel. +32 16 31 63 68

E-mail: info@damiaanvandaag.be

Website: www.openchurches.eu/en/churches/sint-antonius-leuven



In St. Anthony's Chapel, visitors come to offer a greeting at the grave of Joseph De Veuster, or Father Damien. In the chapel, Father Damien's life story is told through photo panels.

The church and the crypt are accessible for wheelchair users via the side entrances on St. Antoniusberg and Ramberg.

Leuven

Saint Peter's Church

Grote markt

3000 Leuven

Tel. +32 16 27 29 29

E-mail: info@mleuven.be

Website: www.mleuven.be/en/programme/between-heaven-and-earth



Saint Peter's Church is recognised as one of the most beautiful examples of 15th century Brabant High Gothic. In the church you can admire statues, paintings and relics, among many other things.

The entrance door is a bit of a squeeze (77cm). The steps inside the church are bridged with somewhat steep ramps. You can use a helping hand to open the doors. The crypt can only be accessed via a staircase. The church has an adapted toilet where you can make a lateral transfer (in front of the toilet, you only have 80cm). The church treasures come to life in an innovative experience via the tablet or the hololens. This device looks a bit like a helmet with goggles. The helmet part contains a computer, speakers and all kinds of cameras, projectors and sensors. 3D images can be projected onto the goggles. Thus you see these on top of the normal image of the environment. For twelve masterpieces, you will see spectacular 3D images and animations.

Leuven

Town Hall

Grote markt 9

3000 Leuven

Tel. +32 16 20 30 20

E-mail: visit@leuven.be

Website: www.visitleuven.be/en/town-hall



Leuven's Town Hall is one of the most famous Gothic town halls in the world. You will recognise several well-known figures among the statues adorning the facades. As an individual visitor, you can join a tour each day.

Wheelchair users can use the lift via the entrance between the town hall and the police station. There is also an accessible toilet (the key can be obtained at Visit Leuven).

Leuven

University Library

Monseigneur Ladeuzeplein 21

3000 Leuven

Tel. +32 16 32 46 60

E-mail: universiteitsbibliotheek@kuleuven.be

Website: www.visitleuven.be/en/university-library



The University Library provides access for wheelchair users via the entrance on the right hand side of the building (Blijde Inkomststraat). Most of the library rooms are accessible via a passenger lift. A tour of the University Library is available in the form of an audio and vision tour (Flemish Sign Language and International Sign Language). Also be sure to take a look at KU Leuven's access guide: www.kuleuven.be/kulag/en/gebouw/104-01.

Walking & Cycling

Beersel

Provincial Domain Huizingen

Torleylaan 100

1654 Beersel

Tel. +32 2 383 00 20

E-mail: provinciedomein.huizingen@vlaamsbrabant.be

Website: www.vlaamsbrabant.be/nl/vrije-tijd-en-toerisme/provinciedomein-huizingen



From April to September, a small tourist train runs through the domain. There is room for 2 wheelchair users. For more information, in addition to the website, you can also visit www.facebook.com/provinciedomeinhuizingen.

Brussels

Explore.Brussels on foot or by bike

Brugmannlaan 405

1180 Brussels

Tel. +32 2 319 50 01

E-mail: info@explore.brussels

Website: explore.brussels/en/



Explore.Brussels is a network with thematic activities from cultural-tourism organisations ARAU, Arkadia, Brussels Babbelt and Pro Velo. Together, the four associations offer high-quality guided tours centred on various themes. From March to December, individual visitors can register for tours on fixed dates, and throughout the year this is possible on request for groups. Furthermore, guided tours are also offered for visitors with a physical disability or visual or hearing impairment.

Brussels

Big city small scale (five short city walks)

Zaterdagplein 6

1000 Brussels

Tel. +32 2 218 27 19

E-mail: info@fedos.be

Website: www.fedos.be



These five walks allow tourists who are a little less able to get around to explore some beautiful and hidden corners of Brussels. The walks were developed with senior citizens in mind as the target group, but they are also interesting for anyone who is a little less fit or is (temporarily) less mobile. And also for those who love a nice, short walk through Brussels. The walks vary between 1.5 and 2.2 km in length and at regular intervals the walk passes along benches where you can pause and take a rest and also along catering establishments that exude a nice cosy atmosphere. Five walks have been developed:

- The fish market and the old quays
- The Zavel district
- Around the Kolenmarkt and the Rouppeplein
- From Brouckèreplein to Koninklijke Vlaamse Schouwburg
- Our Lady of the Snows district and the Congress Column

This is an initiative of FEDOS Brussels. The walks can be ordered free of charge using the contact details specified.

Brussels

Hallerbos

Dries 3

1500 Halle

E-mail: anb@vlaanderen.be

Website: www.hallerbos.be/en/visitors-info/walks/



The Hallerbos is the most important and vast forested area between the Senne River and the Sonian Forest. The forest is a firm favourite with visitors because of the beautiful purple carpet of wild hyacinths that flower around mid-April each year. The varied relief makes for wonderful walking opportunities and makes a visit to this forest more than worthwhile. The Plateau walk is on the central plateau in the forest and thus in the middle of the hyacinth area. Start at Parking 4 (Dries 3 in Halle) - 4 km - white-black posts. The route is adapted for wheelchair users. At regular distances there are adapted benches and picnic tables.

Brussels

Polymnia walks

Mierendonkstraat 10

1850 Grimbergen

Tel: +32 2 269 82 92

or +32 475 41 07 67

E-mail: polymnia@skynet.be

Website: www.polymnia.be



Polymnia specialises in guided walks but in a different way. The guides make every walk a real event by mixing historical facts and sights of interest with culinary aspects, anecdotes, sketches and even an occasional Brussels song.

The walks take place in Brussels, Vilvoorde and Grimbergen, and can have very diverse themes. Customised walks are also possible. Wheelchair users and visitors with a visual impairment are always taken into account. Guided tours for visitors with an intellectual disability are also perfectly possible.

Diest

Provincial Domain Halve Maan

Omer Vanaudenhovelaan 48
3290 Diest

Tel. +32 13 31 15 28

E-mail: provinciedomein.diest@vlaamsbrabant.be

Website: www.provinciedomeinhalvemaan.be



At provincial domain Halve Maan in Diest, various adjustments have been made to make the domain wheelchair-friendly. You can go on a nice fun walk in a natural environment. You can also rent regular bikes, tandems and electric bikes to explore the area around the domain. Adapted play equipment is available at the domain for children with a disability. There is a beach wheelchair in the swimming pool zone.

Gooik

Lustoord route

Processiestraat 15
1755 Gooik

E-mail: info@gooik.be

Website: www.gooik.be



The Lustoord route is a cycling route that pays specific attention to visitors with a disability (cyclists, hand bikers, tandem riders, tricycles, etc.). It consists of 2 loops: a southern loop of about 15 kilometres and a northern loop of about 10 kilometres through the rolling Gooik Pajottenland.

Hoeilaart

Arboretum of Groenendaal

Duboislaan 2
1560 Hoeilaart

E-mail: anb@vlaanderen.be

Website: www.natuurenbos.be/arboretum-van-groenendaal



In the Arboretum of Groenendaal there are over 400 different native and exotic trees and shrubs. Among other things, you get to see the Japanese caramel tree, the giant sequoia trees and exceptional types of maple and oak. The arboretum has a beautiful relief, which makes it a pleasant place to take a stroll. Combine a visit to the arboretum with a walk through the adjacent grazing area and come face to face with the Scottish Highlanders.

There is an excursion path for blind and partially sighted visitors. This trail runs alongside the Spinnenpad, a 2.5 km walk with 'do' activities for children. Blind and partially sighted visitors can use it if accompanied. This path is not accessible for wheelchair users.

Leuven

Leuven+

Bornestraat 33
3012 Wilsele

Tel. +32 460 97 85 66

E-mail: leuvenplus@gmail.com

Website: www.leuven-plus.be/?lang=en



Leuven+ offers various tours in the city for visitors with different forms of disability. Leuven can also come to you via virtual walks.

Guided tours for visitors with a physical disability and wheelchair users

Leuven, beer city

Enjoy the stories and facts about brewing and drinking our beer. Perhaps taste a local beer.

Leuven for beginners

You learn about the medieval past and the important link between the city and its university. The war past and contemporary Leuven are also discussed. Both walks are accessible for wheelchair users.

Meander through Leuven with 'the solar train'

This solar-powered train passes along the most important historic buildings in Leuven. Afterwards, make a visit to Park Abbey.

Guided tours for visitors with a visual impairment

Leuven Hearing and Feeling

Leuven Hearing and Feeling takes you to places where you can experience the highlights of the city by touching, listening and smelling. This walk is a unique experience that can also be very enriching for the sighted visitor.

Guided tours for deaf and hard of hearing visitors

All walks are accessible (QR code smartphone) for this target group. The guide will adjust the pace if the group is accompanied by a sign language interpreter.

Guided tours for adults with an intellectual disability

How old Lovon became Leuven

Participants are introduced to the historic city centre. The origins of the city and its evolution over the centuries are explained. The essence of the story is presented in a very tangible manner.

Town hall visit

The guide explains the origins of one of the most beautiful town halls in Belgium. The architect is sought out among the many statues on the front façade. How the stonemasons made the rich decoration is explained. You visit the salon where couples get married and hear how the vote is held during the municipal council meeting. In these tours, the language use is adapted. There is a great deal of visual support. The guide works interactively to hold the attention. These strategies and working methods adapted to the information processing of the target group make the tour engaging and accessible.

Oud-Heverlee

Heverlee woods and the Meerdaal forest

3050 Oud-Heverlee

E-mail: anb@vlaanderen.be

Website: www.natuurenbos.be/meerdaalwoud-en-heverleebos



With three wheelchair walks, every forest walk in the Meerdaal forest and the Heverlee woods runs on wheels. Starting points are the reception gates De Torenvalk and De Speelberg in the Meerdaal forest and the Arboretum in the Heverlee woods. At these points there is a car park, a picnic area and information about the forest. The reception gates De Torenvalk and De Speelberg also have adapted sanitary facilities. For more information, consult the folder at www.meerdaalwoud.be.

Cycling in Flemish-Brabant

Provincieplein 1
3010 Leuven

Tel. +32 16 26 76 20

E-mail: toerisme@rotselaar.be

Website: www.toerismevlaamsbrabant.be/iedereenopdefiets



With 'Tourist routes for everyone', Tourism Flemish Brabant developed 9 accessible cycling routes through the province. You can find more information about the routes below on the website

- Halle-Leeuwroute
- Sportimonium route
- Aarschot-Tremelo
- Diest-Averbode
- Leuven-Tildonk
- Leuven-Wezemaal
- Steel Ros route
- Finneronde route
- Grote Gete route

Walking in Flemish-Brabant

Provincieplein 1
3010 Leuven

Tel. +32 16 26 76 20

E-mail: toerisme@rotselaar.be

Website: www.toerismevlaamsbrabant.be/thema/iedereen-toerist/motorische-beperking/wandelen



Accessible walking routes through the province developed by Tourism Flemish Brabant. There are walks of various distances ranging between 2.7km and 11.3km. You can find more information about the walks on the website.

Zoutleeuw

Provincial Domain Het Vinne

Ossenwegstraat 70

3440 Zoutleeuw

Tel. +32 11 78 18 19

E-mail: provinciedomein.zoutleeuw@vlaamsbrabant.be

Website: www.vlaamsbrabant.be/zoutleeuw



In provincial domain Het Vinne, you can follow a wheelchair-accessible sensory experience path of 800 m along the Sint-Odulph brook, using all your senses to enjoy the natural beauty. The bike rental company offers a number of bicycles for visitors with a disability: a wheelchair bike, a duo bike, tandems and low-step bikes. Several accessible cycling routes, departing from the domain, have been marked out. You need to reserve the bicycles in advance. 2 all-terrain wheelchairs are available for walks around the lake. You can also visit the wheelchair accessible herb garden or book an adapted herb activity with guide. To give everyone the opportunity to learn and enjoy Het Vinne, existing activities can be adapted (in consultation with requesters) to the needs of the target group.



6 / LIMBURG



Information offices

Visitor Centre Bilzen (Alden Biesen)



The reception centre is the starting point for various tourist activities. You can rent a bike or a golf cart to explore the domain. You can also choose to follow an audio tour and solve the mystery of Alden Biesen. In this exciting crime game from Bilzen Mysteries, you explore the historical domain of Alden Biesen in a playful and exciting way. Clues, riddles, (false) trails and tests cross your path. Will you solve the mystery? The Alden Biesen domain where the game takes place is accessible to wheelchair users. Bluetooth pairing with a hearing aid is possible.

There are 8 adapted and reserved parking spaces. Because of the environmental character of Alden Biesen, the footpath to the entrance of the domain is rather sloping. It is possible to be dropped off at the entrance to the domain. You enter threshold-free via a glass sliding door. The counter has roll under clearance. Inside, there is sufficient circulation space everywhere. The leaflets and brochures are within easy reach and the info texts are easy to read. The built-in info screens have roll under clearance.

Kasteelstraat 6
3740 Bilzen

Tel: +32 89 39 96 10

E-mail: toerisme@bilzen.be

Website: www.visitbilzen.be/toegankelijkbilzen

Genk - C-mine Visitor Centre



Today, on the site of the Winterslag mine, you will find C-mine.

The entrance door and several interior doors are very heavy to open on your own. You will probably need help. Otherwise, accessibility in the building is good. There is a lowered counter with roll under clearance. The theatre, meeting rooms and most exhibition areas are also on the ground floor. C-mine expedition has limited accessibility; there is an adapted lift, but you need to notify your visit in advance. There is a good adapted women's toilet on the ground floor and a good adapted men's toilet on the first floor that you reach via a spacious lift.

C-mine 10 b2
3600 Genk

Tel: +32 89 65 44 90

E-mail: c-mine@genk.be

Website: www.c-mine.be/en

Genk - Kattevennen - Cosmodrome Visitor Centre



The accessibility of the entrance and the building itself, including the shop, is good. There is a lowered counter with roll under clearance. Some experience elements are positioned too high to be able to observe from a sitting position, but the majority are accessible. A mobile device is available for wheelchair users that can be set up outside so that they can also gaze at the stars. There is an adapted toilet with sufficient turning space and grab bars. Inside however, manoeuvring space next to the door handle is lacking, and the manoeuvring space next to the toilet is hampered by the care table. The tavern has good accessibility. There are tables which have limited roll under clearance.

Planetariumweg 18
3600 Genk
Tel: +32 89 65 55 55
E-mail: kattevennen@genk.be
Website: www.nationaalparkhoge-kempen.be/en/gateways

Visit Hasselt



The entrance and the building itself provide good accessibility. The lowered counter has limited roll under clearance. The adapted toilet in the adjacent building can be reached from the street and through the connecting door to the information office via a ramp. The door to the toilet is 79 cm wide. The wash hand basin limits the manoeuvring space in front of the toilet, but otherwise you have enough space. Grab bars are fitted. Most leaflets and brochures are within reach from a wheelchair, but sometimes you need some assistance. Counter staff are always present to provide more information or assistance.

Maastrichterstraat 59
3500 Hasselt
Tel: +32 11 23 95 40
E-mail: visit@hasselt.be
Website: www.visit Hasselt.be/en

Heusden-Zolder - Tourism and Events



The entrance provides good accessibility. If assistance is required, you can always call for help via the bell. The counter has roll under clearance. There is enough space everywhere. The brochures and info screens are within easy reach. Visual contrasts are provided. The building has a portable audio induction loop system.

Vrunstraat 6
3550 Zolder
Tel: +32 11 80 80 88
E-mail: toerisme@heusden-zolder.be
Website: www.visitheusden-zolder.be/en



Visit Maasmechelen



Here you can find all kinds of information about Maasmechelen, Maasland and Limburg. Our shop sells cycling and walking maps, etc.

The accessibility of the entrance and the building itself is good. There is a lowered counter with roll under clearance. Most leaflets and brochures are within easy reach. The toilet is spacious and has grab bars, although the lateral manoeuvring space is not optimal. The wash hand basin has limited roll under clearance due to the limited depth.

Zetellaan 35
3630 Maasmechelen
Tel: +32 89 76 98 88
E-mail: visit@maasmechelen.be
Website: www.visitmaasmechelen.com/en/

Tourism Peer



The accessibility of the entrance and the building itself is good. There is a lowered counter with roll under clearance. Most of the leaflets and brochures are within easy reach, but the top row cannot be reached from a wheelchair. All the experience elements and objects on display are within easy reach and usable. Visual contrasts are largely present. The space in front of the door and in the toilet is tight, but sufficient for use. You have enough manoeuvring space in the toilet and there is 1 folding grab bar. The wash hand basin is small and has limited roll under clearance.

Markt 3 2
3990 Peer
Tel: +32 11 61 16 02
E-mail: visit@peer.be
Website: www.visitpeer.be

Tourism Riemst



You may need help to operate the platform lift to the entrance. The door is 84 cm wide. There is a lowered counter with roll under clearance with a depth of 40 cm. There is plenty of circulation space everywhere. The leaflets and brochures are within easy reach. Accessibility of the toilet is also good.

Tongersesteenweg 8
3770 Riemst
Tel: +32 12 44 03 70
E-mail: toerisme@riemst.be
Website: www.riemst.be/en/visit

Tourism Sint-Truiden



Sint-Truiden is traditionally the Tourist Reception Centre of Western Haspengouw and is known as the Capital of Haspengouw. Tourism Sint-Truiden has been located in the former halls of the old town hall since June 2011. Here you find a good informative zone where tourists and residents from the region can find all the information they need to fill their leisure time recreationally. In the beautiful experience area, visitors can peruse the tourist guide, take their time to study the cycling and walking maps, or take a look at the lovely atmospheric images that are played on the video wall.

Grote Markt
3800 Sint-Truiden
Tel: +32 11 70 18 18
E-mail: info.toerisme@sint-truiden.be
Website: www.visitsinttruiden.be/en/

The entrance provides good accessibility. There is adequate circulation space. The counter has a lowered part with roll under clearance, but the depth is limited. To bridge the small difference in level between the shop and the visitors' centre on the one hand and the toilet on the other, there is a platform lift that is operated by the staff. On the ramp before this first lift you may need a push. Most of the leaflets and brochures are within easy reach, but the top rows cannot be reached from a wheelchair. The heavy door to the toilet is a bit difficult to open yourself. Next to the toilet you have 84 cm of manoeuvring space and 117 cm in front of it. Grab bars are fitted.

Visit Tongeren



The information office is centrally located in the former guest chapel in the shopping street. This location is part of the 'Flemish masters in their place' project.

Via Julianus 2
3700 Tongeren
Tel: +32 12 80 00 70
E-mail: info@visittongeren.be
Website: www.visittongeren.be/en

The accessibility of the entrance is good. The counter has a lowered section, with limited roll under clearance. The passageways are sufficiently wide and any differences in level are bridged with good ramps. The works of art in the chapel are not easily visible for everyone. The interactive info table has limited roll under clearance and the space in front is tight, but usable. Some texts are placed too high. In general, there is sufficient space. Only in 1 place is the turning space limited, but it is usable. You can use help when opening the double door to the toilet. In the toilet you have enough space and grab bars are fitted. There are guided tours for visitors with a visual impairment.



Museums & attractions

Beringen

Mining Museum

Koolmijnlaan 201
3582 Beringen
Tel. +32 11 45 30 25
E-mail: info@mijnmuseum.be
Website: www.mijnmuseum.be



The mine buildings are protected heritage and are the ideal setting for your visit. Experiencing Limburg's mining history with all your senses is an exceptional event and highly recommended for young and not-so-young alike.

The museum is accessible for manual wheelchairs via a wheelchair lift. The mine buildings and the underground simulation are not accessible. There is an adapted toilet.

Borgloon

Syrup factory

Stationsplein 8
3840 Borgloon
Tel. +32 12 6736 53
E-mail: toerisme@borgloon.be
Website: www.stroopfabriek.be



Borgloon's restored syrup factory is one of the last remnants of the industrial processing of fruit into syrup. You can view old installations there and learn about the process of 'syrup firing'. In the visitors' centre, you follow the path of a delicious piece of fruit at your own pace via fun experience modules: from budding fruit to its processing in regional products such as Loonse syrup. In the regional products shop, you can buy all these tasty delicacies to use in your own kitchen!

The site is wheelchair accessible. Colour contrasts and safety buttons facilitate visits for visitors with a visual impairment.

Genk

Open Air Museum Bokrijk

Bokrijklaan 1
3600 Genk
Tel. +32 11 26 53 00
E-mail: infobokrijk@limburg.be
Website: www.visitlimburg.be/en/what-to-do/open-air-museum-bokrijk



Look, smell, taste and feel how the present, past and future meet each other in Bokrijk. At the Open Air Museum, you go on a journey through time with enthusiastic actors and craftsmen,

and immerse yourself in the best ateliers, exhibitions and games. The 550-hectare park also surprises with a magnificent Arboretum, the largest free open-air playground in Flanders and 'Cycling through the Water'.

There are paved roads both in the Open Air Museum itself and in the rest of the park (also the walking and cycling loop to 'Cycling through the Water'). Visitors with a disability are admitted to the museum at a discounted rate; their companions are admitted for free. There are reserved free parking spaces in both car parks (Parking 1 and Parking 2). You can also borrow a wheelchair free of charge from the Info Centre at Parking 1 (please book in advance via 011 26 53 00). Where possible, the buildings are accessible to wheelchair users and there are adapted toilets. In the playground, there is adapted play equipment. Furthermore, assistance dogs are welcome everywhere in Bokrijk. More information can be found on www.bokrijk.be/toegankelijkheid.

Genk

C-Mine expedition

C-Mine 10/2

3600 Genk

Tel: +32 89 65 44 90

E-mail: visit@genk.be

Website: www.c-mine.be/en/node/22792



Descend underground and go on an expedition. Get ready for a one-and-a-half kilometre adventure: feel, hear, see and experience. Walk through the old tunnels, past challenging installations to the top of the highest shaft tower in Belgium. The audio guide tells the history of the mine in detail with many stories.

The extra-long and narrow entrance stairway and the climbing of the headframe are not feasible for everyone, but alternatives are provided. As an alternative to the entrance stairway, you can use a stair lift to descend to the underground route (not suitable for electric wheelchairs or mobility scooters). Climbing the headframe is only possible via the stairs, but you can just bypass this and go further and discover more on your underground journey. The toilet in the nearby visitors' centre has good accessibility, despite the slightly too high toilet bowl and the push button on the washbasin.

Genk

Cosmodrome

Planetariumweg 19

3600 Genk

Tel. +32 89 65 55 55

E-mail: kattevennen@genk.be

Website: www.kattevennen.be



The full dome auditorium of the Cosmodrome is a high-tech 360° projection system. Here you experience an incredible space adventure.

The Cosmodrome has 110 seats, 6 of which can be removed so that wheelchair users can sit among the public in their wheelchair. Some experience elements are positioned too high in order to be observed from a sitting position, but the majority are accessible. A mobile device is also available for wheelchair users that can be set up outside so that they can also gaze at the stars. There is an adapted toilet with sufficient turning space and grab bars. Inside however, manoeuvring space next to the door handle is lacking, and the manoeuvring space next to the toilet is hampered by the care table. There is also an accessible tavern that can be reached with the lift from the Kattevennen entrance gate or via the terrace. The tables have limited roll under clearance.

Genk

Stadium Goalmine KRC Genk

Stadionplein 4

3600 Genk

Tel. +32 89 849 668

E-mail: info@goalmine.be

Website: www.goalmine.be



'GoalMine' is unique in Belgium. GoalMine is about the game of football, the players, their surroundings, their fans, the stadiums in which they play and the long tradition of the game with a tribute to the pioneers from the Limburg mining teams. GoalMine can best be visited in combination with a tour of the KRC Genk stadium: the Stadium tour.

The museum is accessible for wheelchair users. The counter does not have roll under clearance. The doors to the adapted men's and women's toilets are quite narrow: 76 cm. Moreover, the adapted men's toilet is a little too small to use comfortably. The experienced guides adapt their tour to the

possibilities of a group of visitors with a physical or intellectual disability.

NEW Hasselt

Inclusive playground De Borggraaf

Borggravevijverstraat

3500 Hasselt

Tel. +32 11 23 95 40

E-mail: visit@hasselt.be

Website: www.hasselt.be/nl/nieuws/inclusieve-speeltuyn-de-borggraaf



The city of Hasselt is in the midst of converting the De Borggraaf playground into the largest, inclusive playground in Flanders. The playground will be a place where children with and without a disability and regardless of their age can play together. The first play equipment for young children has already been installed. Play equipment for older children will follow in the next phase.

Hasselt

Jenever Museum

Witte Nonnenstraat 19

3500 Hasselt

Tel. +32 11 23 98 60

E-mail: jenevermuseum@hasselt.be

Website: www.jenevermuseum.be/en



The museum, an exhibition, a workshop, a tasting or a performance: all designed to inspire a desire to learn something new. A visit to the Jenever Museum ends with a small drink in the tasting room.

For the most part, the museum is accessible. The authentic inner courtyard consists of cobblestones and you may need help to cross them. In the Museum itself, most of the rooms are accessible for wheelchair users. Where this is not the case, an alternative is provided



so that the information can be viewed. The Metabox, where the effect of alcohol on your body is illustrated, is only accessible for those who can pass through a 70 cm narrowing and who have help to use the ramp. You can also use help in the adapted toilet because of the tight space and poorly placed grab bars. Some texts may be too small to read, but you can also obtain them in large print in the museum itself or download them on the website.

Hasselt

Fashion Museum

Gasthuisstraat 11

3500 Hasselt

Tel. +32 11 23 96 21

E-mail: modemuseum@hasselt.be

Website: www.modemuseumhasselt.be/Home-EN.html



Be inspired by the history of fashion and contemporary designers! Twice a year, the museum organises a temporary exhibition. Until 18 February 2024, there is the 'We Need to Talk about Fashion' exhibition, in which you discover the changing views about fashion.

Accessibility is fairly good via ramps and a lift. The adapted toilet is a bit tight for some wheelchair users.

Maaseik

Maaseik Museums

Markt 45-46

3680 Maaseik

Tel. +32 89 81 92 90

E-mail: musea@maaseik.be

Website: www.museamaaseik.be/en



The Pharmacy Museum and the Regional Archaeological Museum are accessible. There is a wheelchair lift at the entrance. They have an adapted but cramped toilet. Assistance may be required on the ramps. The Discovery Room is accessible for wheelchair users via a lift.

Maasmechelen

Terhills, Gateway to the National Park

Zetellaan 54

3630 Maasmechelen

Tel. +32 89 44 04 44

E-mail: terhills@nationaalpark.be

Website: www.nationaalparkhogekampen.be/en/gateway/terhills-maasmechelen



The reception building houses a cafeteria with an outdoor terrace. There is also a playground with a wood chip surface layer.

You may require assistance to open the heavy doors of the visitors' centre. These doors are

normally open during opening hours and the reception staff are always happy to lend a helping hand. Otherwise the building has good accessibility. The front desk has limited roll under clearance. At this part of the desk, you can view the walking map of the site. The café is also accessible, but the terrace is partly laid out on wood chips. There is a good adapted toilet, although the folding grab bar is a little high. Some pieces of play equipment in the play area for the little ones, are also usable for children with limited mobility. Wheelchair users who cannot get out of their wheelchairs will not be able to reach the equipment because of the surface. The texts used on the signs generally contrast well with the background and the font is quite large.

Sint-Truiden

Museum DE MINDERE

Capucienessenstraat 1-3

3800 Sint-Truiden

Tel. +32 11 67 29 71

E-mail: info@demindere.be

Website: www.demindere.be



At museum DE MINDERE, learn the story of Francis of Assisi and how his example continues to inspire 800 years after his death with universal values of simplicity, service and respect. Accessibility in the museum is good with a lift and adapted toilet. The



toilet is rather cramped and you have to be able to pass through a door with a width of 76cm.

Tongeren

Gallo-Roman Museum

Kielenstraat 15

3700 Tongeren

Tel. +32 12 67 03 30

E-mail: grm@stadttongeren.be

Website: www.galloromeinsmuseum.be/en/



In the Gallo-Roman Museum, you discover the multifaceted story of man, from prehistory to the end of the Roman era.

The museum has well accessibility, with wide passageways, spacious lifts and accessible toilets. For blind and partially sighted

visitors, there is the Casa Romana programme. Accompanied by a guide, participants feel, smell and taste the Roman past, including via specially designed models and flavours and fragrances from Gallo-Roman cuisine, among other things.

Zutendaal

Entomopolis museum

Stalkerweg

3690 Zutendaal

Tel. +32 89 25 50 60

E-mail: info@lieteberg.be

Website: www.lieteberg.be/en



Entomopolis takes you to the wonderful and mysterious world of insects.

The entrance path is made of coarse-grained dolomite. Wheel-

chair users are best dropped off at the paved area in front of the entrance. Make yourself known at the barrier of Zuurbroekstraat 16 in Zutendaal and you can then ride through to the entrance of the Lieteberg Visitor Centre. Otherwise the accessibility of the entrance and the building itself is good. There is a counter with roll under clearance.

In the exhibition area, most of the exhibited objects, screens and experience elements are within easy reach. Some are positioned a little too high. The classrooms and café with terrace are also accessible to the wheelchair user. The tables have limited roll under clearance because of the centre leg. A wheelchair is available. There are 2 good adapted toilets with grab bars and sufficient space. However, the manoeuvring space on the inside next to the handle is somewhat tight.



Walking & Cycling

NEW Beringen

Yellow route be-MINE

be-MINE 1

3580 Beringen

Website: www.wandeleninlimburg.be/nl/wandelroutes/134900074/



An almost entirely paved route (6.3 km) with info about the old mining past along the way. By the mining museum, there is a passage in gravel, thus not accessible for every type of wheelchair. At the starting point there is a wheelchair-friendly toilet in the buildings of the Beringen Tourist Office and in the catering facility in the TODI diving centre.

NEW Beringen

Sensory Path

Grauwe Steenstraat 7/2

3582 Beringen - Koersel

Tel. +32 11 45 01 91

E-mail: zwartebeek@natuurpunt.be

Website: www.visitlimburg.be/nl/wat-te-doen/bezoekerscentrum-de-watersnip



A fully paved route (2.5 km) with sensory stimulating experience elements tailored to suit everyone. The route can be viewed on www.dewatersnip.be and on www.wandeleninlimburg.be.

Bilzen

Alden Biesen Accessibility Path

Land Commandery Alden Biesen

Kasteelstraat 6

3740 Bilzen

Tel. +32 89 51 93 61

E-mail: toerisme@bilzen.be

Website: www.alden-biesen.be/?lang=en



In Alden Biesen, an accessibility path has been laid between the orchards. It allows less mobile visitors also with a wheelchair or buggy to enjoy the beautiful nature around the castle. There is a picnic area. An accessibility path was also laid in the English garden. In the immediate vicinity of Alden Biesen, you can take a 4-km walk (signposted with a green rectangle) that is also suitable for less mobile visitors and for pushchairs. A guided visit of Alden Biesen is also possible for wheelchair users. The guide adapts the route and for a visit to the castle you can use the lift in the courtyard of honour. You may need some assistance here and there. There is also a model near the reception point where you can feel the whole site. This gives you a nice overall impression of this imposing domain.

Bochelt

Day trips in Bocholt

Dorpsstraat 16

3950 Bocholt

Tel. +32 89 20 19 30

E-mail: toerisme@bocholt.be

Website: visit.bocholt.be



In Bocholt, there are various visiting opportunities that let you soak up the rural atmosphere.

These include covered wagon and carriage rides, a visit to the Alpaca farm and a number of walks along paved paths to the most beautiful spots in and around Bocholt and its boroughs. Extensive information is available from Tourism Bocholt. You can also request the brochure 'Bocholt day trips' which provides a clear overview of the various visiting opportunities, whether or not accessible to visitors with a disability. Walking maps are also available.

Dilsen-Stokkem

Visitor Centre De Wissen: walking and cycling in Dilsen-Stokkem

Negenoordlaan 2

3650 Dilsen-Stokkem

Tel. +32 89 75 21 71

E-mail: visit@dilsen-stokkem.be

Website: www.visitdilsenstokkem.be/en



Visitor Centre De Wissen is an ideal starting point for discovering the Maasland, whereby tourists can (re)discover this location in a unique way. The building is divided into three parts. On the ground floor, there is a reception area for visitors and tourists; on the first floor you get your first look at the culture, nature and history of the area. And then on the roof of the tower there is a viewing platform with a panoramic view of the surrounding area. It is an eye-catcher that can be seen from afar on the cycling route network and it will entice visitors to this exceptional area of the Maasvallei River Park. The De Wissen site also includes a guesthouse, a brasserie, paved walking trails, whisper boats and camping rafts. An added bonus is the lookout tower in the Ninoord walking area in Stokkem.

The lookout tower gives you a beautiful view over the Maasvallei River Park and is accessible via a good footpath. This walking area is located at Visitors' Centre De Wissen.

There is an accessible public toilet.

Genk

Hoge Kempen National Park

Winterslagstraat 87 (office address)
3600 Genk

Tel. +32 89 65 56 65

E-mail: info@nationaalpark.be

Website: www.nationaalparkhogekempen.be/en



A disability does not stop you from admiring the natural beauty of the Hoge Kempen National Park.

All our entrance gates and many of the walks are accessible for visitors with a disability. All information on www.nationaalparkhogekempen.be/en/people-with-disabilities. Or book a Ranger for a 'Nature experience for visitors with a disability!' The route and the assignments within this activity are adapted to the specific needs of the participants.

Hasselt

Japanese Garden

Gouverneur Verwilghensingel 15
3500 Hasselt

Tel. +32 11 23 96 66

E-mail: japansetuin@hasselt.be

Website: www.visithasselt.be/en/japanese-garden



Picnicking under the cherry blossoms, meditating by the waterfall or enjoying one of the numerous events? Whether you are looking for tranquility or just a day full of experiences, you can experience it all in Europe's largest authentic Japanese Garden.

Accessibility is good, but on the steeper slopes assistance is recommended. The stepping stones at the waterfall are not wheelchair accessible, but a detour is provided. The bridge towards the Ceremony House is bounded on either side by stairs and there is no ramp, making assistance necessary. There is an adapted toilet. At the checkout, there are 3 wheelchairs available that you need to reserve in advance.

Houthalen-Helchteren

Accessible walks

Pastorijstraat 30
3530 Houthalen-Helchteren

Tel. +32 11 49 21 40

E-mail: visit@houthalen-helchteren.be

Website: visit.houthalen-helchteren.be/te-doen/wandelen/toegankelijke-wandelingen



Wheelchair-friendly walks on quiet and paved trails. You can find more information on the website.

Lanaken

Domain Pietersheim

Neerharenweg 12
3620 Lanaken

Tel. +32 89 71 21 20

E-mail: visit@lanaken.be

Website: www.visitlanaken.be



Lanaken has a pronounced green character. Enjoy the peace, openness and beauty of nature to your heart's content. From Domain Pietersheim, the adventure starts in the Hoge Kempen National Park. There you find one of the 9 access gates. Not only do you get all the necessary information about visiting the park, but you can also find accessible attractions and facilities that are more than worthwhile in themselves. On the gravel path to the entrance, wheelchair users may need a

push. You can also use some help when opening some heavy doors. Via a suspended walkway - also accessible for wheelchair users - visitors have access to all the hidden spots of the castle. The interactive game elements cannot always be operated independently by wheelchair users.

The domain also has a petting farm and a playground with some accessible play equipment. The activity tower is connected to 3 other items of play equipment via a walkway. Children in wheelchairs can thus determine their own route between the various pieces of equipment. At sitting height, they can participate in various games which are present in the play equipment. A sandpit has been created at sitting height so that children in wheelchairs can easily join in.

Lommel

Walking in Lommel

3920 Lommel

Tel. +32 11 39 96 00

E-mail: info@toerismelommel.be

Website: toerismelommel.be/en/



Butterfly walk Kattenbos: An enchanting walk with play and experience elements by artist Will Beckers, accompanied by educational explanations and child-sized assignments.

Start this green loop on the Zandstraat. Parking is available in the spacious car park, with parking spaces for visitors with a disability. Two other signposted forest walks start from here: the orange loop of 6.5 km (+/- 1:45) and the red loop of 9.4 km (+/- 2:30). A little further on, at the Kattenrijt, you come across the Leyssen windmill. This is an old corn mill used to grind grain for the local farmers. The road to it is also wheelchair-friendly. You can buy the Kattenbos walking map for € 2.50 from Tourism Lommel or online via the Tourism Lommel webshop.

City walk in Lommel:

Discover all the highlights of Lommel centre during a historic city walk. You can pick up the accompanying text free of charge at the tourist office and take the walk on your own or with a guide (to book at groepen.toerisme@toerismelommel.be).

You can park in the spacious car park (entrance via Adelberpark), with parking spaces for visitors with a disability and charging stations for electric cars (entrance via Lepelstraat). Walk from the car park to Dorp via pedestrian route De Vryheyt. Start at Tourism Lommel, Dorp 14, 3920 Lommel.

Visit the GlazenHuis Museum:

End your walk with a visit to the GlazenHuis, the warmest place in Lommel in every sense of the word. Here, the glass oven burns continuously at more than 1,100 degrees and the glow of creativity can be felt throughout. With a MuseumPass you have free access. You can park in the spacious car park (entrance via Adelberpark), with parking spaces for visitors with a disability and charging stations for electric cars (entrance via Lepelstraat). Walk from the car park to Dorp via pedestrian route De Vryheyt. Entrance at Tourism Lommel, Dorp 14, 3920 Lommel.

Pear

Ladybird path

Begijnenvijvers
3990 Peer

Tel: +32 11 61 16 02

E-mail: toerisme@peer.be

Website: www.peer.be/product/96/resterheide



Five walking loops have been marked out in the Resterheide nature reserve in Bosland. One is the Ladybird Path which is adapted for wheelchair users, pushchairs and for blind and partially sighted visitors. The trail, in the valley of the Black brook, is 2.5 km long and has experience elements.

Pelt

Walking with Wheels

Jeugdlaan 2

3900 Pelt

Tel: +32 11 94 94 90

E-mail: vrijetijd@gemeentepelt.be

Website: www.gemeentepelt.be/belevingspad-wandelen-met-wielen



A fully paved route (2 km) with customised elements of experience along the way. The starting point is located at the MS clinic where wheelchair-friendly sanitary facilities are available.

The route can also be consulted on: www.wandeleninlimburg.be/nl/wandelroutes/3377796/.

Pelt

Wheels road

Torenstraat

3910 Neerpelt

Tel: +32 11 78 52 59

E-mail: info@ilk.be

Website: www.wandeleninlimburg.be/nl/routes/104378028/?lon=5.47405318929475&lat=51.197072693302005&z=16



This 1.9 km route in the Kolis woods is a wheelchair-accessible route with several experience elements. It is important to note that there are no wheelchair-friendly toilets in the vicinity.

Zutendaal

Lieteberg Visitor Centre

Stalkerweg

3690 Zutendaal

Tel: +32 89 25 50 60

E-mail: info@lieteberg.be

Website: www.lieteberg.be/en



At the Lieteberg Visitor Centre, you can find information about walking and cycling routes in the

national park and all over Limburg as well as all kinds of fun tips about nearby places of interest and events. There is also a barefoot path, but this is not wheelchair-accessible.

The entrance path is made of coarse-grained dolomite. Wheelchair users are best dropped off at the paved area in front of the entrance. Make yourself known at the barrier of Zuurbroekstraat 16 in Zutendaal and you can then drive on to the entrance to the visitors' centre.

There are two adapted toilets.

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